P.0. Box 1005 Nappanee, IN 46550 (574) 773-7761 Fax (574) 773-5761

Dear Warranty Manager:

We are pleased to announce ***Gulf Stream's Parts Store*** is now on-line. The store is user friendly and can be beneficial for our dealers and service centers. Please refer any questions you may have about the parts store to Jannie Rhodes, ext. 3711. Our updated version of our **"*Warranty Service Procedure Manual and Flat Rate Schedule"*** is enclosed. This manual has been prepared to acquaint you with the proper service procedures of Gulf Stream Coach's Parts, Service and Warranty Departments.

We have given you the opportunity to peruse this manual when inserting the tab pages within each individual section. Should you have any questions, while you are familiarizing yourself with these procedures, please feel free to contact us on our dedicated Dealer line at **1-800-482-6451.** Please make sure that all of your service personnel are aware of this change.

All returnable parts which are returned with the corresponding claim form must be sent to our Parts Facility which is located at Gulf Stream Coach, 503 South Oakland Avenue, Nappanee, Indiana 46550. Routing all return parts to this new location will expedite your parts returns for correct warranty reimbursement.

We are pleased that this new procedure will streamline our warranty process, thus enabling a quick turnaround time on warranty reimbursements. We look forward to future advancements in this program that will be of tremendous benefit to you our valued customer. The new warranty claim form is also available on diskette should you desire a copy please call us at the above Dealer number.

Sincerely,

Bob Berardinelli

Bob Berardinelli
Director of Service
Motorized Division
GULF STREAM COACH, INC.

FORWARD/NOTICE

In order to assure greater consistency in approving service work, processing parts orders, invoicing and proper billing, this service manual has been prepared to aid you in correct service procedures.

Any or all policies, procedures or prices contained in this manual are subject to change without notice at any time. Revised pages will be issued stating date of revision and the page and section it is replacing.

OBSOLETE PAGES SHOULD BE DESTROYED!

If it becomes necessary to contact the Gulf Stream Coach service department, you may do so at the following address and phone numbers:

Gulf Stream Coach, Inc.
Service Dept.
P.O. Box 1005
503 S. Oakland Ave.
Nappanee, IN 46550

- **Dealer only Parts and Service Toll Free Line: 1.800.482.6451**
- **Retail Customer Inquiry Toll Free Line: 1.800.482.6456**

Fax Lines

- **Motorized Service Department Fax Line: 1.574.773.2506**
- **Travel Trailers Fax Line: 1.574.773.7093**

E-Mail Addresses

- **Service:** service@gulfstreamcoach.com
- **Motorized Parts Division:** motparts@gulfstreamcoach.com
- **Motorized Technical Division:** mottech@gulfstreamcoach.com
- **Towable Technical Division:** towtech@gulfstreamcoach.com
- **Towable Parts Division**: towparts@gulfstreamcoach.com

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WARRANTIES

1-1 ELIGIBILITY

1-1 WARRANTY REPAIR APPROVAL

1-2 WARRANTY & OWNER REGISTRATION

1-3 GULF STREAM COACH LIMITED WARRANTY

1-4 SUBSEQUENT OWNER WARRANTY REGISTRATION FORM

1-5 PDI INSPECTION CHECK LIST

1-6 WARRANTY LIMITATIONS OF LIABILITY

1-7 WARRANTY LIMITATIONS OF LIABILITY

ELIGIBILITY FOR WARRANTY

Before warranty work is started, check the owner's copy of warranty and confirm identification of the person presenting the vehicle for warranty repair.

If the elapsed time from the purchase date to the present date is less than twelve (12) months and if the accumulated mileage (check the difference between odometer reading at time of service and the odometer at the time of purchase) is less than twelve thousand (12,000) miles, then the owner is entitled to warranty service under the terms of Gulf Stream Coach's Limited Warranty.

EXTENDED ELGIBILITY FOR SERVICE

In addition to the original warranty, any 1998 coach purchased after December 1, 1997 will have coverage for repairs only to the side wall, roof, and floor structures for 24 months or 24,000 miles, whichever comes first. Please check owner's signed warranty. Most appliances installed also carry a separate two- (2) year warranty.

Please note that all Gulf Stream products are warranted to the original purchaser only. If you have any question about warranty eligibility please contact our service department for proper verification.

WARRANTY REPAIR APPROVAL

All dealers and service centers must obtain prior approval from the corresponding Gulf Stream Coach Service department before proceeding with the warranty repair if the service totals in excess of $500.00 .

This approval is based upon the facts as presented by the dealer and/or as are obvious from an inspection of the vehicle. If there are other circumstances, unknown to the Gulf Stream service department or the service manager, which will invalidate the claim, it will be denied. Examples of such circumstances are mileage turn back, vehicle restriction, ineligible owner, or material not returned as required.

Any warranty repairs prior to retail ownership must be pre-approved regardless of time/parts requested.

A Gulf Stream Limited Warranty Form (see page 1-3) and a Subsequent Owner Warranty Registration (see page 1-4) are issued to all selling dealers by Gulf Stream Coach for the purpose of registering the purchaser of the coach as the owner.

The selling dealer is to fill in all applicable blanks on the warranty, warranty registration, and pre-delivery inspection form (see page 1-5).

A customer signed copy of the pre-delivery inspection checklist is to be submitted with a signed and dated warranty registration and Gulf Stream Limited Warranty.

The aforementioned completed forms are to be submitted to Gulf Stream Coach within *30 days* of the retail purchase date! Please submit to:

ATTN. SERVICE DEPT.
GULF STREAM COACH, INC.
PO BOX 1005
503 SOUTH OAKLAND AVE.
Nappanee, IN 46550

GULF STREAM COACH, INC.
LIMITED WARRANTY
IN THE UNITED STATES AND CANADA

1. WHAT IS COVERED

Your new recreational vehicle has a limited warranty by Gulf Stream Coach, Inc. ("Gulf Stream") to the original purchaser as follows:

a) A two (2) year or 24,000 miles of use warranty (whichever comes first) against structural defects in floors, walls and roof.
b) A full one (1) year or 12,000 mile total use warranty (whichever comes first) under normal use against defects in materials and/or workmanship in the construction of the vehicle and its original components.

The warranty coverage starts on the date the original retail purchaser takes possession of such recreational vehicle. This Limited Warranty covers only those defects which occur or exist within the period or periods referenced above and which are specifically identified to Gulf Stream Coach, Inc. in the manner specified in Section 3 of this Limited Warranty. All obligations of Gulf Stream pursuant to this Limited Warranty are limited to replacing or repairing the defective part or component.

This Limited Warranty is expressly IN LIEU of any other express warranty and is further IN LIEU of any implied warranty, including, but not limited to, any implied WARRANTY OF MERCHANTABILITY or FITNESS for a particular purpose except as may otherwise be required by applicable valid Federal or State law at time of manufacture.

2. WHAT ARE THE DEALER'S OBLIGATIONS

The independent Gulf Stream dealer, by agreement with Gulf Stream, will maintain the recreational vehicle until retail sold; will perform a comprehensive pre-delivery check procedure and inspection; will repair or replace any identified defective parts; will correct identified defects in workmanship; will present the retail owner with a copy of this warranty prior to the retail owner's entering into any written contract to purchase a recreational vehicle; and will mail to Gulf Stream a warranty registration notice and the signed Limited Warranty.

3. WHAT ARE THE RETAIL OWNER'S OBLIGATIONS

The retail owner is responsible for the normal maintenance as described in the Owner's Manual; however, minor adjustments (such as adjustments to the interior or exterior doors, LP regulator pressure, cabinet latches, TV antenna control, etc.) will be performed by the dealer during the first 90 days of warranty coverage. Thereafter, such adjustments are the responsibility of the owner as normal maintenance unless required as a direct result of repair or replacement of a defective part under this Limited Warranty.

If a problem occurs which the owner thinks is covered by this Limited Warranty, the owner is responsible to contact Gulf Stream Coach, Inc. by certified mail, return receipt requested, giving specific notice of the problem(s) being experienced with the recreational vehicle. Such notice must be sent to the Director of Service, Gulf Stream Coach, Inc., P.O. Box 1005, Nappanee, Indiana 46550. Gulf Stream will arrange for repair or replacement of parts or workmanship identified as defective by Gulf Stream. The owner is advised that he/she must notify Gulf Stream of any items believed to require warranty service. Gulf Stream reserves the right to cure all warranty claims. Service work conducted by any party not specifically authorized by Gulf Stream to undertake such work is specifically not covered by this Limited Warranty and WILL VOID THIS LIMITED WARRANTY.

The owner agrees to maintain all evidence of any defect or damage through the ultimate resolution of any claim and make such evidence available to Manufacturer and further agrees that the failure to preserve evidence will result in loss of the claim.

The owner, at his expense, will deliver the recreational vehicle to the dealer or authorized repair location or manufacturing plant for warranty service as designated.

4. WHAT IS NOT COVERED BY EXPRESS WARRANTY

- THIS LIMITED WARRANTY DOES NOT COVER RETAIL SOLD UNITS FOR WHICH GULF STREAM HAS NOT RECEIVED THE GULF STREAM COACH, INC. WARRANTY REGISTRATION NOTICE.
- THE AUTOMOTIVE SYSTEM (INCLUDING THE CHASSIS AND DRIVE TRAIN AND ANY PART OF THAT CHASSIS ASSEMBLED BY THE CHASSIS MANUFACTURER), TIRES, BATTERIES, AUXILIARY GENERATOR POWER PLANTS WHICH ARE COVERED BY THE RESPECTIVE MANUFACTURERS OF THESE COMPONENTS.
- FAILURE WHICH MAY BE CAUSED BY, OR RELATED TO ABUSE, MISUSE, NEGLIGENCE, OR ACCIDENT, FAILURE WHICH MAY BE RELATED TO ALTERATION OR MODIFICATION, FAILURE AS A RESULT OF NOT FOLLOWING INSTRUCTIONS CONTAINED IN THE OWNER'S MANUAL.
- NORMAL DETERIORATION DUE TO WEAR OR EXPOSURE, SUCH AS FADING OF FABRICS OR DRAPES, CARPET WEAR, EXTERIOR SURFACES, ETC.
- MAINTENANCE ITEMS SUCH AS LIGHT BULBS, FUSES, WIPER BLADES, LUBRICANTS, MINOR ADJUSTMENTS.
- USE OF THE RECREATIONAL VEHICLE FOR ANY COMMERCIAL OR RENTAL PURPOSE VOIDS THE WARRANTY FROM THE TIME THAT THE VEHICLE IS FIRST USED FOR A COMMERCIAL OR RENTAL PURPOSE AND AT ALL TIMES THEREAFTER.
- MOTOR HOMES ON WHICH THE ODOMETER READING HAS BEEN ALTERED.
- TRANSPORTATION TO AND FROM DEALER OR MANUFACTURING PLANT LOCATION, AND CONSEQUENTIAL AND INCIDENTAL EXPENSE SUCH AS, BUT NOT LIMITED TO, LOSS OF TIME, COMMERCIAL LOSS, LOSS OF USE, TOWING CHARGES, LODGING, FOOD, PHONE CALLS, INCONVENIENCE, BUS OR PLANE FARES, OR RENTAL CHARGES.
- ANY DEFECTS OR SHORTAGES READILY APPARENT ON DELIVERY TO THE INITIAL RETAIL PURCHASER UNLESS NOTED ON DELIVERY SHEET COMPLETED BY THE DRIVER TRANSPORTING THE RECREATIONAL VEHICLE TO THE INDEPENDENT DEALER.
- ANY COMPONENT PART WHICH POSSESSES ITS OWN WARRANTY FROM A PARTY OTHER THAN GULF STREAM.

5. IMPORTANT FACTS

- Please inspect your recreational vehicle at the time of delivery and make sure you accept it as delivered to you. This recreational vehicle has been sold to an independent dealer, and not an agent of Gulf Stream, for resale in the ordinary course of the dealer's business, on terms and conditions and equipped as he and you determine, and your agreement is solely with the dealer, not Gulf Stream. Gulf Stream does not participate in retail sales or retail contracts in any instance, other than by terms of this Limited Warranty.
- Gulf Stream reserves the unrestricted right at any time and from time to time to make changes in the design of and/or improvements upon its product without thereby imposing any obligation upon itself to make corresponding changes or improvements in or upon its products already manufactured. Gulf Stream further reserves the right to substitute parts or components of substantially equal quality in any warranty service required by operation of this Limited Warranty.
- Like any other product, a recreational vehicle and the products installed in it will require care and maintenance attention by the owner and occupants. Please read and follow all care and maintenance manuals and instructions supplied with your recreational vehicle.

6. JURISDICTION AND APPLICABLE LAW

Exclusive jurisdiction for deciding any claims, demands or causes of action for defects or representations of any nature or damages due from such defects or representations shall be in the courts in the State of Manufacture. The laws applicable to any litigation, dispute, mediation, arbitration or any claim whatsoever arising, from the sale, purchase, or use of the recreational vehicle shall be those of the State of Manufacture.

7. ARBITRATION - MEDIATION

At the option of Gulf Stream, any dispute concerning a manufacturing defect shall be subject to mediation or arbitration conducted in the State of Manufacture. In the case of arbitration, the arbitrator shall be selected from the American Arbitration Association (AAA).

Gulf Stream Coach, Inc. is not responsible for any representation or warranty that is not herein stated. Some states do not allow the exclusion or limitation of incidental or consequential damages.

This warranty gives you specific legal rights and you may also have other rights that may vary from state to state.

I HEREBY ACKNOWLEDGE THAT I HAVE READ AND RECEIVED A COPY OF THE ABOVE WARRANTY FOR GULF STREAM COACH PRIOR TO ENTERING INTO ANY CONTRACT TO PURCHASE MY GULF STREAM RECREATIONAL VEHICLE AND AGREE TO ABIDE BY ALL OF ITS TERMS AND PROVISIONS INCLUDING, BUT NOT LIMITED TO, THE PROVISIONS HEREOF PROVIDING THAT THE EXCLUSIVE JURISDICTION FOR ANY CLAIMS WHATSOEVER SHALL BE IN THE COURTS IN THE STATE OF MANUFACTURE AND THAT THE APPLICABLE LAW SHALL BE THE LAW OF THE STATE OF MANUFACTURE.

MODEL _____ SERIAL NUMBER _____

DATE _____ SIGN _____

SIGN _____

WHITE – GULF STREAM COPY YELLOW – CUSTOMER COPY Effective December 1997

(OVER)

Authorized dealers are independent contractors and independently owned businesses. This is also true of the authorized chassis service dealers.

Gulf Stream Coach, Inc. desires that you have full enjoyment of your new Gulf Stream recreational vehicle. If for any reason your vehicle is out of service and cannot be used because of a manufacturing or chassis defect for a cumulative total of seven (7) days during the warranty period, you are to immediately contact Gulf Stream Coach, Inc., by certified mail, return receipt requested, setting forth the service problems and asking for immediate assistance. Gulf Stream Coach, Inc. is ready, willing and able to make every effort for a quick response.

GULFSTREAMCOACH, INC.
P.O. Box 1005 • Nappanee, IN 46550 • (219) 773-7761

SUBSEQUENT OWNER WARRANTY REGISTRATION

DATE OF PURCHASE | GULF STREAM COACH SERIAL NO. | MODEL | YEAR | LENGTH

CHASSIS SERIAL NUMBER | CHASSIS MANUFACTURER | MILEAGE

THIS PRODUCT WILL BE WARRANTED IN THE NAME OF:

SUBSEQUENT OWNER

SUBSEQUENT OWNER'S NAME (LAST, FIRST, MIDDLE)

REGULAR MAILING ADDRESS - STREET OR P.O. BOX

CITY | STATE | ZIP

COUNTY | TELEPHONE (AREA CODE)

DEALER

SELLING DEALER | DEALER NUMBER

REGULAR MAILING ADDRESS - STREET OR P.O. BOX

CITY | STATE | ZIP

TELEPHONE (AREA CODE)

TYPE OR PRINT ALL ENTRIES

DEALER

I certify that the tests and inspections listed below were performed as described in the Pre-Delivery Manual. The unit described above shows no evidence of accident, misuse or neglect which would preclude issuance of a Subsequent Owner Warranty Registration by Gulf Stream Coach.

I also certify that the LP gas and 120-volt systems, the operation of all appliances and components, the coupling and uncoupling procedure and all warranties were explained and/or demonstrated to the subsequent owner. I certify that the subsequent owner was taken on a road test of the unit described above.

DEALER SIGNATURE | DATE

- ○ VEHICLE SERIAL NUMBER VERIFIED
- ○ ORIGINAL PURCHASE DATE VERIFIED:
- ○ OWNER'S MANUAL AND WARRANTIES
- ○ PREDELIVERY INSPECTION ACCOMPLISHED - CHECKLIST ATTACHED
- ○ 120-VOLT SYSTEM TESTED
- ○ 120-VOLT APPLIANCES TESTED
- ○ LP GAS SYSTEM TESTED

  A MANOMETER WAS INSERTED IN THE LP GAS SYSTEM AT _____ (LOCATION)
  HOLDING _____ INCHES WATER COLUMN FOR _____ MINUTES, THE PRESSURE WAS
  THEN ADJUSTED TO _____ INCHES WATER COLUMN.
- ○ LP GAS APPLIANCES BURN TESTED
- ○ BRAKE AND EXTERIOR LIGHTS TESTED

DAMAGED OR ABUSE INSPECTION. COMMENTS: _____

INTERIOR/EXTERIOR PHYSICAL CONDITION ACCEPTABLE. COMMENTS: _____

SUBSEQUENT OWNER

I certify that the dealer (or an authorized representative) explained and/or demonstrated the LP gas and 120-volt systems, the operation of all appliances and components, the coupling and uncoupling procedure, and all warranties. I certify that I inspected this unit with the dealer (or authorized representative) and that I was taken on a road test of the unit described above and acknowledge receipt of the Gulf Stream Warranty and all appropriate owner's manuals and warranties for the appliances and components and agree to comply with their terms.

SUBSEQUENT OWNER SIGNATURE | DATE

MANUFACTURER'S COPY

Gulf Stream Coach, Inc.

PDI CHECKLIST

DATE_____ DEALERSHIP_____ R.O.#_____

BRAND | NEW / USED | MODEL | SERIAL # | CHASSIS SERIAL # | STOCK #

MILEAGE (odometer reading) | SALES REP | TECHNICIAN | DELIVERY DATE

CHASSIS REQUIREMENTS

- ☐ Tires—inspect treadwear & pressures
- ☐ Spare tire
- ☐ Jack & tire tools
- ☐ Lug nuts—torque to specifications
- ☐ Engine oil level
- ☐ Steering-gear fluid level
- ☐ Brake master-cylinder fluid level
- ☐ Radiator fluid level / proper antifreeze protection
- ☐ Automatic transmission fluid level
- ☐ Windshield-washer fluid level
- ☐ Accessory drive-belt tension and alignment
- ☐ Radiator hoses
- ☐ Battery fluid level
- ☐ Battery connections and cable condition
- ☐ Rear-axle fluid level
- ☐ Wheel bearings—lube and adjust
- ☐ Gas-filler hose
- ☐ Fuel lines & connections
- ☐ Exhaust system—connections, hangers, muffler
- ☐ Brake lines—routing
- ☐ Drive line & U-joints
- ☐ Electrical wiring & routing
- ☐ Headlamp aim

ROAD TEST

- ☐ Horn
- ☐ Operation of all gauges
- ☐ Parking brake
- ☐ Brake performance
- ☐ Engine performance
- ☐ Steering (handling & performance)
- ☐ Transmission performance
- ☐ Cruise control
- ☐ Heater / air-conditioner
- ☐ Headlight dimmer switch
- ☐ Radio (AM-FM / tape / CB)
- ☐ Windshield-wiper operation
- ☐ Exterior lights / indicators
- ☐ Emission-control test (if applicable)
- ☐ Seat-belt operation
- ☐ State inspection (if applicable)
- ☐ License tags
- ☐ Mirrors

WATER SYSTEM

- ☐ Water tank
- ☐ Pump or compressor
- ☐ Pressure test
- ☐ Water fill / inlet
- ☐ City-water intake
- ☐ Lines, drain valves
- ☐ Faucets & shower
- ☐ Stool operation
- ☐ Filter / purification system
- ☐ Winterize, if necessary

PLUMBING SYSTEM

- ☐ Sewer / holding tanks (filled & drained)
- ☐ Sinks
- ☐ Shower / tub drains
- ☐ Gate valves
- ☐ Drain hose & adapter
- ☐ Toilet
- ☐ All traps / vent pipes
- ☐ Winterize, if necessary

LP-GAS SYSTEM

- ☐ Drop-pressure leak test
- ☐ LP container(s) filled & inspected

- ☐ Furnace brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Refrigerator brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Range / oven brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Water-heater brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ LP detector brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ LP cylinder brand: _____
- ☐ Model _____
- ☐ Serial # _____
- ☐ Mfg. date _____

INTERIOR

- ☐ General appearance
- ☐ Cabinets & closets
- ☐ Drawers (alignment & latches)
- ☐ Curtains / blinds
- ☐ Windows & screens
- ☐ Floor, ceiling & walls
- ☐ Carpet
- ☐ Furniture
- ☐ Smoke alarm
- ☐ Fire extinguisher
- ☐ Bed setup
- ☐ Table setup
- ☐ Cleanup

EXTERIOR

- ☐ General appearance
- ☐ Compartment doors (lock & fit)
- ☐ Entrance door (lock & fit)
- ☐ Step adjustment
- ☐ Leveler operation
- ☐ TV-antenna operation
- ☐ Exterior finish (paint, decals, molding)
- ☐ Keys
- ☐ Lights (porch, compartment, etc.)

ELECTRICAL 120-VOLT SYSTEM

- ☐ Generator brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Roof air-conditioner #1
- ☐ Brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Roof air-conditioner #2
- ☐ Brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Inverter brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Icemaker brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Shoreline & adapter
- ☐ Electrical distribution (breakers)

ELECTRICAL 12-VOLT SYSTEM

- ☐ Battery brand: _____
- ☐ Lights
- ☐ Fuses
- ☐ Monitor system panel functions
- ☐ Converter brand: _____
- ☐ Model _____
- ☐ Serial # _____

Customer acceptance_____ Technician_____

Date_____ Dealership Rep_____

MANUFACTUER'S COPY

EXAMPLES OF ITEMS NOT COVERED BY WARRANTY

Items such as, but not limited to the following normally are not considered defects in material or workmanship and, as such, normally are not covered by the warranty. Accordingly, the cost of such items is owner responsibility unless required as a result of a defect in material workmanship.

* **Routine maintenance service such as oil changes, tune-ups, adjusting or cleaning the carburetor or fuel system, front end alignments after actual odometer reading is 2500 miles, wheel balancing, rotating the tires, brakes and brake adjustments.**

* **Replacement of items such as spark plugs, ignition points, condenser, fuel, air or oil filters used in connection with routine maintenance services.**

* **Repairs necessitated by accident, abuse or negligence.**

* **Repairs required as a result of failure to perform the recommended maintenance services specified in the owner's manual supplied with each vehicle.**

* **Repairs required as a result of modifications not recommended or approved by Gulf Stream Coach.**

* **Normal wear and deterioration of such items as hoses, belts, upholstery, soft trim, bright metal parts (i.e. Grille, moldings, and bumpers), windshield wiper blades, brake lining, clutch lining.**

* **Repairs required as a result of racing, sustained high speed, acceleration trails, wide open throttle operation, high speed acceleration or shifting transmission gears at a high engine r.p.m.**

* **Adjustment of such items as transmission linkage, controls or bands and brakes or clutch.**

* **Loss of engine oil, lubricant, antifreeze or refrigerant.**

* **Gulf Stream Coach reserves the right to make changes in colors, materials, components and specifications at any time without notice or obligation. Weights published are for standard units with normal equipment. Alterations or modification to revise units due to specification changes or to accept additional equipment are not approved.**

* **Removal of engine carbon or sludge.**

* **Repairs required as a result of hauling trailers without suitable equipment, or hauling trailers in excess of the rated capacity of the vehicle to follow the requirements for vehicle used to pull trailers.**

* **The addition of a hitch to any travel trailer or fifth wheel voids the warranty from the day that the hitch is installed.**

SERVICE PROCEDURES

2-1 WARRANTY WORK APPROVAL

2-2 SUBMITTING WARRANTY CLAIM

2-3 WARRANTY CLAIM FORM

2-4 WARRANTY CLAIM FORM PROCEDURE

2-5 WARRANTY CLAIM FORM PROCEDURE

2-6 SERVICE PROCEDURE

2-6 WARRANTY AUTHORIZATION

2-7 WARRANTY CLAIM APPEAL

2-8 WARRANTY CLAIM NOTIFICATION FORM

Be advised that Gulf Stream Coach does not require an approval or authorization before warranty repair work is started on any of its retail sold motor homes, travel trailers or park models on claims that total less than $500.00, unless the normal flat rate time is exceeded on any item repaired.

Your guide as to the acceptability of the claim rests within the terms of our warranty. Gulf Stream's Limited Warranty states all terms and conditions under which Gulf Stream is liable and will fulfill its obligations as a manufacturer.

It is in your best interest to fully review and study the terms outlined in the warranty and to exercise caution if you are unsure as to the warrantability of a particular unit or repair.

Feel free to contact the service department of the producing division concerning that specific unit as to the warrantability or repair, as the claim may be denied if not within the terms or our warranty. On claims that are in excess of *$500.00* prior work approval must be received from your service representative.

If at any time your repair procedure exceeds the time allowed in the flat rate section you must contact Gulf Stream Coach, Inc. for prior authorization.

*****

A separate warranty claim will be required with each of the following conditions:

A) Repairs on coach construction. This would include cabinetry, drapes, plumbing, electrical, exterior body or anything not covered by supplemental warranty under another manufacturer.

B) Component parts covered under supplemental warranty such as Suburban, Dometic, Coleman, Onan, etc. will require a complete and separate warranty claim form. This procedure will occur only after every other means of obtaining warranty repair has been exhausted. Keep in mind that any dealer working on component parts without authority from the proper manufacturer may void all component warranty privileges. Should a component part warranty claim be written per dealer discretion, also required on that claim form will be a short explanation by the dealer as to why warranty work was performed by his repairman. If the repair is justifiable because of no other alternative means, then the producing plant will accept the warranty claim and submit to the appropriate manufacturer for payment.

C) When sub-contracting work is included on the warranty claim, then the original invoice of billing must accompany the claim form to be honored. Sub-contract work will adhere to proper manufacturer's warranty repair procedure and flat rate schedule.

Should any unit need repair while in transit, and a call is placed to you, you should have the customer contact Gulf Stream Coach, Inc. via our customer toll free number listed on page one. Only a Gulf Stream Coach, Inc. service representative can authorized repair work at a non-Gulf Stream dealer or service center.

A Gulf Stream warranty claim form is to be used by Gulf Stream dealers when submitting to the factory service department any service work performed under warranty. The warranty claim form must be signed by both the dealer and owner before submitting. Vehicles that are not sold, of course, do not require a customer signature.

The Gulf Stream warranty claim form is a five- (5) part form, distribution is as follows:

1. White - Customer copy
2. Yellow - Gulf Stream copy
3 Green - Gulf Stream copy
4. Blue - Gulf Stream copy
5. White - Dealer copy

Please submit the yellow, green and blue copies to Gulf Stream Coach's service department. Attach copies of all parts invoices and sublet billing to the warranty claim, and insure that all repair explanations are complete and legible. **The model and serial number of any appliance or component with a separate warranty must be listed on the warranty claim.** The retail owner must sign the warranty claim verifying that all repairs are complete.

In addition, parts used in warranty repairs specified as "return required" in the flat rate section must accompany the warranty claim. These parts must have an attached claim properly completed.

CLAIM MUST BE FILED
WITHIN 30 DAYS OF SERVICE
ENTER FIRST 2 AND LAST 5 DIGITS OF GULF STREAM SERIAL # (EXAMPLE: 52 0 A 8361WFD 26000)

GULF STREAM COACH, INC.

RO #. 1020514

PO BOX 1005 - NAPPANEE - INDIANA - 46550

GULF STREAM SERIAL NUMBER	__ __ - __ __ __ __ __	DEALER NAME:	CUSTOMER NAME:
LAST 6 DIGITS OF CHASSIS VIN	__ __ __ __ __ __	STREET:	STREET:
MILEAGE:	MILES / KILOMETERS	CITY/STATE	CITY/STATE
SERVICE START DATE:		ZIP CODE	ZIP CODE
SERVICE END DATE:		PHONE#	PHONE #
DATE CUSTOMER NOTIFIED:		**AUTHORIZATION #**	**DEALER # 8-** / **HOURLY RATE:**
DATE VEHICLE PICKED UP:			

PART NUMBER	ORIGINAL PRICE	15%	SHIPPING	TOTAL $
1				
DESCRIPTION				
1B				
DESCRIPTION				
1C				
DESCRIPTION				
2				
DESCRIPTION				
2B				
DESCRIPTION				
2C				
DESCRIPTION				
3				
DESCRIPTION				
3B				
DESCRIPTION				
3C				
DESCRIPTION				
4				
DESCRIPTION				
4B				
DESCRIPTION				
5				
DESCRIPTION				
5B				
DESCRIPTION				

THIS FORM IS FOR WARRANTY USE ONLY

1. COMPLAINT:	**CODE**	_ _ _ _ - _ - _ _
CAUSE:	**FLAT RATE**	_ _ - _
CORRECTION:	**LABOR $**	$
2. COMPLAINT:	**CODE**	_ _ _ _ - _ - _ _
CAUSE:	**FLAT RATE**	_ _ - _
CORRECTION:	**LABOR $**	$
3. COMPLAINT:	**CODE**	_ _ _ _ - _ - _ _
CAUSE:	**FLAT RATE**	_ _ - _
CORRECTION:	**LABOR $**	$
4. COMPLAINT:	**CODE**	_ _ _ _ - _ - _ _
CAUSE:	**FLAT RATE**	_ _ - _
CORRECTION:	**LABOR $**	$
5. COMPLAINT:	**CODE**	_ _ _ _ - _ - _ _
CAUSE:	**FLAT RATE**	_ _ - _
CORRECTION:	**LABOR $**	$

DEALER SIGNATURE CERTIFIES THAT THE ABOVE SERVICE AND MATERIALS USED ARE SUBJECT TO WARRANTY LIMITATIONS, AND CUSTOMER NOTIFICATION OF THE OUT OF SERVICE DISCLOSURE.

DEALER SIGNATURE:

DATE CLAIM SUBMITTED:

TOTAL PARTS	$
TOTAL LABOR	$
CLAIM TOTAL	$

OWNER AGREES BY HIS SIGNATURE ABOVE THAT THIS VEHICLE IS NOT CONSIDERED OUT OF SERVICE WHILE AWAITING PARTS ON THE GULF STREAM UPFIT CUSTOMER'S SIGNATURE CONFIRMS ACCEPTANCE AND SATISFACTION OF WARRANTY WORK PERFORMED BY THE DEALER.

DATE

CUSTOMER COPY

NOTE: If the following procedure for completing a warranty claim is not properly followed the warranty claim will be denied along with a Warranty Notification Form stating why. It is very important that you read this section carefully, as it will ensure a quick response for warranty reimbursements. Each section numbered on the example warranty claim must be filled out.

No.1 Enter the first two and last five digits of the Gulf Stream Coach serial number. For proper Gulf Stream serial number identifications see page 4-1. If the serial number is not entered the claim will be denied. If necessary please contact your Gulf Stream Coach service representative for the proper serial number.

No.2 Enter the last six digits of the Chassis V.I.N number. This is the number that is usually on the customer's vehicle registration or insurance card. If the chassis V.I.N. number and our serial number do not match, your claim will be returned.

No.3 Enter the vehicle mileage (unless towable).

No.4 Enter day vehicle was dropped off for service.

No.5 Enter day service was completed (Contact customer same day!).

No.6 Enter day customer picks up coach.

No.7 Complete entire section on your dealership current address and phone number.

No.8 Enter Authorization number given by a service representative. DO NOT enter a name. This space must have an authorization number if the claim exceeds *$500.00* or allowed flat rates.

No.9 Complete entire section on customer information. Make sure the customer's name is spelled correctly.

No.10 Enter your Gulf Stream dealer Number.

No.11 Enter YOUR service repair order numbers from your in-house invoice.

No.12 Enter the current Labor Rate you have registered with Gulf Stream Coach.

No.13 Enter all parts used for repairs on current claim only. Make sure you fill in amount you are charging Gulf Stream on each part.

No.14 Complete all information on work performed, making sure you fill in the correct failure code involved. DO NOT enter more than four (5) complaints per claim, unless filing electronically.

No.15 Enter the flat rate listed in the flat rate section of this manual.

No.16 Enter dollar amount of labor only.

No.17 Dealer signs claim stating that warranty work was performed.

No.18 Customer must sign & date claim before unit is picked up. This is to verify that work was performed satisfactorily.

No.19 Enter total parts used by your service center on this claim only. Do not enter parts used by sub-contractor (if applicable).

No.20 Enter total labor claimed by your service center on this claim only. Do not enter labor from sub-contractor (if applicable).

No.21 Enter total amount of warranty claim your service center is seeking payment for.

IT'S THE LAW!

Warranty claims will be honored only when the warranty and pre-delivery prep forms are completed, signed by the customer and on file in our service department. This policy has become necessary for several reasons. Many states have passed legislation which requires this procedure. In most states, upon completion of repairs you are required by law to provide a copy of the warranty claim to the retail customer. Please check your state law for details.

This procedure makes good business sense for Gulf Stream and its dealers because of our mutual interest in our customers. It requires that the customer receive a copy of his warranty and pre-delivery check sheet, which he acknowledges with his signature.

WARRANTY AUTHORIZATION

If warranty repair work totals in excess of *$500.00* prior approval must be obtained by the dealer from the service representative. When approval has been requested and acknowledged, the dealer will be given an authorization number. This number must be filled in on the warranty claim form.

On dealer stock units, prior approval is required prior to accomplishing any repairs, regardless of time/parts requested.

From time to time a claim may be "rejected," "questioned," or the claim amount will be "adjusted." In such cases the claims will be returned to the dealer or service center along with a copy of a warranty claim notification form letter stating why the action was taken. The following procedure applies to the claims when you have proper justification to appeal the decision.

* **Write a new claim with all the information from the claim being appealed.**

* **Attach a copy of prior claim to the new claim form.**

* **Attach a letter of explanation containing specifics as to the justification of the appeal.**

* **Resubmit to the warranty division within 30 days of your receipt.**

It is our intention to provide a quick payment for warranty claims submitted, however, we hope you understand that sometimes not all information necessary to properly process each warranty claim has been supplied, therefore, it may be necessary to return a claim to your service center for corrections.

P.O. Box 1005 – Nappanee, IN 46550 – (574) 773-7761 – Fax (574) 773-2506

DATE_____ **CLAIM/RO#**_____

This warranty claim could not be processed because of missing or incorrect data. Please make the necessary correction in the space(s) circled and resubmit for processing.

OR

This warranty claim has been rejected and cannot be processed due to the following:

1. Vehicle out of warranty
2. Repeat repair
3. Claim duplicated
4. Vehicle not registered
5. Normal maintenance
6. Unauthorized repair
7. Not factory responsibility
8. Late submission
9. Claim explanation not clear
10.Sublet bill required
11.Labor claimed excessive
12.Wrong serial number
13.Incomplete or no serial number
14.Mileage not shown
15.Parts show no factory responsibility
16.Parts not returned
17.Resubmit, making information legible
18.Wrong parts on claim
19.Replacement of whole assembly not needed
20.Labor rate incorrect
21.Normal wear & tear/owners abuse
22.No repair date shown
23.No owner's signature
24. Misc. Explanation
25. Chassis Manufacturer

To resubmit this claim, see Warranty Service Manual -- Section #2, Service Procedures "WARRANTY CLAIM APPEAL."

_____

Gulf Stream Service Department

DELIVERY

3-1 DELIVERY CHECK OUT

3-1 RETAIL PRE-DELIVERY INSPECTION

3-2 DRIVER AND DEALER ACCEPTANCE FORM

3-3 DELIVERY INSPECTION CHECK LIST

3-3 RETAIL PRE-DELIVERY INSPECTION FORM

DELIVERY CHECK OUT

The dealer or authorized personnel should check the unit upon delivery for exterior and interior damages and shortages by using the delivery inspection checklist (see page 3-3).

We cannot be responsible for any shortages or transit damages that are not noted on the delivery check out sheet (see page 3-2).

If the unit is damaged and of minor nature, or has any missing items, and the dealer can perform the service to have the unit saleable, contact Gulf Stream to order any necessary parts and/or to obtain authorization for repairs.

Stating "subject to further inspection" on the delivery check out sheet is unacceptable and will not provide coverage for damages or shortages found at a later date.

RETAIL PRE-DELIVERY INSPECTION

The dealer is required to thoroughly complete the pre-delivery inspection.

Gulf Stream Coach's pre-delivery inspection is presently part of the warranty registration form. All items must be properly and fully complied with as outlined in the form and/or as required by state and/or federal statutes. Failure to follow through could result in the dealer becoming liable for any property or physical damages directly or indirectly connected with the unit stemming from the dealer's inadequate pre-delivery preparation of the unit for retail purchase. See sample PDI on page 3-3.

GULF STREAM COACH, INC.

Form Nbr: FMDIS02	Revision: D	Revision Date: 09-Jan-01

DRIVER AND DEALER ACCEPTANCE FORM

INVOICE/UNIT #: _____ **CHASSIS V.I.N. #** _____ **TERMS:** _____

SHIP TO: _____ **C.O.D. AMOUNT:** _____

_____ **DEALER PHONE #:** _____

_____

DRIVER INSTRUCTIONS (Check each box below as each item is verified / completed):

- ☐ Verify the vehicle identification numbers to be certain the invoiced unit and shipped unit are the same
- ☐ Torque all lug nuts per specifications listed at right
- ☐ Check the unit to assure there is no damage to the exterior
- ☐ Check the unit to assure there is no damage to the interior
- ☐ Verify that all keys are in the unit
- ☐ Assure any identified damages have been corrected before taking the unit
- ☐ For motorized units, verify that the lights, instruments and gauges work

IN CASE OF BREAKDOWN: **CALL DISPATCH IMMEDIATELY**
800-289-8787 EXT. 3257

CHASSIS	REQUIRED LUG TORQUE
All Ford (A's & C's)	126 - 170 ft. lbs.
All Chevy	130 - 180 ft. lbs.
Spartan	450 - 500 ft. lbs.
Freightliner - VC	450 - 500 ft. lbs.
Freightliner - XC	280 - 310 ft. lbs.
Towables	85 - 95 ft. lbs.
"Lite" Towables	50 - 75 ft. lbs.

I have checked the above listed items and find them to be satisfactory:

Driver Signature: _____ **Date:** _____

Odometer reading at time of pick up (motorized only): _____

Odometer reading at time of delivery (motorized only): _____

DEALER INSTRUCTIONS:

Check the unit for damage **IMMEDIATELY** and verify that all invoiced items are present In the unit. Any discrepancies must be listed and verified by the driver, as the driver is responsible for any damage incurred, and for items that are on the unit when the driver accepted it from the plant, but are not present upon delivery. If there ARE discrepancies, please indicate them below.**

Check each of the following boxes below to verify that you have received them:

- ☐ **CHASSIS MANUALS (MOTORIZED ONLY)**
- ☐ **ALL KEYS ARE INSIDE UNIT**
- ☐ **FULL ONE YEAR WARRANTY**
- ☐ **OWNER'S MANUAL**
- ☐ **OPERATING MANUALS & RELATED WARRANTIES**
- ☐ **SUBSEQUENT OWNER'S WARRANTY**

SHORTAGES: **NONE** (Unless noted below**)

_____
_____
_____
_____
_____
_____
_____

DAMAGES: **NONE** (Unless noted below**)

_____
_____
_____
_____
_____
_____
_____

ENTERING "SUBJECT TO FURTHER INSPECTION" IS NOT ACCEPTABLE AND IS RECOGNIZED BY GULF STREAM COACH, INC. AS ENTERING "NONE".

In accepting the unit I understand that none of the appliances are considered safe for use prior to specific safety and operation tests by a qualified technician. The LP Gas system was checked prior to leaving the factory, however, the LP Gas system must be inspected by a competent LP Gas service technician to assure there are no leaks and the system is satisfactorily functioning prior to delivery to the retail customer.

Dealer Signature: _____ **Date:** _____

Driver Signature: _____ **Date:** _____

Gulf Stream Coach, Inc.

PDI CHECKLIST

DATE_____ DEALERSHIP_____ R.O.#_____

BRAND NEW / USED MODEL SERIAL # CHASSIS SERIAL # STOCK #

MILEAGE (odometer reading) SALES REP TECHNICIAN DELIVERY DATE

CHASSIS REQUIREMENTS

- ☐ Tires—inspect treadwear & pressures
- ☐ Spare tire
- ☐ Jack & tire tools
- ☐ Lug nuts—torque to specifications
- ☐ Engine oil level
- ☐ Steering-gear fluid level
- ☐ Brake master-cylinder fluid level
- ☐ Radiator fluid level / proper antifreeze protection
- ☐ Automatic transmission fluid level
- ☐ Windshield-washer fluid level
- ☐ Accessory drive-belt tension and alignment
- ☐ Radiator hoses
- ☐ Battery fluid level
- ☐ Battery connections and cable condition
- ☐ Rear-axle fluid level
- ☐ Wheel bearings—lube and adjust
- ☐ Gas-filler hose
- ☐ Fuel lines & connections
- ☐ Exhaust system—connections, hangers, muffler
- ☐ Brake lines—routing
- ☐ Drive line & U-joints
- ☐ Electrical wiring & routing
- ☐ Headlamp aim

ROAD TEST

- ☐ Horn
- ☐ Operation of all gauges
- ☐ Parking brake
- ☐ Brake performance
- ☐ Engine performance
- ☐ Steering (handling & performance)
- ☐ Transmission performance
- ☐ Cruise control
- ☐ Heater / air-conditioner
- ☐ Headlight dimmer switch
- ☐ Radio (AM-FM / tape / CB)
- ☐ Windshield-wiper operation
- ☐ Exterior lights / indicators
- ☐ Emission-control test (if applicable)
- ☐ Seat-belt operation
- ☐ State inspection (if applicable)
- ☐ License tags
- ☐ Mirrors

WATER SYSTEM

- ☐ Water tank
- ☐ Pump or compressor
- ☐ Pressure test
- ☐ Water fill / inlet
- ☐ City-water intake
- ☐ Lines, drain valves
- ☐ Faucets & shower
- ☐ Stool operation
- ☐ Filter / purification system
- ☐ Winterize, if necessary

PLUMBING SYSTEM

- ☐ Sewer / holding tanks (filled & drained)
- ☐ Sinks
- ☐ Shower / tub drains
- ☐ Gate valves
- ☐ Drain hose & adapter
- ☐ Toilet
- ☐ All traps / vent pipes
- ☐ Winterize, if necessary

LP-GAS SYSTEM

- ☐ Drop-pressure leak test
- ☐ LP container(s) filled & inspected

- ☐ Furnace brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Refrigerator brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Range / oven brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Water-heater brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ LP detector brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ LP cylinder brand: _____
- ☐ Model _____
- ☐ Serial # _____
- ☐ Mfg. date _____

INTERIOR

- ☐ General appearance
- ☐ Cabinets & closets
- ☐ Drawers (alignment & latches)
- ☐ Curtains / blinds
- ☐ Windows & screens
- ☐ Floor, ceiling & walls
- ☐ Carpet
- ☐ Furniture
- ☐ Smoke alarm
- ☐ Fire extinguisher
- ☐ Bed setup
- ☐ Table setup
- ☐ Cleanup

EXTERIOR

- ☐ General appearance
- ☐ Compartment doors (lock & fit)
- ☐ Entrance door (lock & fit)
- ☐ Step adjustment
- ☐ Leveler operation
- ☐ TV-antenna operation
- ☐ Exterior finish (paint, decals, molding)
- ☐ Keys
- ☐ Lights (porch, compartment, etc.)

ELECTRICAL 120-VOLT SYSTEM

- ☐ Generator brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Roof air-conditioner #1
- ☐ Brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Roof air-conditioner #2
- ☐ Brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Inverter brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Icemaker brand: _____
- ☐ Model _____
- ☐ Serial # _____

- ☐ Shoreline & adapter
- ☐ Electrical distribution (breakers)

ELECTRICAL 12-VOLT SYSTEM

- ☐ Battery brand: _____
- ☐ Lights
- ☐ Fuses
- ☐ Monitor system panel functions
- ☐ Converter brand: _____
- ☐ Model _____
- ☐ Serial # _____

Customer acceptance_____ Technician_____

Date_____ Dealership Rep_____

MANUFACTUER'S COPY DEALER'S COPY

PARTS PROCEDURES

4-1 VEHICLE IDENTIFICATION NUMBER LOCATION

4-2 PARTS PURCHASING

4-3 INVOICING

4-3 INVOICING WARRANTY CLAIMS

BEFORE ORDERING ANY PARTS YOU MUST HAVE THE PROPER SERIAL NUMBER OF THE VEHICLE

Below is a diagram referencing the layout of our Serial number, followed by instructions on how to locate the serial number in the Travel Trailer or motor home. If the serial number tags have been removed from the vehicle, please inform the service representative with whom you placed the order. In most cases, we can locate the proper serial number using the name the vehicle is registered under.

EXAMPLE:52-7-A-8361WFD-00000

Manufacturing division:	**Model Year**:	**Type of Unit**	**Model Number of Unit**	**Production Number**
51 - Travel Trailers	1=1991	A - Class A or Bus	Model Number gives the floor plan	
52 - Class "A" product	2=1992	C - Class C Mini's	and approximate unit length.	
53 - Class "C" product	3=1993	F - Fifth Wheel	8340 = Approx. 34' unit	
58 - Bus & Fifth Wheel product	4=1994	T - Travel Trailer	8361 = Approx. 36' unit	
59 - Fifth Wheel product	etc.		Etc.	

The serial number can be located in two (2) different locations on the Travel Trailer. The first tag (see illustration 1) will be located on the front road side of the exterior of the coach. The second tag (see illustration 2) is located in the overhead storage cabinet next to the microwave opening.

On motor homes the first tag (see illustration 1) can be found on the wall next to the drivers chair, or if the vehicle is equipped with a drivers door, the tag will be just above or behind the door. The second tag (illustration 2) can be found in the cupboard next to the microwave opening.

1.

MFD BY GULF STREAM COACH, INC.

DATE OF MFG. INC. VEH. MFD. BY DATE OF MFG. *GVWR

GAWR FRONT LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD
GAWR INTERM. LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD
GAWR REAR LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD

SINGLE DUAL THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT IN .

VEHICLE ID NO. VEHICLE TYPE: GULF STREAM SERIAL NO.

* REFER TO TRIP PLANNER FOR MAXIMUM VEHICLE LOADING.

2. **(LOCATION OF SERIAL NUMBER)**

RECREATIONAL VEHICLE DATA SHEET

Gulf Stream Coach, Inc.

P.O. Box 1005- Nappanee, IN 46550-(219)773-7761

State Seal No._____ Date of Manufacture_____

Unit Serial No._____ Model_____

EQUIPMENT LIST: Mfr.	Model
Furnace _____	_____
Water Htr.. _____	_____
Air Cond.. _____	_____
Refrig.. _____	_____
Oven . _____	_____
Microwave_____	_____
Generator_____	_____

ELECTRICAL SERVICE:

_____Volts_____Amps

PERMISSIBLE GAS TYPE (s) :

_____

_____

See Owner's manual for all service connection and operating instructions.

Effective August 1998, all parts shipped to dealers will be shipped on a purchase basis, whether for warranty or purchase.

If parts ordered are to be used in warranty repair, the dealership must provide the unit serial number and explanation for required replacement at the time the order is placed.

Warranty parts will fall under two (2) categories:

1. **Active Gulf Stream dealer status. Active Gulf Stream dealers who have made prior arrangements with Gulf Stream will have all parts orders billed to their parts account with Gulf Stream, otherwise all parts will be shipped C.O.D. This billing will include all parts, shipping and handling costs. The Gulf Stream dealer is then allowed to charge Gulf Stream the same amount plus 15% for any parts used for warranty on the warranty claim.**

2. **Non-Active Gulf Stream dealer status. Non-active Gulf Stream dealers will have all parts ordered shipped COD, freight collect. The dealer/service center is then allowed to charge Gulf Stream the same amount plus 15% for any parts used for warranty on the warranty claim.**

Note: Gulf Stream reserves the right to replace all defective components with new or rebuilt components at Gulf Stream's discretion.

Parts Purchases

Effective January 1, 1995, all parts ordered and/or shipped for Gulf Stream vehicles, whether for warranty or purchases, must be done through Gulf Stream dealers or authorized service centers. This policy is in effect to ensure that proper parts are ordered, and that all parts are installed professionally. Not only will this policy raise the percentage of properly shipped parts, it will enable any Gulf Stream dealer to further profit from added parts sales on maintenance parts (windshields, wipers, etc.). Further, Gulf Stream Coach will not disclose the disposition of any dealers parts orders to any customer without express written permission from that dealership.

INVOICING

Dealer Stock Parts

Gulf Stream Coach, Inc. will replace or reimburse authorized dealers and service outlets for parts and assemblies removed from dealer stock and used during the performance of warranty service on the basis of Gulf Stream's dealer's net price, plus shipping charges and 15% for handling. Only approved parts and materials available through Gulf Stream are to be used in the performance warranty service.

GULF STREAM COACH, INC. DOES NOT ACCEPT ANY FREIGHT COLLECT RETURNS UNLESS PRIOR AUTHORIZATION HAS BEEN ATTAINED.

Replacement warranty material shipping costs for return to Gulf Stream Coach are reimbursable. To obtain reimbursement for shipping costs, the dealer or service outlet should obtain "paid" shipping receipts and attach them to the warranty claim form, itemizing the shipping costs for each item on the claim.

INVOICING - WARRANTY CLAIMS

All warranty claims received are forwarded and reviewed by that division's service representative. If the claim is in order and approved, payment will be initiated as followed:

Claims submitted under *$500.00*

- **Reviewed at the division level.**
  Payment approved.

Claims submitted over *$500.00*

- **Prior authorization required.**
  Reviewed at the division level.
  Payment approved.

Gulf Stream Coach, Inc. reserves the right to scrutinize all warranty billings, to either adjust or deny the claim if it appears to be excessive, unreasonable, or outside the parameters of Gulf Stream Coach, Inc. warranty provisions or flat rate allowable times.

SECTION 5

PARTS ORDERING PROCEDURES

5-1 PROCEDURE/ORDERING

5-2 PARTS ORDER INVOICE

5-3 PROCEDURE/RETURN PARTS

5-4 PROCEDURE/DAMAGED SHIPMENT

5-5 CANCELLATION OF PARTS ORDERS

PARTS ORDERING PROCEDURES

Your parts order will be processed upon receipt, and if the parts are currently in stock, our goal will be to ship your order within 48 hours.

If the order is for fabricated parts, those that must be made include: upholstery, metal, cabinets, etc. An extension of up to one week or longer will be needed.

You may telephone or fax (see front page for telephone and fax listings) in a parts order for faster service, between the hours of 8:00 AM - 5:00 PM eastern standard time (please note that Indiana does not observe daylight savings time).

1. **Please direct all parts order calls directly to that division's parts representative during the above listed hours.**

2. **Sizes and colors are extremely important and required on the following parts:**

   All curtains, cushions and covers.
   All water tanks and holding tanks.
   All windows, doors and drawers, etc.

   To avoid shipment of the wrong parts and subsequent delays, the above mentioned will not be shipped unless the size of each is furnished.

3. **Along with delivery of a parts order, one copy of the parts order form will be included. This will allow you to have a record of what was ordered, the price of each part, and to confirm that correct parts were received.**

4. **Upon placing an order for warranty parts, the Gulf Stream serial number must be furnished.**

5. **Each dealer will be invoiced for all parts ordered from Gulf Stream.**

6. **In order to receive reimbursement for parts ordered and received, you must show those parts used in warranty repair on a warranty claim form. Some parts may require return before reimbursement can be made. Contact your service representative on these types of parts, or refer to the flat rate section of this manual.**

7. **<u>IMPORTANT.</u> Defective warranty parts must be returned to Gulf Stream's central parts receiving location at 503 S. Oakland Avenue, Nappanee, Indiana, 46550. In order to assure the return of these parts, we reserve the right to deny any claim until such parts have been received.**

SOLD TO:

SHIP TO: (SAME AS SOLD TO UNLESS INDICATED BELOW)

INVOICE DATE	INVOICE NO.	ORDER DATE	ORDERED BY	SRVC. CONTACT #	WORK ORDER #	SALESMAN	DATE SHIPPED

SERIAL NO.	UNIT DESCRIPTION	DELIVERY

PART NO.	QUANTITY	U/M	DESCRIPTION	AMOUNT

CUSTOMER COPY

In order to be reimbursed for shipping costs on the return of defective warranty parts, those which can be returned via United Parcel Service should have the shipping charges calculated prior to closing the return parts package. And, indicate on the warranty claim the prepaid UPS charges. Do not ship COD.

GULF STREAM COACH, INC. DOES NOT ACCEPT FREIGHT COLLECT RETURNS! UNLESS PRIOR AUTHORIZATION HAS BEEN ATTAINED!

Larger items which require return shipment by freight lines must have prior approval by Gulf Stream before returning. *Gulf Stream will issue a pickup call for all freight return items.*

PACKAGING

Components should be returned in original packages (i.e.- a new radio is shipped complete with installation kit and instruction manual, the defective radio should be returned in the same package with all accessories and instructions). Components damaged by improper packing will not be credited and labor to install will be not allowed.

OTHER RETURN METHODS

Some dealerships have other methods of returning parts (i.e.-delivery drivers, parts couriers, etc.). No matter what method of return you choose to use, you must have a warranty claim with all parts. If the parts are dropped off by your agent at our factory, one of our parts department agents must sign the invoice showing we received the parts. Failure to do so will not guarantee that your parts will be credited, and they will be returned to your dealership freight collect.

PARTS SHIPPED IN ERROR OR DAMAGED IN SHIPMENT

1. **All received parts should be checked for damage immediately. If wrong parts have been shipped, please notify Gulf Stream immediately.**

2. **Return the part and packing slip of the parts order form along with warranty claim to Gulf Stream's central parts receiving location at 503 South Oakland Avenue, Nappanee, Indiana, 46550.**

3. **GULF STREAM DOES NOT ACCEPT ANY FREIGHT COLLECT RETURNS! UNLESS PRIOR AUTHORIZATION IS ATTAINED!**

4. **File a claim for all damaged parts with the carrier. Do not file freight damaged claims with Gulf Stream.**

Any Gulf Stream dealer may cancel his or her order at any time if the requested part(s) are a regular stock item. If the item ordered has to be manufactured specifically to fill your order, or specially ordered from our vendor (i.e.-cabinets, obsolete parts, manufactured compartment doors, etc.) the order must be cancelled within 24 hours of first placing the order.

All cancelled orders must be done by fax. All division fax numbers are listed on the front page of this manual for your convenience. If the order is not cancelled by fax, you will not be reimbursed if the part arrives at your dealership.

Any stock item returned to Gulf Stream due to cancellation will be subject to a 15% re-stocking fee. Non-stock or special ordered parts is non-returnable items.

All parts returned to Gulf Stream due to cancellation must be sent pre-paid, and you will not be reimbursed for these freight charges.

COMPONENT SUPPLIERS

6-1 COMPONENT PARTS PROCEDURES

Component parts such as refrigerators, furnaces, ranges, water heaters, etc. are warranted by their respective manufacturers. Dealers who are authorized service agents of these producers are expected to provide the warranty service on these component parts. Dealers who are not authorized representatives of these producers are to contact the manufacturer of that component or his local agent for parts and service under warranty.

Should all efforts to obtain a local agent for parts and service fail, it is possible to receive this service from Gulf Stream Coach, Inc. recreational vehicle service centers. These centers should be contacted for component part warranty service only if it is not available locally. Our factory service departments do not stock component parts and must order them, as you would. It therefore benefits you, the dealer, to communicate directly with the component manufacturer as to the parts needed or service information required. Gulf Stream Coach, Inc. stands behind its products and will help in obtaining any parts or service if all efforts have failed previously.

SERVICE POLICIES

7-1 WORK APPROVAL

7-2 GULF STREAM SERIAL NUMBERS

7-3 CHASSIS SERIAL NUMBERS (VIN)

7-3 120 DAY WARRANTY

7-3 MECHANICAL LABOR

7-4 COMPONENTS WITH SEPARATE WARRANTIES

7-4 REPAIR VS. REPLACEMENT

7-5 SUBLET WORK/SERVICE MILEAGE/TOWING

7-5 NON-REIMBURSABLE ITEMS

All dealers and service center outlets must obtain prior work approval from the service department of the issuing manufacturing plant before proceeding with warranty work if the total claim is in excess of *$500.00* or the work performed exceeds the allowed flat rate time.

This approval is based upon the facts as presented by the dealer, and/or is obvious from an inspection of the vehicle. If there are other circumstances, unknown to the Gulf Stream service department or the service manager, which will invalidate the claim, it will be denied. Examples of such circumstances are mileage turn back, vehicle restructuring, ineligible owner, or material not returned as required.

BEFORE ATTEMPTING SERVICE YOU MUST HAVE THE PROPER SERIAL NUMBER OF THE VEHICLE

Below is a diagram referencing the layout of our Serial number, followed by instructions on how to locate the serial number in the Travel Trailer or motor home. If the serial number tags have been removed from the vehicle, please inform the service representative with whom you placed the order with. In most cases, we can locate the proper serial number using the name the vehicle is registered under.

EXAMPLE:52-7-A-8361WFD-00000

Manufacturing division:	**Model Year**:	**Type of Unit**	**Model Number of Unit**	**Production Number**
51 - Travel trailers	1=1991	A - Class A or Bus	Model Number gives the floor plan	
52 - Class "A" product	2=1992	C - Class C mini	and Approximate unit length.	
53 - Class "C" product	3=1993	F - Fifth Wheel	8340 = Approx. 34' unit	
58 - Bus & Fifth wheel product	4=1994	T - Travel Trailer	8361 = Approx. 36' unit	
59 - Fifth wheel product	etc.		etc.	

The serial number can be located in two (2) different locations on the Travel Trailer. The first tag (see illustration 1) will be located on the front roadside of the exterior of the coach. The second tag (see illustration 2) is located in the overhead storage cabinet next to the microwave opening.

On motor homes the first tag (see illustration 1) can be found on the wall next to the drivers chair, or if the vehicle is equipped with a drivers door, the tag will be just above or behind the door. The second tag (illustration 2) can be found in the cupboard next to the microwave opening.

1.

MFD BY GULF STREAM COACH, INC.

DATE OF MFG.	INC. VEH. MFD. BY	DATE OF MFG.	*GVWR
GAWR FRONT LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD
GAWR INTERM. LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD
GAWR REAR LBS.	WITH MINIMUM TIRES	RIMS	AT PSI COLD

SINGLE DUAL THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS IN EFFECT IN .

VEHICLE ID NO. VEHICLE TYPE: GULF STREAM SERIAL NO.

* REFER TO TRIP PLANNER FOR MAXIMUM VEHICLE LOADING.

2. **(LOCATION OF SERIAL NUMBER)**

RECREATIONAL VEHICLE DATA SHEET

Gulf Stream Coach, Inc.

P.O. Box 1005- Nappanee, IN 46550-(219)773-7761

State Seal No._____ Date of Manufacture_____

Unit Serial No._____ Model_____

EQUIPMENT LIST: Mfr.	Model
Furnace _____	_____
Water Htr.. _____	_____
Air Cond.. _____	_____
Refrig.. _____	_____
Oven . _____	_____
Microwave_____	_____
Generator_____	_____

ELECTRICAL SERVICE:

_____Volts_____Amps

PERMISSIBLE GAS TYPE (s) :

_____

_____

See Owner's manual for all service connection and operating instructions.

VEHICLE IDENTIFICATION NUMBER (VIN) - CHASSIS

The vehicle identification number is the specific chassis number issued by the chassis producer. This number is stamped on the frame of the motor home or travel trailer (right side top of frame in engine compartment, and metal ID tag on firewall above batteries of class A motor homes, hitch A frame on travel trailers, goose neck on fifth wheels, and driver's door post on class C's).

1GBKP37W5E3328234 (EXAMPLE)

The VIN number should correspond with all paperwork issued by the chassis manufacturer and any reference Gulf Stream makes concerning a chassis number for a specific unit.

90 DAY ADJUSTMENT WARRANTY LIMITATION

Floor coverings, cushion foam, compartment doors, driver and passenger seats, cushion fabric, fire extinguisher, refrigerator, interior, plumbing system and faucets, light fixture, interior and exterior pre-finished paneling and siding, vinyl and miscellaneous nuts, bolts, and fittings are for a period of 90 days covered by adjustments or repaired free of charge.

After such 90 day period, necessary adjustments will be considered normal maintenance resulting from the use that is not covered by the manufacturer's warranty. Labor and parts after the 90 day period aside from adjustments will be covered for a period as provided by in the manufacturer's warranties.

MECHANICAL LABOR

Labor for the performance of warranty service will be allowed on the basis of the service outlets established reasonable hourly labor rate multiplied by the applicable time allowance in the warranty flat rate schedule published by Gulf Stream Coach and current at the time of repairs.

COMPONENTS WITH SEPARATE WARRANTIES

Warranty and service procedures as published by the component manufacturer will apply. In the event that the dealer is unable to work directly with the component manufacturer, Gulf Stream will act as the intermediate and forward the claim for payment. However, payment will be in accordance with the component manufacturer's policies and warranty payment schedule.

REPAIR VS. REPLACEMENT

Appliances that are considered items by their manufacturer, (i.e. furnaces, ranges, water heaters, microwave ovens, televisions, refrigerators, icemakers, etc.), will *NOT* be replaced without the specific manufacturer's approval.

SUB-CONTRACTING/SERVICE MILEAGE/TOWING

When it is necessary for a dealer or service outlet to go outside his/her service department to have service completed, Gulf Stream Coach will reimburse the dealer or service outlets the net costs for such services, but not to exceed the amount the dealer would have been reimbursed had the dealer performed the service. Claims for sublet work must be supported by a properly prepared original repair order from the outside shop that performed the service.

WARRANTY SERVICE MILEAGE/TOWING

Warranty service mileage, mechanic's travel time and towing charges will be considered only if all of the following conditions prevail:

A. The vehicle on which the warranty service is to be performed cannot be driven to the dealer's or service center's facility due to an apparent Gulf Stream warranty failure.

B. The service mileage is based on the distance from the location where the vehicle became inoperable to the nearest authorized service facility.

NOTE:
For warranty purposes, recreational vehicles parked on permanent sites will be considered able to be driven or towed to the service facility. Travel time or service call charges for these vehicles will not be considered a warranty expense.

NON-REIMBURSABLE COSTS

A. Services required due to improper storage.

B. Diagnosis and test services, unless allowed by vendor flat rate.

C. Repairs performed a second time by a dealer (due to improper assembly or repair, or the lack of proper road testing) when the original warranty repair was performed.

D. Owner's negligence or misuse.

E. Owner's failure to comply with instructions for service or maintenance.

F. Accidents, unauthorized repairs or unauthorized use.

G. Service calls to the vehicle unless the vehicle is disabled due to a Gulf Stream component failure. Prior authorization is required for all service calls.

NOTE:
The dealer is responsible for performing normal maintenance prior to retail sale of the unit. This includes, but is not limited to, cleaning, polishing, lubrication, chassis maintenance, battery care, resealing body and roof seams, and minor adjustments as described in the vehicle owner's manual. Normal deterioration due to climatic or environmental conditions or lack of proper maintenance is not warrantable.

FLAT RATE SCHEDULE

8-1 APPLICATION FOR WARRANTY RATE REVIEW

8-2 PROPER USE OF FLAT RATE SCHEDULE

8-2 FAILURE CODES AND CONDITIONS

8-3 FLAT RATE SCHEDULE

8-24 VENDOR FLAT RATE SCHEDULE

GULF STREAM COACH, INC.
503 S. OAKLAND AVE - P.O. BOX 1005
NAPPANEE, IN 46550
PHONE (800) 289-8787 FAX (574) 773-2506

APPLICATION FOR WARRANTY RATE REVIEW

DEALERSHIP _____ PHONE NUMBER _____

ADDRESS _____ FAX NUMBER _____

CITY _____ STATE _____ ZIP CODE _____

SERVICE MANAGER _____ GENERAL MANAGER _____

CURRENT LABOR RATE _____ DATE OF LAST INCREASE _____ LABOR RATE REQUESTED _____

(The current labor rate must have been in effect for one-year/12 months before any allowable increase)
(PLEASE PROVIDE 2 PHOTOS OF YOUR POSTED LABOR RATE)

LIST THREE (3) RV DEALERS IN YOUR AREA AND THEIR LABOR RATE

DEALER	PHONE NUMBER	LABOR RATE

NUMBER OF BAYS _____ SQUARE FOOTAGE _____ NUMBER OF TECHNICIANS _____
NUMBER OF CERTIFIED TECHNICIANS _____ MASTER CERTIFIED _____
PARTS INVENTORY $ _____ SQUARE FOOTAGE _____ PARTS REPRESENTATIVES _____
WASH BAY (INSIDE) _____ (OUTSIDE) _____

PLEASE CIRCLE ONE

CHASSIS LIFT	Y	N
PIT	Y	N
BODY SHOP	Y	N
PAINT SHOP	Y	N - NUMBER OF BAYS _____TECHNICIANS _____
SUBLET	Y	N

VENDOR CERTIFICATIONS			**CHASSIS CERTIFICATIONS**		
DOMETIC	Y	N	CHEVY	Y	N
HWH JACKS	Y	N	FORD	Y	N
NORCOLD	Y	N	FREIGHTLINER	Y	N
ONAN	Y	N	SPARTAN	Y	N
POWER GEAR	Y	N	WORKHORSE	Y	N
SUBURBAN	Y	N			

OTHER _____

CUSTOMER ACCOMODATIONS

DO YOU HAVE A CUSTOMER LOUNGE?	Y	N
DO YOU HAVE A VENDING AREA FOR CUSTOMERS?	Y	N
DO YOU HAVE HOOK-UPS FOR CUSTOMERS WHO WILL NEED TO STAY?	Y	N
WILL YOU WORK ON CUSTOMERS WHO HAVE NOT BOUGHT FROM YOU?	Y	N
WILL YOU TAKE DROP-IN CUSTOMERS?	Y	N

WHAT IS YOUR CUSTOMER SATISFACATION INDEX RATING? _____%

****THE INFORMATION LISTED ON THIS FORM IS TRUE AND FACTUAL TO THE BEST OF MY KNOWLEDGE AND WILL BE HELD CONFIDENTIAL AT MY REQUEST ONLY:**

DEALER SIGNATURE _____ DATE _____

GULF STREAM COACH, INC. USE ONLY

DATE EFFECTIVE _____RATE APPROVED _____APPROVED BY _____

PROPER USE OF FLAT FATE SCHEDULE

In order to have a mutual understanding of proper and fair time allotment for warranty repairs, Gulf Stream Coach has developed a *Flat Rate and Failure Code Schedule*. This schedule lists all major parts installed on Gulf Stream vehicles. However, this schedule is subject to change at any time without notice from Gulf Stream Coach. Gulf Stream Coach reserves the right to adjust any rate that may be affected upon changes. When such changes occur you will receive revised flat rate schedule pages along with an explanation of where to insert them in your warranty manual. For questions concerning our flat rate schedule or subsequent changes, please contact our Customer Service Department.

FAILURE CODES AND CONDITIONS

The flat rate schedule has been broken down into five (5) different sections. They are Exterior, Interior, Plumbing, Electrical components/ Appliances, and LP Gas/Miscellaneous. Although we have made a great effort to categorize each part properly, you may find what you're looking for in a section other than where you're searching.

The flat rate schedule lists failure codes as well as condition codes. Failure codes pertain to the item in question and condition codes pertain to what happened to that item.

EXAMPLE:

1. **If a vehicle has a fender skirt that has been cracked due to over-tightened screws, the codes would be: 1120A for fender skirt replace, and 7 to indicate that it was cracked.**
2. **A second failure code may be necessary if the fender skirt needs to be repainted. That code would be 1120C for fender skirt repaint, and again add 7 to indicate that the original condition was due to a crack.**

BE SURE TO HAVE BOTH CODES WHEN SUBMITTING YOUR CLAIM!

For further illustrations on properly using our flat rate and failure code schedule and applying that information to our warranty claims, please refer to the warranty claim example on page 2-4.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

ATWOOD ATWOOD MOBILE PRODUCTS - 4750 HIAWATHA DRIVE - ROCKFORD - ILLINOIS - 61103-1298 - PHONE 815.877.5700 - FAX 815.877.7469

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

TIME ALLOWANCE SCHEDULE (IN HOURS)

TOP WIND JACK*		**5TH WHEEL JACK***		**BRAKE SYSTEM**	
COMPLETE JACK:		BOTH LEGS	1.5	COMPLETE ACTUATOR:	
BOLT ON	0.5	ONE (1) LEG	.75	BOLT ON	1.0
WELD ON	1.0	BEVEL GEARS (PER LEG)	.75	WELD ON	2.0
BEARING	1.0	CAP	.25	MASTER CYLINDER	1.0
HANDLE	0.5	GEAR BOX	.75	PUSH ROD ASSEMBLY	.75
SIDE WIND JACK*		MOTOR	0.5	SHOCK ABSORBER	0.5
COMPLETE JACK:		**BALL SCREW CAMPER JACK***		SHOULDER BOLT	0.5
BOLT ON	0.5	**ELECTRIC:**		RELEASE HANDLE	1.0
WELD ON	0.5	COMPLETE JACK	0.5	STOP SPRING	0.5
BEVEL GEARS	0.5	BEVEL GEARS	1.5	FOUNDATION BRAKES:	
COVER	0.5	BRACKETS	0.5	PER AXLE	1.5
HANDLE	0.5	COVER TOP-BOTTOM	.25	SHOE & LINING:	
STABILIZER JACK*		MOTOR	.75	PER AXLE	1.5
COMPLETE JACK	0.5	MOTOR SWITCH	0.5	WHEEL CYLINDER:	
POWER JACK*		2-WAY/4-WAY PLUG	0.5	PER AXLE	1.5
COMPLETE JACK	0.5	**MANUAL:**		**COUPLER**	
COVER	.25	COMPLETE JACK	0.5	COMPLETE COUPLER:	
LENS	.25	EACH ADD'L JACK ADD	.25	BOLT ON	0.5
LIGHT SOCKET	.25	COVER	.25	WELD ON	1.5
LIGHT SWITCH	.25	BEVEL GEARS	.75	LATCH (2" OR 2 5/16")	1.0
MOTOR	0.5	BRACKETS	0.5		
MOTOR SWITCH	.25				

*INNER RAM NOT AVAILABLE, REPLACE JACK OR APPROPRIATE LEG.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

BIGFOOT QUADRA MFG. INC. - 69129 US 131 S. - BOX 536 - WHITE PIGEON - MICHIGAN - 49099 - PHONE 1.800.752.9815 - FAX 1.616.483.9636

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

NOTE!: PLEASE DO NOT PROCEED TO WORK ON ANY PROJECTS WITHOUT FIRST DISCUSSING IT WITH QUADRA'S SERVICE DEPARTMENT, GETTING THE NECESSARY APPROVAL NUMBERS. THE WARRANTY SPECIFICALLY ALLOWS FOR THIS. WE URGE YOU TO COOPERATE.

REPAIR TIME CHART

TROUBLE-SHOOTING TIME WILL BE MINIMAL IF REPAIR FACILITY CALLS BEFORE STARTING REPAIR. FOLLOWING ARE SOME TIME GUIDELINES FOR YOU TO FOLLOW IF SERVICE DEPARTMENT IS NOT AVAILABLE.

REMOVE & REPLACE	CONTROL PANEL	0.5
REMOVE & REPLACE	CYLINDER	1.0
REMOVE & REPLACE	PUMP ASSEMBLY	1.0
REMOVE & REPLACE	HYDRAULIC LINES (PER CYLINDER)	0.5
REMOVE & REPLACE	SOLENOID (DISCONNECT)	0.5
REMOVE & REPLACE	TANK SOLENOID	0.5

ANY OTHER REPAIRS NEED THAT ARE NOT LISTED ABOVE WILL BE DEALT WITH ONE ON ONE AT THAT TIME.

QUADRA MFG., INC. WILL PAY A PREDETERMINED RATE PER HOUR FOR WARRANTY REPAIR. ANY DEVIATION FROM ABOVE RATE GUIDE WILL BE TAKEN UNDER CONSIDERATION BY THE SERVICE DEPARTMENT. A COPY OF WARRANTY AUTHORIZATION WITH APPROVAL # WILL BE FAXED OR MAILED TO REPAIR FACILITY SO IT CAN BE MAILED WITH REPAIR ORDER BACK TO QUADRA MFG., INC.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

COLEMAN RV PRODUCTS - 3050 N. ST. FRANCIS - WICHITA - KANSAS - 67219 - PHONE 800.227.5693

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

PRE-APPROVAL BY COLEMAN IS RECOMMENDED

COLEMAN'S FLAT RATE POLICY DOES NOT PROVIDE A LABOR ALLOWANCE FOR TIME NEEDED TO REMOVE AND REPLACE AN APPLIANCE			
REPLACE MOTOR CAPACITOR		1.0	
REPLACE WALL THERMOSTAT		1.0	
REPLACE COMPRESSOR RUN CAPACITOR		1.0	
REPLACE COMPRESSOR START CAPACITOR		1.0	
REPLACE MOTOR		1.5	
REPLACE IMPELLER		1.5	* WHEN A COMPONENT PART IS REPLACED IN
REPLACE SELECTOR SWITCH		1.0	THE ROOF TOP UNIT, A $5.50 CHARGE IS ALLOWED
REPLACE FREEZE SWITCH		1.0	FOR REMOVING AND RE-INSTALLING THE
REPLACE THERMOSTAT (COLD CONTROL)		1.0	SHROUD. (THE CEILING ASSEMBLY AND ITS
REPLACE FAN BLADE		1.0	COMPONENTS PARTS ARE NOT INCLUDED.)
REPLACE OVERLOAD		.75	
REPLACE HEAT ELEMENT		1.0	
REPLACE RELAY		1.0	
REPLACE SHROUD*		.25	** INCLUDES REFRIGERANT, FITTINGS, ETC.
REPLACE ELECTRONIC CONTROL (DELTA SERIES)		1.0	
REPLACE MOTOR MOUNT		1.5	
REPLACE TERMINAL BLOCK		1.0	
REPLACE TERMINAL BOARD		1.0	
REPLACE SOLID STATE START DEVICE		1.0	
REPLACE CAP TUBE & FILTER ASSEMBLY**	FLAT RATE	70.00	
REPLACE COMPRESSOR*	FLAT RATE	90.00	
REPLACE LIMIT SWITCH		1.0	
LEAK ALLOWANCE MAXIMUM**	FLAT RATE	70.00	

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

DEWALD DEWALD MFG. INCORPORATED - 1023 WEST 8TH STREET - MISHIWAKA - INDIANA - 46544-0703 - PHONE 800.332.7343 - FAX 219.255.5029

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

THIS VENDOR REQUESTS THAT YOU CONTACT THEM DIRECTLY FOR WARRANTY SERVICE.

REPLACE SLIDE OUT PUMP	0.5
REPLACE SLIDE OUT CYLINDER	0.8
REPLACE PUMP SOLENOID	0.1
REPLACE PUMP SWITCH	.05
REPLACE MANUAL DRIVE	0.4

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

DOMETIC THE DOMETIC CORPORATION - 205 E. FENN STREET - DOCK 6 - LAGRANGE - INDIANA - 46761 - PHONE 800.343.3302

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

THIS VENDOR REQUESTS THAT YOU CONTACT THEM DIRECTLY FOR WARRANTY SERVICE.

	ITEM	RATE	DOUBLE DOOR RATE	RM7030,7130,7732,7832
	DOOR REPLACED	0.5	0.5	0.5
	DOOR GASKET	.75	1.0	1.0
	DOOR HANDLE	.25	.25	.25
	COOLING UNIT***	2.25	3.0	4.5
	HEATING ELEMENT	1.0	1.0	1.0
	BURNER TUBE	1.0	1.0	1.0
	PIEZO IGNITOR	1.0		
	REIGNITOR	1.0	1.0	1.0
	SAFETY GAS VALVE	1.0		
	GAS SHUTOFF VALVE	.75	.75	.75
	ORIFICE	.75	.75	.75
	THERMOCOUPLE	1.0	1.0	1.0
	THERMISTAT/THERMISTOR	1.0	1.0	1.0
	SWITCH	1.0		
	LOWER MODULE BOARD		1.0	1.0
	UPPER PC BOARD		1.0	1.0
	SOLENOID VALVE		1.0	1.0
	BROKEN WIRE	1.0	1.0	1.0
***	COMPLETE REFRIGERATOR REPLACED	.75	1.0	1.5
	FOR OTHER REPAIRS CONTACT DOMETIC FOR RATES AND FURTHER AUTHORIZATION			

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

EVANS TEMPCON

EVANS TEMPCON - 701 ANN ST. NW - GRAND RAPIDS - MICHIGAN - 49504 - PHONE 800.878.7147

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

ITEM	RECLAIM, EVACUATE AND RE-CHARGE*	R & R
EXPANSION VALVE	1.0	0.4
EVAPORATOR COIL	1.0	1.2
SWITCHES (BLOWER, PRESSURE, AND A/C)		0.3
RECEIVER DRIER	1.0	0.3
WATER VALVE		0.3
HEATER COIL	1.0	1.0
CONDENSER COIL	1.0	1.0
BLOWER NOTOR/ WHEELS		1.0
COLD CONTROL		0.3
FREON HOSE REPLACEMENT	1.0	0.3
CONTROL PANEL/ WIRE & VACUUM HARNESS, AND FACE PLATE		0.5
VACUUM MOTOR (FRESH AIR/ RECIRCULATION DOOR)		0.3
VACUUM MOTOR (AIR DISTRIBUTION BOX)		1.0
WIRE HARNESS-MOTOR		.75
DASH LOUVER		0.3
DEFROST LOUVER		0.3
RETURN GRILL		0.2
*IF MORE THAN ONE ITEM IS REPLACED OR REPAIRED, ONLY ONE ALLOWANCE FOR EVACUATE AND RE-CHARGE WILL BE ALLOWED.		

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

FRIGICOOL/SCS FRIGETT

SCS FRIGETT - 1200 WEST RISINGER - FT. WORTH - TEXAS - PHONE 817.293.5313 - FAX 817.293.8014

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

EVAPORATOR HEATER UNIT		**IN DASH PLENUM AND CONTROLS COMPONENTS**	
HEAT-COOL UNIT (POWER PACK)***	1.8	PLENUM ASSEMBLY	1.5
EVAPORATOR OR HEATER COIL***	1.0	PLENUM BLOWER MOTOR OR WHEEL	0.4
HEAT COIL	1.0	VACUUM MOTOR (WHEN REMOVAL OF PLENUM RQ'D)	1.7
POWER PACK BLOWER MOTOR ASSY. OR COMPONENTS	1.0	VACUUM MOTOR (EXTERNAL OR PLENUM)	0.4
EXPANSION VALVE***	0.6	CONTROL ASSEMBLY (PUSH BUTTON LEVER)	0.5
THERMOSTAT	0.5	LOUVER	0.2
VACUUM MOTOR (LOCATED WITHIN POWER PACK)	0.8	BOWDEN CABLE	0.5
VACUUM (EXTERIOR MOUNTED)	0.4	VACUUM HARNESS	0.8
REFRIGERANT COMPRESSOR & COMPRESSOR MOUNT		WIRE HARNESS	0.8
REFRIGERANT COMPRESSOR***	1.0	WATER VALVE	0.5
COMPRESSOR CLUTCH ASSEMBLY	1.4	TRINARY SWITCH	0.4
COMPRESSOR DRIVE BELT (90 DAYS)	0.4	RELAY	0.5
COMPRESSOR MOUNT	1.0	RESISTOR, MOTOR SPEED	0.4
IDLER PULLEY	0.4	REFRIGERANT HOSE ASSEMBLY***	0.5
COMPRESSOR AND CONDENSER FAN COMPONENTS		REFRIGERANT HOSE FITTING***	0.5
CONDENSER COIL***	0.7	PRESSURE SWITCH, DRIER***	0.3
CONDENSER FAN ASSEMBLY	0.5	HEATER HOSE	0.4
RECEIVER DRIER***	0.3	VACUUM CONTROL SWITCH	0.4

AN ADDITIONAL FLAT RATE WILL BE PAID FOR FLUIDS (FREON AND OIL) AND THIS SERVICE IS AS FOLLOWS:

FRONT ENGINE DRIVEN CHASSIS	$70.00
REAR ENGINE DRIVEN CHASSIS	$95.00

*** REPLACING THESE COMPONENTS WILL REQUIRE SYSTEM EVACUATION, LEAK TESTING, FREON CHARGING OR RECYCLING AND POSSIBLE REFRIGERANT OIL CHARGING.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

FANTASTIC VENT FAN-TASTIC VENT CORP. - 14720 DOWNY - CAPAC - MICHIGAN - 48014 - PHONE 800.521.0298 - FAX 810.395.2577

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VEHICLES.

CONTACT FAN-TASTIC VENT CORP. DIRECTLY FOR WARRANTY CLAIM GUIDELINES	
REPLACE LIFT KNOB & EXTENSION	0.1
REPLACE LIFT MOTOR	0.1
REPLACE LIFT ARM	0.2
SEPARATE 3 SPEED SWITCH COILS	0.2
REPLACE 3 SPEED/ REVERSE SWITCH	0.2
REPLACE DOME SWITCH	0.2
REPLACE DOME	0.2
REPLACE FAN MOTOR ASSEMBLY	0.3
REPLACE 1230 KIT COMPLETE	0.4
REPLACE 1240 KIT COMPLETE	0.4
REPLACE 6040 KIT COMPLETE	0.5
REPLACE ENTIRE VENT/ FAN	0.7
NOTE: IF PROJECTED REPAIR TIME EXCEEDS 0.7 HOURS SHOP TIME, FTVC MAY ELECT TO SHIP ENTIRE REPLACEMENT VENT/ FAN.	

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

HEART INTERFACE

811 1ST AVENUE SOUTH - KENT - WASHINGTON - 98032 - PHONE 1.800.446.6180 - FAX 1.206.859.3579

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

DUE TO THE TRAINING REQUIREMENTS NECESSARY FOR PROPER REPAIRS ON THIS PRODUCT IT IS RECOMMENDED
THAT ONLY QUALIFIED AND AUTHORIZED HEART INTERFACE REPAIR FACILITIES ATTEMPT ANY REPAIR
ON HEART INVERTERS. FOR INFORMATION ON BECOMING AN AUTHORIZED HEART INVERTER FACILITY, PLEASE
CONTACT HEART'S SERVICE DEPARTMENT AT THE ABOVE ADDRESS AND PHONE NUMBER.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

HWH JACKS STUART'S SERVICE - 28871 COUNTY RD 6 WEST - PO BOX 4004 - ELKHART - INDIANA - 46514-4004 - PHONE 800.826.6267 - FAX 219.262.0389

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

DUE TO THE TRAINING REQUIREMENTS NECESSARY FOR PROPER REPAIRS ON THIS PRODUCT IT IS RECOMMENDED
THAT ONLY QUALIFIED AND AUTHORIZED HWH REPAIR FACILITIES ATTEMPT ANY REPAIR ON HWH LEVELING JACKS.
FOR INFORMATION ON BECOMING AN AUTHORIZED HWH LEVELING REPAIR FACILITY, PLEASE CONTACT HWH
DIRECTLY AT 1.800.321.3494

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

INTELLITEC INTELLITEC - 131 EISENHOWER LAND NORTH - LOMBARD - ILLINOIS - 60148 - PHONE 800.251.2408 - FAX 708.916.7890

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

ALL INTELLITEC PRODUCTS INTENDED FOR USE IN RECREATIONAL VEHICLES, NOT LISTED BELOW, ARE COVERED BY A MAXIMUM THIRTY (30) MINUTE (.50 HOUR) LABOR REPLACEMENT ALLOWANCE.

AUTHORIZED REPLACEMENT HOURS SCHEDULE	
BATTERY DISCONNECT RELAY	0.5
BATTERY DISCONNECT BEZEL	0.5
BATTERY ISOLATOR CONTROL	0.5
ISOLATOR RELAY DELAY	0.5
BATTERY WATCH MODULE	0.5
WIPER CONTROLS	0.5
BATTERY WATCH RELAY	0.5
MPX SWITCH/CONTROL	0.5
EMU2 COMPLETE	0.75
EMU2 PC BOARD	0.5
ENERGY MANAGEMENT SYSTEM COMPLETE	1.5
ENERGY MANAGEMENT SYSTEM COMPLETE PC BOARD	1.0
SLIDE OUT CONTROL	0.5
SLIDE OUT SWITCH	0.5
BATTERY CONTROL CENTER	1.0
BATTERY CONTROL CENTER PC BOARD	0.75
BETTERY CONTROL CENTER ISOLATOR RELAY	0.5

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

KWIKEE STEPS KWIKEE PRODUCTS COMPANY - 2947 STATE HIGHWAY 38 - DRAIN - OREGON - 97435 - PHONE 800.736.9961

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

UNLESS PRIOR AUTHORIZATION IS GIVEN BY KWIKEE, REIMBURSEMENT OF LABOR CLAIMS WILL BE LIMITED TO THE PERIODS OF TIME AUTHORIZED AS LISTED IN THE TABLE BELOW.

KWIKEE REQUESTS THAT YOU ATTEMPT TO CONTACT THEM DIRECTLY FOR WARRANT AUTHORIZATIONS.

DEFECTIVE PART	DIAGNOSTIC TIME	REPAIR TIME	TOTAL TIME
CONTROL UNIT	0.5	0.3	0.8
MOTOR	0.5	0.3	0.8
LINKAGE	N/A	0.3	0.3
GEAR/GEAR CASE	0.3	0.7	1.0
DOOR SWITCH	0.3	0.2	0.5

DO NOT CUT ANY WIRES ON CONTROL UNITS OR MOTORS. CUT WIRES WILL AUTOMATICALLY VOID THE WARRANTY AS KWIKEE WILL HAVE NO WAY OF TESTING OR VERIFYING YOUR CLAIM.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

MANCHESTER

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

AUTHORIZED LABOR SCHEDULE	
REMOVE AND REINSTALL VAN TANK	0.6
REMOVE AND REINSTALL MOTOR HOME TANK	1.0
REPLACE DOT CYLINDER	0.2
REPLACE SERVICE VALVE	0.5
REPLACE OUTAGE VALVE	0.3
REPLACE FLOAT GAUGE	0.3
REPLACE REMOTE SENDING UNIT (90 OHM SENDER)	0
REPAIR LEAKING THREAD (TANK.CYLINDER ONLY)	0.5
REMOVE AND REPLACE REGULATER	0.5
REPLACE 80% STOP FILL VALVE	0.75
LOW PRESSURE HOSES AND PIGTAILS	0
MANCHESTER TANK WILL REIMBURSE THE AUTHORIZED OEM RV MANUFACTURING CENTER THE CERTIFIED RETAIL LABOR RATE THAT APPLIES	
TO WARRANTY WORK IN THAT AREA. MTE HAS NO LABOR ALLOWANCE FOR HOSES, PIGTAILS, AND LEAKING CONNECTIONS AFTER INSTALLATION	
WORK PERFORMED BY THE RV MANUFACTURER. THIS APPLIES TO P.O.L. CONNECTIONS TO THE SERVICE VALVE, HOSE CONNECTIONS, ETC.	
NO LABOR ALLOWANCE FOR TROUBLESHOOTING, LEAKTESTING, OR SHOP SUPPLIES. MANCHESTER TANK WILL REIMBURSE	
PARTS PER CURRENT QUOTATION OR CURRENT PRICE SHEET.	

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

SEALAND TOILETS SEALAND TECHNOLOGY, INC. - PO BOX 38 - FOURTH STREET - BIG PRAIRIE - OHIO - 44611 - 1.800.321.9886 FAX 216.262.1727

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

SEALAND WARRANTS THE TRAVELER TOILET TO BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP FOR A PERIOD OF ONE YEAR.

REPAIR PROCEDURE	TIME ALLOWANCE
REMOVE AND REPLACE WATER VALVE	0.5
REMOVE AND REPLACE VACUUM BREAKER	0.5
REMOVE AND REPLACE BASE-TO -BOWL SEALS	0.5
REMOVE AND REPLACE SPRING CARTRIDGE	1
REMOVE AND REPLACE BASE	0.5
REMOVE AND REPLACE BOWL	0.5
REMOVE AND REPLACE SEAT AND COVER	0.25

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

SUBURBAN PRODUCTS PO BOX 399 - DAYTON - TENNESSEE - 37321 - 615.775.2131 FAX 615.775.7015

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

WARRANTY FLAT RATE LABOR SCHEDULES

FORCED AIR FURNACES (ALL MODELS)

	SETUP	REPLACEMENT		SETUP	REPLACEMENT
REPLACE GAS VALVE	0.5	0.5	REPLACE THERMOSTAT	0.25	0.2
REPLACE MANUAL SHUT-OFF VALVE	0.25	0.25	REPLACE TRANSFORMER	0.5	0.5
REPLACE MAIN BURNER	0.5	0.5	REPLACE ELECTRODE	0.25	0.25
REPLACE MICROSWITCH	0.5	0.25	REPLACE ELECTRODE-"SF" MODELS	0.5	0.5
REPLACE MOTOR	0.5	1	REPLACE ELECTRODE WIRE	0.5	0.2
REPLACE TIME DELAY RELAY	0.5	0.3	REPLACE MODULE BOARD	0.5	0.25
REPLACE BLOWER WHEEL	0.5	0.4	REPLACE LIMIT SWITCH	0.5	0.2
REPLACE COMBUSTION CHAMBER(FIRST YEAR ONLY)	0.5	1.5			

RECREATIONAL VEHICLE WATER HEATERS (ALL MODELS)

REPLACE GAS CONTROL VALVE (PILOT MODELS)	1	REPLACE DOOR ASSEMBLY	0.3
REPLACE GAS CONTROL VALVE (ELECTRONIC MODELS)	0.5	REPLACE ELEMENT	0.5
REPLACE THERMOCOUPLE - PILOT ASSEMBLY	0.5	REPLACE ELECTRIC THERMOSTAT	0.5
REPLACE PRESSURE RELIEF VALVE	0.5	REPLACE ANODE ROD	0.5
REPLACE DRAIN PLUG	0.25	REPLACE ECO AND THERMOSTAT	0.5
REPLACE MAIN BURNER ORIFICE AND/OR BURNER TUBE	0.5	REPLACE ON/OFF SWITCH	0.5
REPLACE MODULE BOARD	0.5	REPLACE WATER HEATER	1
REPLACE RE-IGNITOR	0.2	REPLACE ELECTRODE	0.5

CONTACT SUBURBAN FOR REPAIRS THAT ARE NOT LISTED. ALL RATES INCLUDE DIAGNOSTIC/SET-UP TIME AND GAS LEAK TEST.

NOTE: WHEN MORE THAN ONE COMPONENT IS DEFECTIVE, COMPUTE THE TOTAL OF BOTH REPLACEMENT TIMES BUT ONLY ONE SET-UP TIME.

Gulf Stream Coach, Inc. Vendor Flat Rate and Failure Code Section

THETFORD TOILETS THETFORD CORPORATION - PO BOX 1285 - ANN ARBOR - MICHIGAN - 48106 - PHONE 800.521.3032

GULF STREAM COACH HAS PROVIDED THE FOLLOWING FLAT RATE SCHEDULE WHICH HAS BEEN SUPPLIED DIRECTLY FROM THE ABOVE VENDOR. THIS INFORMATION IS SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE TO YOU OR GULF STREAM COACH, INC. CALL BEFORE ATTEMPTING REPAIRS. THIS VENDOR WILL ACCEPT YOUR WARRANTY CLAIM DIRECTLY IF YOU ARE PRE-AUTHORIZED BY THEM FOR THIS WORK. HOWEVER, YOU ALSO MAY SUBMIT YOUR WARRANTY CLAIM DIRECTLY TO GULF STREAM COACH, INC. FOR WARRANTY CONSIDERATION. GULF STREAM COACH, INC. RESERVES THE RIGHT TO ACCEPT OR DENY ANY WARRANTY CLAIM BASED ON OUR PUBLISHED WARRANTY CLAIM PROCEDURES. PLEASE BE ADVISED THAT NOT ALL INCLUDED INFORMATION MAY PERTAIN TO ANY OR ALL GULF STREAM VECHILES.

FLAT RATE LABOR TIME SCHEDULE(ALL TIMES ARE IN MINUTES)

AQUA MAGIC TOILET	30	**ELECTRA MAGIC**	30
BALL VALVE	45	MOTOR COVER	15
HAND SPRAY	45	PUMP ASSEMBLY	60
FLUSH TUBES	45	SEV	45
VACUUM BREAKER	60	SEAT AND/OR COVER	15
MECHANISM	60	MAIN HOUSING	60
SEAT AND/OR COVER	15	COVER & BOWL	60
AQUA MAGIC III	20	**SLIDE-EZ-VALVE**	60
BALL VALVE	30	WARRANTY REQUIRES REPLACEMENT NOT REPAIR OF SLIDE-EZ-VALVE ASSEMBLIES.	
SEAT AND/OR COVER	15		
VACUUM BREAKER	90	**PORTABLE TOILETS**	20
FLOAT & SEAL	90	BELLOWS	20
SCOOP & MECHANISM	90	MECHANISM	15
		SEAT AND/OR COVER	30
AQUA MAGIC IV	20	HOPPER TO SHROUD SEAL	
BALL VALVE	60		
SEAT AND/OR COVER	15	**NOTE:** PRIOR AUTHORIZATION MUST BE OBTAINED FROM THETFORD BEFORE	
VACUUM BREAKER	60	A REPLACEMENT UNDER WARRANTY OF ANY COMPLETE AQUA MAGIC OR ELECTRA	
FLOAT & SEAL	60	MAGIC TOILET.	
FLUSH LEVERS	60		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1421	G	A/C, Compressor Roof	Repair			ST	
1421	A	A/C, Compressor Roof	Replace	Yes		ST	
1143	C	Air Conditioner Cable, Bodin Dash	Adjust			.3	
1143	A	Air Conditioner Cable, Bodin Dash	Replace	Yes		.5	
1149	C	Air Conditioner Controller	Adjust			ST	
1149	A	Air Conditioner Controller	Replace	Yes	Yes	.5	
1149	D	Air Conditioner Controller	Wiring Repair		Yes	ST	15
1151	C	Air Conditioner Ducting - Dash	Adjust			ST	
1151	G	Air Conditioner Ducting - Dash	Repair			ST	15
1151	A	Air Conditioner Ducting - Dash	Replace	Yes	Yes	ST	15
1152	C	Air Conditioner Ducting - Roof	Adjust			ST	
1152	G	Air Conditioner Ducting - Roof	Repair			ST	15
1130	C	Air Dump	Adjust			ST	
1130	G	Air Dump	Repair			ST	13
1130	A	Air Dump	Replace	Yes		.4	
1003	C	Air Horn	Adjust			.2	
1003	G	Air Horn	Repair			ST	15
1003	A	Air Horn	Replace	Yes		.5	6
1003	B	Air Horn	Reseal			.2	6,
1134	C	Air Horn Compressor	Adjust			.3	
1134	G	Air Horn Compressor	Repair			.3	
1134	A	Air Horn Compressor	Replace	Yes		.5	
1132	C	Air Horn Hoses	Adjust			ST	
1132	G	Air Horn Hoses	Repair			ST	
1132	A	Air Horn Hoses	Replace	Yes		ST	15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1131	C	Air Horn Relay	Adjust			.3	
1131	G	Air Horn Relay	Repair			.3	
1131	A	Air Horn Relay	Replace	Yes		.3	
1135	C	Air Horn Solenoid	Adjust			.5	
1135	G	Air Horn Solenoid	Repair			.5	
1135	A	Air Horn Solenoid	Replace	Yes		.5	
1135	D	Air Horn Solenoid	Wiring Repair			ST	13,15
1332	C	Alignment, Front End	Adjust		Yes	ST	15
1332	G	Alignment, Front End	Repair		Yes	ST	15
1004	C	Aluminum Siding	Adjust		Yes	.1 per foot	
1004	G	Aluminum Siding	Repair		Yes	.1 per foot	
1004	A	Aluminum Siding	Replace		Yes	.1 per foot	
1290	C	Antenna Coax, Television	Adjust			ST	
1290	G	Antenna Coax, Television	Repair			ST	15
1290	A	Antenna Coax, Television	Replace			ST	13
1291	A	Antenna, Television Coax End	Replace			.3	
1291	D	Antenna, Television Coax End	Wiring Repair			.3	
1288	G	Antenna, TV Base Plate	Repair			.2	
1288	A	Antenna, TV Base Plate	Replace	Yes		1.0	
1288	B	Antenna, TV Base Plate	Reseal			.1	
1405	C	Armor Shield, One Piece	Adjust		Yes	.3	
1405	G	Armor Shield, One Piece	Repair		Yes	ST	
1405	A	Armor Shield, One Piece	Replace	Yes	Yes	2.5	
1406	C	Armor Shield, Three Piece	Adjust		Yes	.3	
1406	G	Armor Shield, Three Piece	Repair		Yes	ST	
1406	A	Armor Shield, Three Piece	Replace	Yes	Yes	.8	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1407	A	Armor Shield, Three Piece-Complete	Replace	Yes	Yes	2.5	
1416	C	Arrowhead,Cap	Adjust			.1	
1416	G	Arrowhead,Cap	Repair			.1	
1416	A	Arrowhead,Cap	Replace			.1	
1416	B	Arrowhead,Cap	Reseal			.1	
1460	I	Artic Package Liner (Class C only)	Reglue		Yes	.5	
1460	A	Artic Package Liner (Class C only)	Replace		Yes	2.5	
1328	C	Awning Rail	Adjust			.1	
1328	A	Awning Rail	Replace			.2	PER FT
1328	B	Awning Rail	Reseal			.2	
1330	C	Awning Tension Rod(rafter)	Adjust			.3	
1330	G	Awning Tension Rod(rafter)	Repair			.3	
1330	A	Awning Tension Rod(rafter)	Replace	Yes		ST	13
1480	E	Awning, Entry Door	Repaint	Yes	Yes	1.0	
1480	A	Awning, Entry Door	Replace	Yes	Yes	.5	
1005	C	Awning, Main Fabric	Adjust		Yes	.2	2,6,1
1005	G	Awning, Main Fabric	Repair		Yes	.5	1
1005	A	Awning, Main Fabric	Replace	See vendor flat rate schedule			
1381	C	Awning, Main Hardware	Adjust	See vendor flat rate schedule			
1381	E	Awning, Main Hardware	Repaint	See vendor flat rate schedule			
1381	G	Awning, Main Hardware	Repair	See vendor flat rate schedule			
1381	A	Awning, Main Hardware	Replace	See vendor flat rate schedule			
1380	C	Awning, Slide Fabric	Adjust	See vendor flat rate schedule			
1380	G	Awning, Slide Fabric	Repair	See vendor flat rate schedule			
1380	A	Awning, Slide Fabric	Replace	See vendor flat rate schedule			
1379	C	Awning, Slide Hardware	Adjust	See vendor flat rate schedule			

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1379	E	Awning, Slide Hardware	Repaint	See vendor flat rate schedule			
1379	G	Awning, Slide Hardware	Repair	See vendor flat rate schedule			
1379	A	Awning, Slide Hardware	Replace	See vendor flat rate schedule			
1086	C	Awning, Slide Out	Adjust			.2	2,6
1086	G	Awning, Slide Out	Repair			.5	
1086	A	Awning, Slide Out	Replace	See vendor flat rate schedule			
1087	C	Awning, Window	Adjust			.2	2,6
1087	G	Awning, Window	Repair			.5	
1087	A	Awning, Window	Replace	See vendor flat rate schedule			
1378	C	Awning, Window Fabric	Adjust	See vendor flat rate schedule			
1378	G	Awning, Window Fabric	Repair	See vendor flat rate schedule			
1378	A	Awning, Window Fabric	Replace	See vendor flat rate schedule			
1377	C	Awning, Window Hardware	Adjust	See vendor flat rate schedule			
1377	E	Awning, Window Hardware	Repaint	See vendor flat rate schedule			
1377	G	Awning, Window Hardware	Repair	See vendor flat rate schedule			
1377	A	Awning, Window Hardware	Replace	See vendor flat rate schedule			
1224	G	Axle, MorRyde	Repair	See vendor flat rate schedule			
1224	A	Axle, MorRyde	Replace	See vendor flat rate schedule			
1136	C	Axle, Tag Motorized	Adjust		Yes	ST	13
1136	G	Axle, Tag Motorized	Repair		Yes	ST	13
1136	A	Axle, Tag Motorized	Replace	Yes	Yes	ST	13
1136	D	Axle, Tag Motorized	Wiring Repair		Yes	ST	13
1006	G	Axle, Towables	Repair	See vendor flat rate schedule			
1133	G	Backup Alarm	Repair			.3	
1133	A	Backup Alarm	Replace	Yes		.5	
1133	D	Backup Alarm	Wiring Repair			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1140	C	Battery Cable	Adjust			.2	
1140	G	Battery Cable	Repair			ST	15
1140	A	Battery Cable	Replace	Yes		ST	15
1137	A	Battery Isolator	Replace	Yes		.5	
1137	D	Battery Isolator	Wiring Repair			ST	15
1138	A	Battery Isolator Controller	Replace	Yes		.3	
1138	D	Battery Isolator Controller	Wiring Repair			.5	
1413	A	Battery Strap	Replace			.1	
1126	E	Box/Frame, Compartment Door	Repaint		Yes	ST	13
1126	G	Box/Frame, Compartment Door	Repair		Yes	ST	15
1126	A	Box/Frame, Compartment Door	Replace		Yes	ST	15
1126	B	Box/Frame, Compartment Door	Reseal			.5	
1141	G	Bra	Repair		Yes	ST	13
1141	A	Bra	Replace	Yes	Yes	ST	13
1448	G	Bracket, Compartment Door Lock	Repair			.3	
1448	A	Bracket, Compartment Door Lock	Replace			.3	
1189	G	Bracket, License Plate	Repair			.2	
1189	A	Bracket, License Plate	Replace	Yes		.2	
1470	A	Brake, Cable	Replace	See vendor flat rate schedule			
1153	C	Brake, Emergency	Adjust			.5	
1153	G	Brake, Emergency	Repair			.7	
1148	G	Brake, Jake-Pac Bezel	Repair			.1	
1148	A	Brake, Jake-Pac Bezel	Replace	Yes		.2	
1147	A	Brake, Jake-Pac Switch	Replace	Yes		.2	
1147	D	Brake, Jake-Pac Switch	Wiring Repair		Yes	ST	13
1142	A	Brakes, Breakaway Switch-Towables	Replace	Yes		.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1142	D	Brakes, Breakaway Switch-Towables	Wiring Repair			.3	
1007	C	Brakes, Towables	Adjust		Yes	.3	
1007	G	Brakes, Towables	Repair	See vendor flat rate schedule			
1007	A	Brakes, Towables	Replace	Yes	Yes	.7	
1007	D	Brakes, Towables	Wiring Repair		Yes	ST	15
1487	G	BT Cruiser Overhead Squeak	Repair		Yes	6.0	
1128	A	Bulb, 110 Light	Replace			.1	
1023	E	Bumper, Front	Repaint		Yes	ST	4,5,13
1023	G	Bumper, Front	Repair		Yes	ST	13,4,5
1042	C	Bumper, Rear Class A-Luxury	Adjust			.5	
1042	E	Bumper, Rear Class A-Luxury	Repaint		Yes	ST	4,7,13
1042	A	Bumper, Rear Class A-Luxury	Replace		Yes	ST	4,5,7,13
1043	C	Bumper, Rear C's/Towables, Metal	Adjust			.5	
1043	E	Bumper, Rear C's/Towables, Metal	Repaint			.5	
1043	G	Bumper, Rear C's/Towables, Metal	Repair			1.0	15
1043	A	Bumper, Rear C's/Towables, Metal	Replace		Yes	1.0	4,7
1506	E	Bumper, Rear Plastic, Class C & BT	Repaint		Yes	2.0	
1506	A	Bumper, Rear Plastic, Class C & BT	Replace		Yes	1.0	
1154	A	Cable, Break Away	Replace	See vendor flat rate schedule			
1026	E	Cap, Front	Repaint		Yes	ST	13,4,5,7
1026	G	Cap, Front	Repair		Yes	ST	13,4,5,7
1026	A	Cap, Front	Replace		Yes	ST	4,5,7
1026	B	Cap, Front	Reseal			.5	
1490	E	Cap, Front Verticals	Repaint		Yes	2.0	
1490	A	Cap, Front Verticals	Replace		Yes	1.0	
1486	J	Cap, Radius	Clean		Yes	.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Claims Over $350 Require Authorization Per Unit

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1486	E	Cap, Radius	Repaint		Yes	2.0	
1486	G	Cap, Radius	Repair		Yes	.5	
1486	A	Cap, Radius	Replace		Yes	4.0	
1486	B	Cap, Radius	Reseal		Yes	1.0	
1044	E	Cap, Rear	Repaint		Yes	2.0	4,5,7,13
1044	G	Cap, Rear	Repair		Yes	ST	13,4,5,7
1044	A	Cap, Rear	Replace		Yes	ST	4,5,7
1044	B	Cap, Rear	Reseal			.5	
1491	E	Cap, Rear Verticals-BT Cruiser	Repaint		Yes	2.0	
1491	A	Cap, Rear Verticals-BT Cruiser	Replace		Yes	1.0	
1261	G	Carrier Assy, Sewer Hose	Repair			.5	
1261	A	Carrier Assy, Sewer Hose	Replace			1.0	
1319	A	Carrier, Sewer Hose Tube	Replace			.5	
1266	E	Carrier, Spare Tire	Repaint			.5	
1266	G	Carrier, Spare Tire	Repair			.5	
1266	A	Carrier, Spare Tire	Replace	Yes	Yes	1.0	
1144	C	Chain, Safety-TT	Adjust		Yes	.4	
1144	A	Chain, Safety-TT	Replace	Yes		.4	
1397	J	Chassis (Class A & Bus)	Clean		Yes	ST	15
1397	E	Chassis (Class A & Bus)	Repaint		Yes	ST	15
1397	G	Chassis (Class A & Bus)	Repair		Yes	ST	15
1397	D	Chassis (Class A & Bus)	Wiring Repair		Yes	ST	15
1489	J	Chassis, Class B	Clean			ST	
1489	E	Chassis, Class B	Repaint			ST	
1489	G	Chassis, Class B	Repair			ST	
1489	D	Chassis, Class B	Wiring Repair			ST	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1376	E	Chassis, Class C	Repaint		Yes	ST	13
1376	G	Chassis, Class C	Repair		Yes	ST	13
1411	C	Clip,Awning	Adjust			.2	
1411	G	Clip,Awning	Repair			.2	
1411	A	Clip,Awning	Replace	Yes		.2	
1467	G	Coupler, Ball Hitch (A-Frame)	Repair	Yes	Yes	ST	4,15
1467	A	Coupler, Ball Hitch (A-Frame)	Replace	Yes	Yes	1.5	4,15
1329	A	Cover LPG Bottle	Replace			.2	
1390	G	Cover, Bumper	Repair			.4	
1390	A	Cover, Bumper	Replace			.4	
1267	C	Cover, Spare Tire	Adjust			.4	
1267	E	Cover, Spare Tire	Repaint			1.0	
1267	G	Cover, Spare Tire	Repair			1.0	
1267	A	Cover, Spare Tire	Replace	Yes		.5	15
1399	A	Decal, Sewer	Replace			.1	
1157	A	Dip Stick Extension - Oil	Replace	Yes		.5	
1445	C	Door Compt. D/S-P/S Lg. Cl.C & TT	Adjust	Yes		.3	
1445	E	Door Compt. D/S-P/S Lg. Cl.C & TT	Repaint	Yes		1.0	
1445	G	Door Compt. D/S-P/S Lg. Cl.C & TT	Repair	Yes		.3	
1445	A	Door Compt. D/S-P/S Lg. Cl.C & TT	Replace	Yes		.5	
1445	B	Door Compt. D/S-P/S Lg. Cl.C & TT	Reseal	Yes		.3	
1444	C	Door Compt. P/S-D/S Med. Cl.C & TT	Adjust	Yes		.3	
1444	E	Door Compt. P/S-D/S Med. Cl.C & TT	Repaint	Yes		1.0	
1444	G	Door Compt. P/S-D/S Med. Cl.C & TT	Repair	Yes		.3	
1444	A	Door Compt. P/S-D/S Med. Cl.C & TT	Replace	Yes		.5	
1444	B	Door Compt. P/S-D/S Med. Cl.C & TT	Reseal	Yes		.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1443	C	Door Compt. P/S-D/S Small Cl.C & TT	Adjust	Yes		.3	
1443	E	Door Compt. P/S-D/S Small Cl.C & TT	Repaint	Yes		1.0	
1443	G	Door Compt. P/S-D/S Small Cl.C & TT	Repair	Yes		.3	
1443	A	Door Compt. P/S-D/S Small Cl.C & TT	Replace	Yes		.5	
1443	B	Door Compt. P/S-D/S Small Cl.C & TT	Reseal	Yes		.3	
1008	C	Door, Cable Hatch	Adjust			.2	
1008	E	Door, Cable Hatch	Repaint			1.0	4
1008	A	Door, Cable Hatch	Replace	Yes		.3	
1008	B	Door, Cable Hatch	Reseal			.2	
1010	E	Door, Comp.-Class A	Repaint		Yes	1.5	
1010	G	Door, Comp.-Class A	Repair		Yes	.5	
1010	A	Door, Comp.-Class A	Replace	Yes	Yes	1.0	7
1011	A	Door, Comp.-Class C	Replace	Yes	Yes	.5	7
1015	C	Door, Engine	Adjust			.3	2
1015	E	Door, Engine	Repaint		Yes	ST	4,5,7,13
1015	G	Door, Engine	Repair		Yes	1.0	15,4,5,7,13
1015	A	Door, Engine	Replace	Yes	Yes	ST	7,4,13,5
1165	G	Door, Entry Drip Cap	Repair			.4	
1165	A	Door, Entry Drip Cap	Replace			.4	
1016	C	Door, Entry-Main (Class A & Bus)	Adjust			.5	2
1016	E	Door, Entry-Main (Class A & Bus)	Repaint		Yes	2.5	4,5
1016	A	Door, Entry-Main (Class A & Bus)	Replace		Yes	2.5	7
1016	B	Door, Entry-Main (Class A & Bus)	Reseal			.3	
1370	C	Door, Entry-Main Class C & Towables	Adjust			.5	4,5
1370	G	Door, Entry-Main Class C & Towables	Repair		Yes	.5	4,5
1370	A	Door, Entry-Main Class C & Towables	Replace		Yes	1.0	4,5

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1370	B	Door, Entry-Main Class C & Towables	Reseal		Yes	.2	4,5
1088	C	Door, Entry-Secondary	Adjust			.5	2
1088	E	Door, Entry-Secondary	Repaint		Yes	2.5	4,5
1088	A	Door, Entry-Secondary	Replace		Yes	1.0	4,5
1022	C	Door, Front Access	Adjust			.3	
1022	E	Door, Front Access	Repaint		Yes	2.5	4,5
1022	A	Door, Front Access	Replace			1.0	7
1027	A	Door, Fuel	Replace			1.5	5
1447	G	Door, Fuel Fill Class C&A	Repair	Yes		.2	
1447	A	Door, Fuel Fill Class C&A	Replace	Yes		.5	
1447	B	Door, Fuel Fill Class C&A	Reseal	Yes		.2	
1028	G	Door, Furnace	Repair	See vendor flat rate schedule			
1412	E	Door, Refer	Repaint			1.0	
1412	G	Door, Refer	Repair			.2	
1412	A	Door, Refer	Replace	Yes		.2	
1500	C	Door, Roll Up(Endura Max)	Adjust			.5	
1500	G	Door, Roll Up(Endura Max)	Repair		Yes	1.0	
1500	A	Door, Roll Up(Endura Max)	Replace		Yes	1.0	
1500	D	Door, Roll Up(Endura Max)	Wiring Repair			1.0	
1124	C	Door, Screen-Main	Adjust			.2	
1124	A	Door, Screen-Main	Replace			.5	
1436	C	Door, Water Fill	Adjust			.3	
1436	E	Door, Water Fill	Repaint	Yes		1.3	
1436	G	Door, Water Fill	Repair			.3	
1436	A	Door, Water Fill	Replace	Yes		.3	
1436	B	Door, Water Fill	Reseal			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1062	G	Door, Water Heater	Repair	See vendor flat rate schedule			
1166	G	Drip Cap, Exterior Trim	Repair			.4	
1166	B	Drip Cap, Exterior Trim	Reseal			.2	
1488	G	Drive Shaft/Stretched	Repair			ST	
1156	C	Engine Hood Hardware	Adjust			.2	
1156	G	Engine Hood Hardware	Repair			ST	15
1156	A	Engine Hood Hardware	Replace	Yes		.3	
1432	C	Engine Lock Assy-TM-Single	Adjust			.3	
1432	E	Engine Lock Assy-TM-Single	Repaint			.3	
1432	G	Engine Lock Assy-TM-Single	Repair			.3	
1432	A	Engine Lock Assy-TM-Single	Replace	Yes		.3	
1160	A	Entertainment Center - Outside	Replace	Yes		.6	
1160	B	Entertainment Center - Outside	Reseal			.2	
1160	D	Entertainment Center - Outside	Wiring Repair			ST	15
1465	G	Equalizer Jack Bracket Campaign	Repair		Yes	1.0	
1159	G	Exhaust System	Repair			ST	13
1159	A	Exhaust System	Replace		Yes	.2	
1252	C	Fan Blade, Roof Vent	Adjust			.2	
1252	A	Fan Blade, Roof Vent	Replace	Yes		.2	
1366	G	Fender Skirt - Towable	Repair			.2	
1366	A	Fender Skirt - Towable	Replace			.6	
1366	B	Fender Skirt - Towable	Reseal			.2	
1494	A	Fender Skirt D/S Rear Class C	Replace	Yes		.5	
1493	A	Fender Skirt P/S Rear Class C	Replace	Yes		.5	
1505	C	Fender Skirt, PS Rear-A&Bus-1 color	Adjust			.3	
1505	E	Fender Skirt, PS Rear-A&Bus-1 color	Repaint		Yes	1.0	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code	-	Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1505	G	Fender Skirt, PS Rear-A&Bus-1 color	Repair			ST	
1505	A	Fender Skirt, PS Rear-A&Bus-1 color	Replace		Yes	1.5	
1020	C	Fender Skirt,P/S Front-A&Bus-1color	Adjust			.3	
1020	E	Fender Skirt,P/S Front-A&Bus-1color	Repaint		Yes	1.0	4
1020	G	Fender Skirt,P/S Front-A&Bus-1color	Repair		Yes	ST	15
1020	A	Fender Skirt,P/S Front-A&Bus-1color	Replace		Yes	1.5	4,7
1089	C	Fender Skirt,P/SRear-A&Bus-2/3color	Adjust			.3	
1089	E	Fender Skirt,P/SRear-A&Bus-2/3color	Repaint		Yes	3.0	4
1089	G	Fender Skirt,P/SRear-A&Bus-2/3color	Repair		Yes	ST	15
1089	A	Fender Skirt,P/SRear-A&Bus-2/3color	Replace		Yes	1.5	4,7
1503	C	FenderSkirt, DS Front-A&Bus-1 color	Adjust			.3	
1503	E	FenderSkirt, DS Front-A&Bus-1 color	Repaint		Yes	1.0	
1503	G	FenderSkirt, DS Front-A&Bus-1 color	Repair			ST	
1503	A	FenderSkirt, DS Front-A&Bus-1 color	Replace		Yes	1.5	
1502	C	FenderSkirt, DS Rear-A&Bus-1 color	Adjust			.3	
1502	E	FenderSkirt, DS Rear-A&Bus-1 color	Repaint		Yes	1.0	
1502	G	FenderSkirt, DS Rear-A&Bus-1 color	Repair			ST	
1502	A	FenderSkirt, DS Rear-A&Bus-1 color	Replace		Yes	1.5	
1091	C	FenderSkirt,D/S Rear-A&Bus-2/3color	Adjust			.3	
1091	E	FenderSkirt,D/S Rear-A&Bus-2/3color	Repaint		Yes	3.0	
1091	G	FenderSkirt,D/S Rear-A&Bus-2/3color	Repair		Yes	ST	15
1091	A	FenderSkirt,D/S Rear-A&Bus-2/3color	Replace		Yes	1.5	
1090	C	FenderSkirt,D/SFront-A&Bus-2/3color	Adjust			.3	
1090	E	FenderSkirt,D/SFront-A&Bus-2/3color	Repaint		Yes	3.0	4
1090	G	FenderSkirt,D/SFront-A&Bus-2/3color	Repair		Yes	ST	15
1090	A	FenderSkirt,D/SFront-A&Bus-2/3color	Replace		Yes	1.5	4,7

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1504	C	FenderSkirt,PS Front-A&Bus-2/3color	Adjust			.3	
1504	E	FenderSkirt,PS Front-A&Bus-2/3color	Repaint		Yes	3.0	
1504	G	FenderSkirt,PS Front-A&Bus-2/3color	Repair			ST	
1504	A	FenderSkirt,PS Front-A&Bus-2/3color	Replace		Yes	1.5	
1508	G	Fiberglass Gel-Coat(yellowing)	Repair		Yes	1.0	
1296	J	Filter, Water Pump	Clean			.2	
1296	A	Filter, Water Pump	Replace	Yes		.2	
1388	A	Finger Pull for Comp. Lock	Replace			.2	
1434	G	Firewall-Class A & Bus only	Repair			.5	
1434	B	Firewall-Class A & Bus only	Reseal			.5	
1212	G	Fitting, LPG	Repair			.3	
1212	A	Fitting, LPG	Replace	See vendor flat rate schedule			
1396	J	Frame (Class A & Bus)	Clean		Yes	ST	15
1396	E	Frame (Class A & Bus)	Repaint		Yes	ST	15
1396	G	Frame (Class A & Bus)	Repair		Yes	ST	15
1396	B	Frame (Class A & Bus)	Reseal		Yes	ST	15
1024	E	Frame, Travel Trailer Steel	Repaint			.5	4
1024	G	Frame, Travel Trailer Steel	Repair		Yes	ST	13
1021	E	Frame-Towable	Repaint		Yes	ST	4,13
1168	A	Freezer-Complete Component	Replace	Yes		1.0	
1401	G	Front Wrap	Repair		Yes	ST	
1401	A	Front Wrap	Replace	Yes		ST	
1401	B	Front Wrap	Reseal		Yes	1.0	
1335	G	Fuel Fill Neck, Diesel	Repair			.2	
1335	A	Fuel Fill Neck, Diesel	Replace	Yes		.2	
1334	G	Fuel Fill Neck, Gas	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
- **10 - Must be noted on delivery acceptance form**
- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
- **13 - Prior authorization over 1.0 hour**
- **14 - Sublet bill required**
- **15 - Prior authorization over 0.5 hour**

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Claims Over $350 Require Authorization Per Unit

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1334	A	Fuel Fill Neck, Gas	Replace	Yes		.2	
1333	A	Fuel Line, Gas Generator	Replace			.5	
1066	A	Gasket, Windshield	Replace		Yes	2.0	7
1066	B	Gasket, Windshield	Reseal			.4	6
1307	A	Gauge Cluster	Replace	Yes	Yes	.3	3,6
1307	D	Gauge Cluster	Wiring Repair			.3	3
1030	C	Generator Access	Adjust			.3	
1030	E	Generator Access	Repaint		Yes	2.5	4
1030	G	Generator Access	Repair		Yes	ST	15
1030	A	Generator Access	Replace			1.0	7
1308	C	Generator Remote	Adjust			.5	
1308	A	Generator Remote	Replace	Yes		.5	
1384	C	Generator Slide Accuator	Adjust		Yes	.2	15
1384	A	Generator Slide Accuator	Replace	Yes	Yes	1.0	15
1384	D	Generator Slide Accuator	Wiring Repair		Yes	ST	15
1383	C	Generator Slide Module	Adjust			.2	15
1383	A	Generator Slide Module	Replace	Yes		.3	15
1383	D	Generator Slide Module	Wiring Repair			ST	15
1385	C	Generator Slide Tray	Adjust		Yes	.5	13
1385	A	Generator Slide Tray	Replace	Yes	Yes	ST	13
1169	A	Graphics, Die Cut D/S	Replace		Yes	.5	pictures needed
1170	A	Graphics, Die Cut Front	Replace		Yes	.5	pictures needed
1171	A	Graphics, Die Cut P/S	Replace		Yes	.5	pictures needed
1172	A	Graphics, Die Cut Rear	Replace		Yes	.5	pictures needed
1173	A	Graphics, Logo D/S	Replace		Yes	.5	pictures needed
1174	A	Graphics, Logo Front	Replace			.2	pictures needed

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other warranty only**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
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- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
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Gulf Stream Coach, Inc. Flat Rate Schedule

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1175	A	Graphics, Logo P/S	Replace		Yes	.5	pictures needed
1176	A	Graphics, Logo Rear	Replace		Yes	.5	pictures needed
1177	A	Graphics, per foot D/S	Replace		Yes	.5	pictures needed
1178	A	Graphics, per foot Front	Replace		Yes	.5	pictures needed
1179	A	Graphics, per foot P/S	Replace		Yes	.5	pictures needed
1180	A	Graphics, per foot Rear	Replace		Yes	.5	pictures needed
1497	G	Grill, Rear-Bottom; Crescendo	Repair	Yes		.3	
1497	A	Grill, Rear-Bottom; Crescendo	Replace	Yes		.3	
1496	G	Grill, Rear-Top; Crescendo	Repair	Yes		.3	
1496	A	Grill, Rear-Top; Crescendo	Replace	Yes		.5	
1495	G	Grill, Rear; Atrium	Repair	Yes	Yes	.5	
1495	A	Grill, Rear; Atrium	Replace	Yes	Yes	1.5	
1498	G	Grill, Rear; Friendship G7	Repair	Yes	Yes	.5	
1498	A	Grill, Rear; Friendship G7	Replace	Yes	Yes	1.5	
1181	G	Grille, Exterior	Repair			.2	
1181	A	Grille, Exterior	Replace	Yes		.4	
1025	C	Grille, Front	Adjust			.5	
1025	A	Grille, Front	Replace	Yes		1.0	
1309	G	Grille, Rear	Repair			1.0	
1309	A	Grille, Rear	Replace	Yes		3.5	
1425	J	Gutter Rail	Clean			ST	
1425	G	Gutter Rail	Repair			ST	
1425	A	Gutter Rail	Replace			ST	
1425	B	Gutter Rail	Reseal			ST	
1017	G	Handle, Entry Grab-Exterior	Repair			.2	
1017	A	Handle, Entry Grab-Exterior	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1420	A	Handle, Leveling Jack	Replace	Yes	Yes	.1	10
1419	A	Handle, Spare Tire	Replace	Yes	Yes	.1	10
1183	G	Heat Shield	Repair			.2	
1183	A	Heat Shield	Replace	Yes		.7	
1032	G	Hitch (Motorized)	Repair		Yes	ST	15
1032	A	Hitch (Motorized)	Replace	Yes	Yes	1.0	7
1472	G	Hitch Campaign	Repair	Yes		2.0	
1507	A	Hitch, (Motorized) Endura	Replace	Yes	Yes	2.5	
1371	C	Holder, Compartment Door	Adjust			.1	
1371	G	Holder, Compartment Door	Repair			.1	
1371	A	Holder, Compartment Door	Replace	Yes		.1	
1371	B	Holder, Compartment Door	Reseal			.1	
1398	A	Holder, Entry Door C's & Towables	Replace	Yes		.3	
1398	B	Holder, Entry Door C's & Towables	Reseal			.1	
1454	C	Horseshoe, Bumper & S/O	Adjust	Yes		.5	
1454	A	Horseshoe, Bumper & S/O	Replace	Yes		.5	
1184	A	Hub and Drum 1 wheel	Replace	Yes	Yes	1.5	
1185	G	Hubcap	Repair			.2	
1185	A	Hubcap	Replace	Yes		.2	
1035	E	Intake Air Assembly	Repaint			1.0	5
1035	A	Intake Air Assembly	Replace	Yes		.5	7
1139	A	Isolator Controller, Bi-directional	Replace	Yes		.3	
1139	D	Isolator Controller, Bi-directional	Wiring Repair			ST	15
1037	G	Jack(s), Leveling	Repair	See vendor flat rate schedule			
1322	G	Jack, A-Frame Manual-TT	Repair			.5	
1322	A	Jack, A-Frame Manual-TT	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1322	D	Jack, A-Frame Manual-TT	Wiring Repair			.2	
1427	C	Jack, Bumper	Adjust		Yes	.3	
1427	E	Jack, Bumper	Repaint		Yes	.5	
1427	G	Jack, Bumper	Repair		Yes	.3	
1427	A	Jack, Bumper	Replace	Yes	Yes	.5	
1428	G	Jack, Leveling (rear)	Repair		Yes	.25	
1428	A	Jack, Leveling (rear)	Replace	Yes	Yes	.5	
1310	G	Jack, Scissor	Repair			.5	
1310	A	Jack, Scissor	Replace	Yes		.2	
1437	C	Jack, Stabilizer	Adjust	Yes		.3	
1437	G	Jack, Stabilizer	Repair	Yes		.5	
1437	A	Jack, Stabilizer	Replace	Yes		.5	
1293	G	Jack, Television Cable Exterior	Repair			.5	
1293	A	Jack, Television Cable Exterior	Replace	Yes		.5	
1293	B	Jack, Television Cable Exterior	Reseal			.2	
1293	D	Jack, Television Cable Exterior	Wiring Repair			.5	
1482	G	Keyless Entry, Class C	Repair	Yes	Yes	.3	
1482	A	Keyless Entry, Class C	Replace	Yes	Yes	.5	
1482	D	Keyless Entry, Class C	Wiring Repair	Yes	Yes	.5	
1129	I	Kick Plate,Chrome	Reglue			.3	
1129	G	Kick Plate,Chrome	Repair			.5	
1129	A	Kick Plate,Chrome	Replace			.5	
1036	G	Ladder	Repair		Yes	.3	
1036	A	Ladder	Replace	Yes	Yes	1.0	7
1036	B	Ladder	Reseal		Yes	.3	
1430	G	Ladder Leg	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1430	A	Ladder Leg	Replace	Yes		.2	
1430	B	Ladder Leg	Reseal			.2	
1230	G	Landing Gear, 5th Wheel Frt Jack	Repair			1.0	
1230	A	Landing Gear, 5th Wheel Frt Jack	Replace	Yes		2.0	
1362	G	Latch, Battery Compartment	Repair			.3	
1362	A	Latch, Battery Compartment	Replace			.3	
1034	C	Latch, Hood	Adjust			.2	6
1034	A	Latch, Hood	Replace			.2	6,7
1187	A	Leaf Spring D/S	Replace		Yes	1.3	
1188	A	Leaf Spring P/S	Replace		Yes	1.3	
1395	A	Lens, Clearance Light	Replace			.1	
1210	A	Lens, Turn Signal Back D/S	Replace			.4	
1211	A	Lens, Turn Signal Back P/S	Replace			.4	
1208	A	Lens, Turn Signal Front D/S	Replace			.4	
1209	A	Lens, Turn Signal Front P/S	Replace			.4	
1457	A	License Plate Holder	Replace	Yes		.3	
1253	A	Lid, Roof Vent	Replace	Yes		.2	
1253	B	Lid, Roof Vent	Reseal			.2	
1501	E	Lift Gate (Endura Max)	Repaint			2.0	
1501	G	Lift Gate (Endura Max)	Repair	Yes	Yes	1.0	
1501	A	Lift Gate (Endura Max)	Replace	Yes	Yes	2.0	
1501	B	Lift Gate (Endura Max)	Reseal			.5	
1501	D	Lift Gate (Endura Max)	Wiring Repair			1.0	
1190	A	Light, Clearance D/S	Replace	Yes		.3	
1190	B	Light, Clearance D/S	Reseal			.2	
1393	G	Light, Clearance Front	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1393	A	Light, Clearance Front	Replace	Yes		.2	
1393	B	Light, Clearance Front	Reseal	Yes		.1	
1009	A	Light, Clearance P/S	Replace	Yes		.3	6
1009	B	Light, Clearance P/S	Reseal			.2	6
1009	D	Light, Clearance P/S	Wiring Repair		Yes	ST	15
1459	A	Light, Compartment	Replace	Yes		.5	
1459	D	Light, Compartment	Wiring Repair			.5	
1014	A	Light, Docking	Replace	Yes	Yes	.8	6
1014	B	Light, Docking	Reseal			.2	
1014	D	Light, Docking	Wiring Repair		Yes	ST	15
1191	G	Light, Exterior Compartment D/S	Repair			.2	
1191	A	Light, Exterior Compartment D/S	Replace	Yes		.5	
1191	B	Light, Exterior Compartment D/S	Reseal			.2	
1191	D	Light, Exterior Compartment D/S	Wiring Repair			.5	
1198	G	Light, Exterior Compartment P/S	Repair			.5	
1198	A	Light, Exterior Compartment P/S	Replace	Yes		.2	
1198	B	Light, Exterior Compartment P/S	Reseal			.2	
1198	D	Light, Exterior Compartment P/S	Wiring Repair			.5	
1192	G	Light, Exterior Porch	Repair			.5	
1192	A	Light, Exterior Porch	Replace	Yes		.3	
1192	B	Light, Exterior Porch	Reseal			.2	
1192	D	Light, Exterior Porch	Wiring Repair			.5	
1193	G	Light, Exterior Step	Repair			.5	
1193	A	Light, Exterior Step	Replace	Yes		.3	
1193	B	Light, Exterior Step	Reseal			.2	
1193	D	Light, Exterior Step	Wiring Repair			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Section 1000 EXTERIOR

Condition Codes

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code	- Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1194 G	Light, Fog D/S	Repair			.5	
1194 A	Light, Fog D/S	Replace	Yes		.3	
1194 B	Light, Fog D/S	Reseal			.2	
1194 D	Light, Fog D/S	Wiring Repair			.5	
1195 G	Light, Fog P/S	Repair			.5	
1195 A	Light, Fog P/S	Replace	Yes		.3	
1195 B	Light, Fog P/S	Reseal			.2	
1195 D	Light, Fog P/S	Wiring Repair			.5	
1199 G	Light, Headlight Bezel D/S	Repair			.2	
1199 A	Light, Headlight Bezel D/S	Replace	Yes		.3	
1199 B	Light, Headlight Bezel D/S	Reseal			.2	
1200 G	Light, Headlight Bezel P/S	Repair			.2	
1200 A	Light, Headlight Bezel P/S	Replace	Yes		.2	
1200 B	Light, Headlight Bezel P/S	Reseal			.2	
1201 G	Light, Headlight Cover D/S	Repair	Yes		.3	
1201 A	Light, Headlight Cover D/S	Replace	Yes		.2	
1201 B	Light, Headlight Cover D/S	Reseal			.2	
1202 G	Light, Headlight Cover P/S	Repair			.2	
1202 A	Light, Headlight Cover P/S	Replace	Yes		.5	
1202 B	Light, Headlight Cover P/S	Reseal			.2	
1196 G	Light, Headlight D/S	Repair			.7	
1196 A	Light, Headlight D/S	Replace	Yes		.7	
1196 B	Light, Headlight D/S	Reseal			.2	
1196 D	Light, Headlight D/S	Wiring Repair			.5	
1197 G	Light, Headlight P/S	Repair			.5	
1197 A	Light, Headlight P/S	Replace	Yes		.7	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code	-	Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1197	B	Light, Headlight P/S	Reseal			.2	
1197	D	Light, Headlight P/S	Wiring Repair			.7	
1203	G	Light, License Plate	Repair			.2	
1203	A	Light, License Plate	Replace	Yes		.2	
1203	D	Light, License Plate	Wiring Repair			.2	
1311	A	Light, Marker	Replace	Yes		.3	
1311	B	Light, Marker	Reseal			.1	
1311	D	Light, Marker	Wiring Repair			.4	
1041	A	Light, Porch	Replace	Yes		.4	7
1041	B	Light, Porch	Reseal			.1	
1041	D	Light, Porch	Wiring Repair			.5	3
1059	C	Light, Tail	Adjust			.2	6
1059	A	Light, Tail	Replace	Yes		.3	6,7
1059	B	Light, Tail	Reseal			.2	6
1059	D	Light, Tail	Wiring Repair			.5	3
1206	G	Light, Turn Signal Back D/S	Repair			.5	
1206	A	Light, Turn Signal Back D/S	Replace	Yes		.3	
1206	B	Light, Turn Signal Back D/S	Reseal			.2	
1206	D	Light, Turn Signal Back D/S	Wiring Repair			.2	
1207	G	Light, Turn Signal Back P/S	Repair			.5	
1207	A	Light, Turn Signal Back P/S	Replace	Yes		.3	
1207	B	Light, Turn Signal Back P/S	Reseal			.2	
1207	D	Light, Turn Signal Back P/S	Wiring Repair			.2	
1204	G	Light, Turn Signal Front D/S	Repair			.5	
1204	A	Light, Turn Signal Front D/S	Replace	Yes		.3	
1204	B	Light, Turn Signal Front D/S	Reseal			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Section 1000 EXTERIOR

Condition Codes

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1204	D	Light, Turn Signal Front D/S	Wiring Repair			.5	
1205	G	Light, Turn Signal Front P/S	Repair			.5	
1205	A	Light, Turn Signal Front P/S	Replace	Yes		.3	
1205	B	Light, Turn Signal Front P/S	Reseal			.2	
1205	D	Light, Turn Signal Front P/S	Wiring Repair			.2	
1278	C	Linkage, Throttle	Adjust			.3	
1278	G	Linkage, Throttle	Repair			.5	
1278	A	Linkage, Throttle	Replace	Yes		.7	
1321	C	Lock, Compartment Door	Adjust			.1	
1321	E	Lock, Compartment Door	Repaint			1.0	
1321	A	Lock, Compartment Door	Replace	Yes		.2	
1321	B	Lock, Compartment Door	Reseal			.1	
2201	C	Lock, Main Entry Door	Adjust			.2	
2201	A	Lock, Main Entry Door	Replace	Yes		.3	
1268	A	Lock, Spare Tire Cover	Replace	Yes		.2	
1417	C	Lock-Automatic	Adjust			.2	
1417	G	Lock-Automatic	Repair			.2	
1417	A	Lock-Automatic	Replace	Yes		.5	
1417	D	Lock-Automatic	Wiring Repair			ST	15
1431	C	Lock-Engine	Adjust			.1	
1431	G	Lock-Engine	Repair			.2	
1431	A	Lock-Engine	Replace	Yes		.3	
1258	C	Lock/Magnet, Screen Door	Adjust			.2	
1258	A	Lock/Magnet, Screen Door	Replace	Yes		.2	
1458	A	Lug Nut Cover	Replace	Yes		.1	
1462	A	Lug Wrench	Replace	Yes		.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1213	C	Manifold, LPG	Adjust	See vendor flat rate schedule			
1213	G	Manifold, LPG	Repair	See vendor flat rate schedule			
1213	A	Manifold, LPG	Replace	See vendor flat rate schedule			
1483	A	MB Cruiser Retrofit	Replace		Yes	6.0	
1368	C	Metal	Adjust		Yes	ST	4,7,13
1368	A	Metal	Replace		Yes	ST	4,7,13
1368	B	Metal	Reseal		Yes	ST	4,7,13
1220	G	Mirror, Exterior Heat/Remote D/S	Repair	Yes		.5	
1220	A	Mirror, Exterior Heat/Remote D/S	Replace	Yes		1.0	
1220	B	Mirror, Exterior Heat/Remote D/S	Reseal			.2	
1220	D	Mirror, Exterior Heat/Remote D/S	Wiring Repair			.5	
1221	G	Mirror, Exterior Heat/Remote P/S	Repair	Yes		.5	
1221	A	Mirror, Exterior Heat/Remote P/S	Replace	Yes		1.0	
1221	B	Mirror, Exterior Heat/Remote P/S	Reseal			.2	
1221	D	Mirror, Exterior Heat/Remote P/S	Wiring Repair			.5	
1222	G	Mirror, Exterior Standard D/S	Repair			.2	
1222	A	Mirror, Exterior Standard D/S	Replace	Yes		.3	
1222	B	Mirror, Exterior Standard D/S	Reseal			.2	
1223	G	Mirror, Exterior Standard P/S	Repair			.2	
1223	A	Mirror, Exterior Standard P/S	Replace	Yes		.5	
1223	B	Mirror, Exterior Standard P/S	Reseal			.2	
1045	A	Mirror, Rearview	Replace	Yes		1.0	2,7
1394	C	Molding Caps	Adjust			.1	
1394	E	Molding Caps	Repaint			.3	
1394	A	Molding Caps	Replace			.1	
1394	B	Molding Caps	Reseal			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1093	G	Molding, Exterior-D/S	Repair		Yes	ST	15
1093	A	Molding, Exterior-D/S	Replace		Yes	ST	15
1093	B	Molding, Exterior-D/S	Reseal			.5	
1019	G	Molding, Exterior-P/S	Repair		Yes	ST	15
1019	A	Molding, Exterior-P/S	Replace		Yes	ST	15
1019	B	Molding, Exterior-P/S	Reseal			.5	
1331	G	Molding, Roof	Repair		Yes	ST	15
1331	A	Molding, Roof	Replace		Yes	ST	15
1303	G	Molding, Windshield Exterior	Repair			.2	
1303	A	Molding, Windshield Exterior	Replace			2.0	
1303	B	Molding, Windshield Exterior	Reseal			.5	
1265	A	Monitor, Solar Panel	Replace	Yes		.5	
1265	D	Monitor, Solar Panel	Wiring Repair			.3	
1236	G	Motor, Power Window D/S	Repair			.5	
1236	A	Motor, Power Window D/S	Replace	Yes		1.5	
1236	D	Motor, Power Window D/S	Wiring Repair			.5	
1237	G	Motor, Power Window P/S	Repair			.5	
1237	A	Motor, Power Window P/S	Replace	Yes		1.5	
1237	D	Motor, Power Window P/S	Wiring Repair			.5	
1254	A	Motor, Roof Vent	Replace	Yes		.3	
1254	D	Motor, Roof Vent	Wiring Repair			.5	
1225	G	Mud Flaps, D/S	Repair			.2	
1225	A	Mud Flaps, D/S	Replace			.8	
1226	G	Mud Flaps, P/S	Repair			.2	
1226	A	Mud Flaps, P/S	Replace			.8	
1474	G	Mudflap, 1-piece	Repair			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

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05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1474	A	Mudflap, 1-piece	Replace			.7	
1228	G	Muffler, Engine	Repair			ST	13
1228	A	Muffler, Engine	Replace			1.0	
1227	A	Muffler, Hanger/Clamp	Replace			.2	
1231	G	Outriggers, Chassis D/S	Repair		Yes	ST	15
1232	G	Outriggers, Chassis P/S	Repair		Yes	ST	15
1375	G	Pin Box	Repair		Yes	ST	13
1375	A	Pin Box	Replace		Yes	ST	13
1386	G	Pin Box Campaign (59-010I9)	Repair			2.0	
1456	A	Port Hole	Replace	Yes		.3	
1404	G	Power Cord Hatch	Repair			.3	
1404	A	Power Cord Hatch	Replace	Yes		.3	
1404	B	Power Cord Hatch	Reseal			.1	
1461	C	Prop Rod (Hood)	Adjust	Yes		.3	
1461	A	Prop Rod (Hood)	Replace	Yes		.3	
1038	G	Rack, Luggage	Repair			ST	13
1038	A	Rack, Luggage	Replace			1.0	7
1038	B	Rack, Luggage	Reseal			.2	
1325	A	Radiator	Replace	Yes	Yes	ST	15
1326	A	Radiator Cap	Replace	Yes		.2	
1327	A	Radiator Shrouding	Replace		Yes	ST	15
1429	C	Rally Kit Cover	Adjust			.3	
1429	A	Rally Kit Cover	Replace			2.5	
1240	G	Recept, 110V Interior Wall	Repair			.2	
1240	A	Recept, 110V Interior Wall	Replace	Yes		.5	
1240	D	Recept, 110V Interior Wall	Wiring Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1423	J	Refer,Side Vent (exterior)	Clean		Yes	.2	
1423	G	Refer,Side Vent (exterior)	Repair		Yes	.3	
1423	A	Refer,Side Vent (exterior)	Replace	Yes	Yes	.3	
1423	B	Refer,Side Vent (exterior)	Reseal		Yes	.2	
1414	A	Reflector	Replace			.1	
1246	C	Ride Height	Adjust			1.0	
1247	G	Ride Height Valve	Repair			.4	
1247	A	Ride Height Valve	Replace	Yes		.6	
1248	A	Ride Height Valve Arm Only	Replace	Yes		.4	
1249	G	Rivets	Repair			.2	
1249	A	Rivets	Replace			.2	
1250	C	Robe Hook	Adjust			.2	
1250	A	Robe Hook	Replace			.2	
1408	C	Rock Guard	Adjust		Yes	.3	
1408	G	Rock Guard	Repair		Yes	ST	
1408	A	Rock Guard	Replace		Yes	1.0	
1446	A	Roof (Decking)	Replace		Yes	ST	4
1251	C	Roof Rack	Adjust			.2	
1251	A	Roof Rack	Replace			1.0	
1251	B	Roof Rack	Reseal			.2	
1473	G	Roof, Fiberglass	Repair	See vendor flat rate schedule			
1473	A	Roof, Fiberglass	Replace	See vendor flat rate schedule			
1473	B	Roof, Fiberglass	Reseal	See vendor flat rate schedule			
1084	G	Roof, Rubber-Motorized	Repair		Yes	ST	
1084	A	Roof, Rubber-Motorized	Replace		Yes	1.0 PER LF	
1084	B	Roof, Rubber-Motorized	Reseal		Yes	ST	13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
- **10 - Must be noted on delivery acceptance form**
- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
- **13 - Prior authorization over 1.0 hour**
- **14 - Sublet bill required**
- **15 - Prior authorization over 0.5 hour**

Gulf Stream Coach, Inc. Flat Rate Schedule

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1046	G	Roof, Rubber-Towable	Repair		Yes	ST	
1046	A	Roof, Rubber-Towable	Replace		Yes	.6 PER LF	4
1046	B	Roof, Rubber-Towable	Reseal		Yes	ST	
1499	G	Roof, Short Screw & Seal	Repair		Yes	17.0	
1389	G	Running Board	Repair			.3	
1389	A	Running Board	Replace	Yes		.5 per side	
1367	A	Scare Light	Replace	Yes		.5	
1367	B	Scare Light	Reseal			.2	
1367	D	Scare Light	Wiring Repair			.5	
1410	C	Screen, Entry Door	Adjust			.2	
1410	G	Screen, Entry Door	Repair			.2	
1410	A	Screen, Entry Door	Replace			.4	
1255	A	Screen, Roof Vent	Replace	Yes		.2	
1391	J	Screw Cover	Clean			.3	
1391	E	Screw Cover	Repaint			1.0	
1391	A	Screw Cover	Replace			.3	
1426	J	Sealant (Exterior)	Clean			ST	
1426	A	Sealant (Exterior)	Replace			ST	
1426	B	Sealant (Exterior)	Reseal			ST	
1262	A	Shifter Panel Complete	Replace	Yes		2.5	
1263	A	Shifter Panel Face Plate	Replace			1.5	
1264	A	Shock Absorber	Replace			.5 each	
1363	G	Sidewall, D/S	Repair		Yes	ST	15
1364	G	Sidewall, P/S	Repair		Yes	ST	15
1123	A	Sidewall, Stud	Replace		Yes	ST	15
1373	J	Silicone	Clean		Yes	ST	13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1373	B	Silicone	Reseal		Yes	ST	13
1451	G	Skid, Bars	Repair		Yes	ST	
1451	A	Skid, Bars	Replace		Yes	ST	
1049	A	Skylight	Replace			1.0	
1049	B	Skylight	Reseal			.4	
1050	C	Slide Out Awning	Adjust	See vendor flat rate schedule			
1050	A	Slide Out Awning	Replace	See vendor flat rate schedule			
1051	C	Slide Out Bulb Seal	Adjust			.3	
1051	A	Slide Out Bulb Seal	Replace			1.5	7
1269	C	Slide Out Control Box	Adjust			.5	
1269	G	Slide Out Control Box	Repair			1.0	
1269	A	Slide Out Control Box	Replace	Yes		1.0	
1269	D	Slide Out Control Box	Wiring Repair			ST	15
1312	A	Slide Out Control Module-Single/Dua	Replace	Yes		.4	
1312	D	Slide Out Control Module-Single/Dua	Wiring Repair			ST	15
1453	G	Slide Out Curly Cord	Repair	Yes		ST	
1453	A	Slide Out Curly Cord	Replace	Yes		1.0	
1453	D	Slide Out Curly Cord	Wiring Repair	Yes		1.0	
1150	G	Slide Out Drip Cap	Repair			.4	
1150	A	Slide Out Drip Cap	Replace			.7	
1270	G	Slide Out Electric Motor	Repair	See vendor flat rate schedule			
1270	A	Slide Out Electric Motor	Replace	See vendor flat rate schedule			
1052	G	Slide Out Facia	Repair			ST	13
1052	A	Slide Out Facia	Replace			1.0	7
1053	C	Slide Out Floor	Adjust		Yes	.2	3
1053	A	Slide Out Floor	Replace		Yes	ST	7,13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
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	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1054	C	Slide Out Floor Roller	Adjust		Yes	ST	13
1054	A	Slide Out Floor Roller	Replace	Yes	Yes	ST	13
1072	C	Slide Out Fluid Line	Adjust			.2	3
1072	A	Slide Out Fluid Line	Replace	Yes	Yes	ST	7
1072	B	Slide Out Fluid Line	Reseal		Yes	ST	13
1452	G	Slide Out Guide Arm	Repair		Yes	ST	
1452	A	Slide Out Guide Arm	Replace		Yes	ST	
1073	C	Slide Out Guide Block	Adjust			ST	13
1073	A	Slide Out Guide Block	Replace		Yes	ST	13
1074	C	Slide Out Hydraulic Ram	Adjust			.3	
1074	A	Slide Out Hydraulic Ram	Replace	Yes		1.0	13
1409	C	Slide Out Jam Nut	Adjust			.3	
1409	A	Slide Out Jam Nut	Replace			.5	
1219	G	Slide Out LPG Gas Line	Repair			.5	
1219	A	Slide Out LPG Gas Line	Replace	Yes	Yes	ST	15
1075	C	Slide Out Molding	Adjust			.4	6
1075	A	Slide Out Molding	Replace			.8	6,7
1075	B	Slide Out Molding	Reseal			.3	
1076	G	Slide Out Pump	Repair	See vendor flat rate schedule			
1077	A	Slide Out Roof	Replace			5.0	
1077	B	Slide Out Roof	Reseal			.2	
1078	C	Slide Out Room	Adjust			.5	
1078	G	Slide Out Room	Repair		Yes	.5	13
1078	A	Slide Out Room	Replace		Yes	4.0	13
1078	B	Slide Out Room	Reseal			.5	
1476	C	Slide Out Room, Atrium	Adjust		Yes	.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1476	G	Slide Out Room, Atrium	Repair		Yes	.5	
1476	A	Slide Out Room, Atrium	Replace		Yes	2.0	
1476	B	Slide Out Room, Atrium	Reseal		Yes	.5	
1463	C	Slide Out Room, Bedroom	Adjust		Yes	.5	
1463	G	Slide Out Room, Bedroom	Repair	See vendor flat rate schedule			
1463	B	Slide Out Room, Bedroom	Reseal		Yes	.5	
1477	C	Slide Out Room, Kitchen(A-electric)	Adjust		Yes	.5	
1477	G	Slide Out Room, Kitchen(A-electric)	Repair		Yes	.5	
1477	A	Slide Out Room, Kitchen(A-electric)	Replace		Yes	7.0	
1477	B	Slide Out Room, Kitchen(A-electric)	Reseal		Yes	.5	
1479	C	Slide Out Room, Kitchen(C-Electric)	Adjust		Yes	.5	
1479	G	Slide Out Room, Kitchen(C-Electric)	Repair		Yes	.5	
1479	A	Slide Out Room, Kitchen(C-Electric)	Replace		Yes	7.0	
1479	B	Slide Out Room, Kitchen(C-Electric)	Reseal		Yes	.5	
1464	C	Slide Out Room, Wardrobe	Adjust		Yes	.5	
1464	G	Slide Out Room, Wardrobe	Repair	See vendor flat rate schedule			
1464	B	Slide Out Room, Wardrobe	Reseal		Yes	.5	
1079	G	Slide Out Sidewall	Repair		Yes	ST	13
1079	B	Slide Out Sidewall	Reseal			.2	
1313	A	Slide Out Switch	Replace	Yes		.3	
1313	D	Slide Out Switch	Wiring Repair			ST	15
1081	C	Slide Out Trim Lock	Adjust			.3	
1081	A	Slide Out Trim Lock	Replace			.5	7
1082	G	Slide Out Underbelly	Repair		Yes	ST	13
1082	A	Slide Out Underbelly	Replace		Yes	ST	13
1083	C	Slide Out Wiper Seal	Adjust		Yes	ST	15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1083	A	Slide Out Wiper Seal	Replace	Yes		1.0	7
1259	A	Slide, Plastic Screen Door	Replace			.2	
1449	C	Slide, Room Kitchen	Adjust		Yes	.5	
1449	G	Slide, Room Kitchen	Repair		Yes	.5	
1449	B	Slide, Room Kitchen	Reseal		Yes	.5	
1478	C	SlideOut Room, Kitchen(C-Hydraulic)	Adjust		Yes	.5	
1478	G	SlideOut Room, Kitchen(C-Hydraulic)	Repair		Yes	.5	
1478	A	SlideOut Room, Kitchen(C-Hydraulic)	Replace		Yes	7.0	
1478	B	SlideOut Room, Kitchen(C-Hydraulic)	Reseal		Yes	.5	
1318	G	Solar Panel	Repair			.5	
1318	A	Solar Panel	Replace	Yes		.5	
1318	D	Solar Panel	Wiring Repair			.3	3
1365	G	Spare Tire Carrier, crank down	Repair			.5	
1365	A	Spare Tire Carrier, crank down	Replace	Yes		.5	
1275	C	Steering Safe-T-Plus	Adjust			.3	
1275	A	Steering Safe-T-Plus	Replace	Yes		1.0	
1272	A	Steering Column Tilt Assy	Replace	Yes		1.0	
1273	C	Steering Stabilizer Bar	Adjust			.2	
1274	A	Steering Wheel Horn Contact	Replace	Yes		.5	
1455	I	Step Tread	Reglue			.3	
1455	A	Step Tread	Replace			.3	
1018	C	Step, Entry (Manual)	Adjust	Yes	Yes	.2	pictures required
1018	E	Step, Entry (Manual)	Repaint	Yes	Yes	.5	pictures needed
1018	G	Step, Entry (Manual)	Repair			.3	pictures needed
1018	A	Step, Entry (Manual)	Replace	Yes	Yes	1.0	pictures required
1018	D	Step, Entry (Manual)	Wiring Repair	Yes	Yes	.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other warranty only**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
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Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1439	G	Stepwell	Repair			1.5	4
1439	A	Stepwell	Replace			2.0	4
1057	A	Striping	Replace		Yes	ST	6,7
1369	A	Striping - Towables	Replace		Yes	ST	4,6,7,13
1469	C	Strut, Comp. Door	Adjust			.2	
1469	G	Strut, Comp. Door	Repair			.2	6
1469	A	Strut, Comp. Door	Replace	Yes		.2	6
1415	C	Strut, Entry Door	Adjust			.2	
1415	A	Strut, Entry Door	Replace	Yes		.3	
1415	B	Strut, Entry Door	Reseal			.2	
1058	C	Suspension	Adjust		Yes	ST	1
1229	A	Tape, Non Slip-Step	Replace			.3	
1422	C	Tent	Adjust		Yes	.5	
1422	J	Tent	Clean		Yes	.5	
1422	G	Tent	Repair		Yes	.5	
1422	A	Tent	Replace	Yes	Yes	1.0	
1422	B	Tent	Reseal		Yes	.5	
1422	F	Tent	Resewn		Yes	ST	
1060	A	Tire	Replace			.4	6,7,9
1279	A	Tire Valve Extension	Replace	Yes		.2	
1280	A	Tire Valve Extension Retainer	Replace	Yes		.2	
1056	A	Tire, Spare	Replace	Yes	Yes	ST	7,9
1450	J	Trim Rings/Beauty(Wheels)	Clean		Yes	.1	
1450	A	Trim Rings/Beauty(Wheels)	Replace	Yes	Yes	.1	
1387	J	Trunk Liner	Clean		Yes	ST	
1387	I	Trunk Liner	Reglue		Yes	.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1387	A	Trunk Liner	Replace		Yes	.5 per foot	
1282	A	Turn Signal Flasher D/S	Replace	Yes		.2	
1283	A	Turn Signal Flasher P/S	Replace	Yes		.2	
1284	A	Turn Signal Lever D/S	Replace	Yes		.2	
1285	A	Turn Signal Lever P/S	Replace	Yes		.2	
1286	A	Turn Signal Switch D/S	Replace	Yes		.2	
1286	D	Turn Signal Switch D/S	Wiring Repair			ST	
1287	A	Turn Signal Switch P/S	Replace	Yes		.2	
1433	G	Underbelly	Repair		Yes	ST	4
1433	A	Underbelly	Replace		Yes	ST	4
1433	B	Underbelly	Reseal		Yes	ST	4
1466	G	Underbelly -5TH Wheel	Repair		Yes	ST	
1466	A	Underbelly -5TH Wheel	Replace		Yes	ST	
1242	G	Vent Cap, Refer Roof	Repair			.3	
1242	A	Vent Cap, Refer Roof	Replace	Yes		.3	
1242	B	Vent Cap, Refer Roof	Reseal			.2	
1033	A	Vent, Holding Tank	Replace			.3	7
1033	B	Vent, Holding Tank	Reseal			.1	
1238	C	Vent, Range Exterior	Adjust			.2	
1238	G	Vent, Range Exterior	Repair			.2	
1238	A	Vent, Range Exterior	Replace	Yes		.3	
1241	G	Vent, Refer Roof	Repair			.3	
1241	A	Vent, Refer Roof	Replace	Yes		.3	
1241	B	Vent, Refer Roof	Reseal			.2	
1047	G	Vent, Roof	Repair			.2	
1047	A	Vent, Roof	Replace	Yes		.5	7

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other warranty only**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
- **10 - Must be noted on delivery acceptance form**
- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
- **13 - Prior authorization over 1.0 hour**
- **14 - Sublet bill required**
- **15 - Prior authorization over 0.5 hour**

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1047	B	Vent, Roof	Reseal			.2	
1424	G	Vent, Roof (Fantastic)	Repair	Yes	Yes	.2	
1424	A	Vent, Roof (Fantastic)	Replace	Yes	Yes	.5	
1424	B	Vent, Roof (Fantastic)	Reseal	Yes	Yes	.2	
1424	D	Vent, Roof (Fantastic)	Wiring Repair	Yes	Yes	.2	
1257	A	Vent, Roof Non Powered	Replace	Yes		.5	
1257	B	Vent, Roof Non Powered	Reseal			.2	
1402	J	Wall, Rear	Clean		Yes	ST	
1402	E	Wall, Rear	Repaint		Yes	ST	
1402	G	Wall, Rear	Repair		Yes	ST	
1402	B	Wall, Rear	Reseal		Yes	ST	
1304	A	Washer Bottle, Windshield	Replace			.2	
1305	G	Washer Hose, Windshield	Repair			.2	
1305	A	Washer Hose, Windshield	Replace	Yes		.2	
1306	G	Washer Motor, Windshield	Repair			.2	
1306	A	Washer Motor, Windshield	Replace	Yes		.3	
1320	A	Washer Nozzle, Windshield	Replace	Yes		.2	
1061	E	Water Fill City	Repaint		Yes	1.0	
1061	G	Water Fill City	Repair			.2	
1061	A	Water Fill City	Replace	Yes		.3	
1061	B	Water Fill City	Reseal			.2	
1145	E	Water Fill Gravity	Repaint		Yes	1.0	
1145	A	Water Fill Gravity	Replace	Yes		.3	
1145	B	Water Fill Gravity	Reseal			.2	
1146	G	Water Fill Selector Valve	Repair			.4	
1146	A	Water Fill Selector Valve	Replace	Yes		.7	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1146	B	Water Fill Selector Valve	Reseal			.2	
1403	G	Water Fill, Combination	Repair			.5	
1403	A	Water Fill, Combination	Replace	Yes		.3	
1403	B	Water Fill, Combination	Reseal			.1	
1316	G	Water Filter Assembly	Repair			.2	
1316	A	Water Filter Assembly	Replace	Yes		.8	
1295	A	Water Filter Cartridge	Replace	Yes		.2	
1298	C	Wheel	Adjust			.3	
1298	A	Wheel	Replace			.5	
1063	A	Wheel Cover, Spare	Replace	Yes		.2	6,7
1418	A	Wheel Hub Cover (plastic)	Replace	Yes		.2	
1299	A	Wheel Liner	Replace	Yes		.5	
1400	G	Wheel Well D/S & P/S -Class A & Bus	Repair			.5	
1300	A	Wheel Well D/S - Towable	Replace		Yes	3.5	
1300	B	Wheel Well D/S - Towable	Reseal			.5	
1492	G	Wheel Well DS/PS Class C	Repair			1.5	
1301	A	Wheel Well P/S - Towable	Replace		Yes	3.5	
1301	B	Wheel Well P/S - Towable	Reseal			.5	
1440	C	Window D/S - P/S Large	Adjust			.5	4
1440	J	Window D/S - P/S Large	Clean			.2	4
1440	G	Window D/S - P/S Large	Repair			.5	4
1440	A	Window D/S - P/S Large	Replace			1.0	4
1440	B	Window D/S - P/S Large	Reseal			.3	4
1442	C	Window P/S - D/S Medium	Adjust			.5	4
1442	J	Window P/S - D/S Medium	Clean			.2	4
1442	G	Window P/S - D/S Medium	Repair			.5	4

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1442	A	Window P/S - D/S Medium	Replace			1.0	4
1442	B	Window P/S - D/S Medium	Reseal			.3	4
1441	C	Window P/S - D/S Small	Adjust			.5	4
1441	J	Window P/S - D/S Small	Clean			.2	4
1441	G	Window P/S - D/S Small	Repair			.5	4
1441	A	Window P/S - D/S Small	Replace			.7	4
1441	B	Window P/S - D/S Small	Reseal			.3	4
1481	G	Window, Atrium	Repair	Yes	Yes	.5	
1481	A	Window, Atrium	Replace	Yes	Yes	1.0	
1481	B	Window, Atrium	Reseal	Yes	Yes	.3	
1099	C	Window, Bunk	Adjust			.5	6,7
1099	J	Window, Bunk	Clean		Yes	.2	
1099	A	Window, Bunk	Replace		Yes	1.0	6,7
1099	B	Window, Bunk	Reseal			.3	6
1097	C	Window, Cockpit-D/S	Adjust			.5	6,7
1097	J	Window, Cockpit-D/S	Clean		Yes	.2	
1097	A	Window, Cockpit-D/S	Replace		Yes	1.0	6,7
1097	B	Window, Cockpit-D/S	Reseal			.3	6
1098	C	Window, Cockpit-P/S	Adjust			.5	6,7
1098	J	Window, Cockpit-P/S	Clean		Yes	.2	
1098	A	Window, Cockpit-P/S	Replace		Yes	1.0	6,7
1098	B	Window, Cockpit-P/S	Reseal			.3	6
1485	C	Window, Entry Door	Adjust		Yes	.2	
1485	G	Window, Entry Door	Repair		Yes	.3	
1485	A	Window, Entry Door	Replace		Yes	.5	
1485	B	Window, Entry Door	Reseal		Yes	.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

Condition Codes

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1101	C	Window, Front Bunk-D/S	Adjust			.5	6,7
1101	J	Window, Front Bunk-D/S	Clean		Yes	.2	
1101	A	Window, Front Bunk-D/S	Replace		Yes	1.0	6,7
1101	B	Window, Front Bunk-D/S	Reseal			.3	6
1102	C	Window, Front Bunk-P/S	Adjust			.5	6,7
1102	J	Window, Front Bunk-P/S	Clean		Yes	.2	
1102	A	Window, Front Bunk-P/S	Replace		Yes	1.0	6,7
1102	B	Window, Front Bunk-P/S	Reseal			.3	6
1122	C	Window, Front for TT	Adjust		Yes	.5	
1122	J	Window, Front for TT	Clean		Yes	.2	
1122	G	Window, Front for TT	Repair			.2	
1122	A	Window, Front for TT	Replace			1.0	
1122	B	Window, Front for TT	Reseal		Yes	.3	
1103	C	Window, Rear	Adjust			.5	6,7
1103	J	Window, Rear	Clean		Yes	.2	
1103	A	Window, Rear	Replace		Yes	1.0	6,7
1103	B	Window, Rear	Reseal			.3	6
1302	G	Windshield Frame	Repair			ST	15
1302	A	Windshield Frame	Replace		Yes	ST	15
1065	C	Windshield, 1-piece	Adjust		Yes	1.5	6
1065	G	Windshield, 1-piece	Repair		Yes	.5	
1065	A	Windshield, 1-piece	Replace			1.5	6,7
1065	B	Windshield, 1-piece	Reseal			.4	6
1161	C	Windshield, D/S 2-piece	Adjust		Yes	.7	6
1161	G	Windshield, D/S 2-piece	Repair		Yes	.5	
1161	A	Windshield, D/S 2-piece	Replace			.7	6,7

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 1000 EXTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1161	B	Windshield, D/S 2-piece	Reseal			.2	6
1162	C	Windshield, P/S 2-piece	Adjust		Yes	.7	6
1162	G	Windshield, P/S 2-piece	Repair		Yes	.5	
1162	A	Windshield, P/S 2-piece	Replace			.7	6,7
1162	B	Windshield, P/S 2-piece	Reseal			.2	6
1068	C	Wiper, Arm-D/S	Adjust			.3	2,6
1068	A	Wiper, Arm-D/S	Replace	Yes		.3	6,7
1121	C	Wiper, Arm-P/S	Adjust			.3	2,6
1121	A	Wiper, Arm-P/S	Replace	Yes		.3	6,7
1069	C	Wiper, Blade-D/S	Adjust			.2	2,6,9
1069	A	Wiper, Blade-D/S	Replace			.2	2,6,7,9
1112	C	Wiper, Blade-P/S	Adjust			.2	2,6,9
1112	A	Wiper, Blade-P/S	Replace			.2	2,6,7,9
1070	A	Wiper, Motor-D/S	Replace	Yes	Yes	.8	3,6,7
1070	D	Wiper, Motor-D/S	Wiring Repair			.8	3
1113	A	Wiper, Motor-P/S	Replace	Yes		.2	2,6,7,9
1113	D	Wiper, Motor-P/S	Wiring Repair			.2	2,6,9
1067	C	Wiper, Mount Plate-D/S	Adjust			.2	2,9
1067	A	Wiper, Mount Plate-D/S	Replace	Yes		.3	6,7,9
1114	C	Wiper, Mount Plate-P/S	Adjust			.2	2,6,9
1114	A	Wiper, Mount Plate-P/S	Replace	Yes		.2	2,6,7,9
1071	C	Wiper, Washer-D/S	Adjust			.2	2,7,9
1071	A	Wiper, Washer-D/S	Replace	Yes		.3	6,7,9
1115	C	Wiper, Washer-P/S	Adjust			.2	2,6,9
1115	A	Wiper, Washer-P/S	Replace	Yes		.2	2,6,7,9
1468	C	Wiring, Exterior 12V	Adjust		Yes	ST	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
1468 G Wiring, Exterior 12V	Repair		Yes	ST	
1468 A Wiring, Exterior 12V	Replace		Yes	ST	
1468 D Wiring, Exterior 12V	Wiring Repair		Yes	ST	15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2423	C	Access Panel	Adjust			.3	
2423	G	Access Panel	Repair			.3	
2423	A	Access Panel	Replace			.3	
2308	A	Antenna, DSS Dish	Replace	Yes		1.0	
2308	B	Antenna, DSS Dish	Reseal			.2	
2309	A	Antenna, DSS Receiver	Replace	Yes		.5	
2310	G	Antenna, DSS System	Repair		Yes	ST	15
2181	G	Ash Tray	Repair			.1	
2181	A	Ash Tray	Replace	Yes		.2	
2413	G	Back, Dinette	Repair			.75	
2413	A	Back, Dinette	Replace			.75	
2536	G	Bar Stool	Repair			.5	
2536	A	Bar Stool	Replace			.1	
2183	G	Base, Dinette Seat	Repair			ST	13
2183	A	Base, Dinette Seat	Replace			ST	13
2184	C	Base, Dinette Table	Adjust			.2	
2184	G	Base, Dinette Table	Repair			.5	
2184	A	Base, Dinette Table	Replace			.5	
2412	A	Bed Insert Cushion Campaign	Replace		Yes	.5	
2409	J	Bed Skirt/Ruffle	Clean		Yes	.2	
2409	A	Bed Skirt/Ruffle	Replace		Yes	.5	
2159	G	Bed, Bunk	Repair		Yes	ST	13
2159	A	Bed, Bunk	Replace		Yes	ST	13
2161	C	Bed, Cabover	Adjust			.5	
2161	G	Bed, Cabover	Repair			ST	13
2161	A	Bed, Cabover	Replace		Yes	ST	13

Correction Legend

A - Replace	C - Adjust	E - Repaint	G - Repair	I - Reglue
B - Reseal	D - Wiring Repair	F - Resewn	H - Recover	J - Clean

Comment Legend

1 - Contact vendor for other	5 - Includes paint and decals	09 - Hold part until claim is paid	13 - Prior authorization over 1.0 hour
2 - 90 day warranty only	6 - Per piece	10 - Must be noted on delivery acceptance form	14 - Sublet bill required
3 - Includes trouble shooting	7 - Includes R+R of related components	11 - Rock chips not covered	15 - Prior authorization over 0.5 hour
4 - Send Picture Before Repair	8 - Requires System Check	12 - Automatic car wash damage not covered	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2160	C	Bed, Folding	Adjust		Yes	ST	13
2160	G	Bed, Folding	Repair		Yes	ST	13
2160	A	Bed, Folding	Replace		Yes	ST	13
2006	H	Bed, Frame or Base	Recover			.7	
2006	G	Bed, Frame or Base	Repair		Yes	.5	3,13
2006	A	Bed, Frame or Base	Replace		Yes	ST	13
2322	A	Bedspread	Replace	Yes		.2	
2322	F	Bedspread	Resewn			.2	
2351	C	Blind Holder	Adjust			.1	
2351	A	Blind Holder	Replace			.1	
2203	C	Blind, Kitchen	Adjust			.1	
2203	G	Blind, Kitchen	Repair			.5	15
2203	A	Blind, Kitchen	Replace	Yes		.3	
2382	C	Blinds / Mini	Adjust			.2	
2382	A	Blinds / Mini	Replace	Yes		.3	
2417	J	Bolster-Front Padded Lower	Clean			.5	
2417	H	Bolster-Front Padded Lower	Recover		Yes	5.0	
2417	A	Bolster-Front Padded Lower	Replace		Yes	4.0	
2016	G	Booth, Dinette	Repair		Yes	ST	13
2016	A	Booth, Dinette	Replace		Yes	4.0	7
2380	C	Bracket, Curtain Rod	Adjust			.1	
2380	G	Bracket, Curtain Rod	Repair			.1	
2380	A	Bracket, Curtain Rod	Replace			.1	
2365	G	Bracket, Fire Extinguisher	Repair			.2	
2365	A	Bracket, Fire Extinguisher	Replace	Yes		.2	
2344	C	Bracket, Table	Adjust			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2344	G	Bracket, Table	Repair			.3	
2344	A	Bracket, Table	Replace	Yes		.3	
2377	C	Buldog Latch	Adjust			.1	
2377	A	Buldog Latch	Replace	Yes		.1	
2526	A	Bunk Insert Campaign	Replace		Yes	.5	
2400	C	Bunk Sliding Class C	Adjust			.1	
2400	G	Bunk Sliding Class C	Repair			ST	
2400	A	Bunk Sliding Class C	Replace			.5	
2358	G	Buttons, Fabric Covered	Repair			.1	
2358	A	Buttons, Fabric Covered	Replace			.1	
2113	C	Cabinet Pull	Adjust			.2 each	
2113	A	Cabinet Pull	Replace			.2	
2004	G	Cabinet, Bathroom	Repair		Yes	ST	13
2004	A	Cabinet, Bathroom	Replace		Yes	ST	7,13
2007	G	Cabinet, Bedroom	Repair		Yes	ST	13
2007	A	Cabinet, Bedroom	Replace		Yes	ST	7,13
2193	G	Cabinet, Entertainment Center	Repair			ST	13
2193	A	Cabinet, Entertainment Center	Replace			ST	13
2030	G	Cabinet, Formica	Repair		Yes	ST	7,13
2030	A	Cabinet, Formica	Replace		Yes	ST	13
2111	C	Cabinet, Hinge	Adjust			.2 each	
2111	A	Cabinet, Hinge	Replace			.2	
2036	G	Cabinet, Kitchen	Repair		Yes	ST	7,13
2036	A	Cabinet, Kitchen	Replace		Yes	ST	7,13
2112	C	Cabinet, Latch	Adjust			.2 each	
2112	A	Cabinet, Latch	Replace			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2039	G	Cabinet, Living Area	Repair		Yes	ST	7,13
2039	A	Cabinet, Living Area	Replace		Yes	ST	7,13
2114	G	Cabinet, Night Stand D/S	Repair			.2	
2114	A	Cabinet, Night Stand D/S	Replace			.3	
2259	G	Cabinet, Night Stand P/S	Repair			.3	
2259	A	Cabinet, Night Stand P/S	Replace		Yes	.3	
2374	G	Cabinet, Pantry	Repair		Yes	ST	
2374	A	Cabinet, Pantry	Replace		Yes	ST	
2192	G	Cabinet, Refrigerator	Repair			ST	13
2192	A	Cabinet, Refrigerator	Replace			ST	13
2414	J	Cabover Bunk Floor	Clean		Yes	ST	4
2414	H	Cabover Bunk Floor	Recover		Yes	ST	4
2414	G	Cabover Bunk Floor	Repair		Yes	ST	4
2414	A	Cabover Bunk Floor	Replace		Yes	ST	4
2162	G	Carpet Edge Trim	Repair			ST	15
2162	A	Carpet Edge Trim	Replace			.2 per foot	
2163	A	Carpet Pad	Replace		Yes	ST	13
2010	J	Carpeting	Clean		Yes	ST	13
2010	G	Carpeting	Repair		Yes	ST	13
2010	A	Carpeting	Replace		Yes	.5 PER LF	7
2346	C	Catch, Cabinet Door	Adjust			.2	
2346	G	Catch, Cabinet Door	Repair			.2	
2346	A	Catch, Cabinet Door	Replace			.2	
2530	C	Catch, Drawer	Adjust			.2	
2530	G	Catch, Drawer	Repair			.2	
2530	A	Catch, Drawer	Replace			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2001	C	Chair, Barrel-Class A/C	Adjust			.5	
2001	H	Chair, Barrel-Class A/C	Recover		Yes	ST	7,9
2001	A	Chair, Barrel-Class A/C	Replace		Yes	.5	7,9
2002	C	Chair, Barrel-Towable	Adjust			.5	
2002	H	Chair, Barrel-Towable	Recover		Yes	ST	7,9
2002	A	Chair, Barrel-Towable	Replace		Yes	.2	7,9
2009	C	Chair, Captain's	Adjust			.5	
2009	H	Chair, Captain's	Recover		Yes	ST	9
2009	G	Chair, Captain's	Repair	See vendor flat rate schedule			
2009	A	Chair, Captain's	Replace		Yes	.6	7,9
2017	H	Chair, Dinette	Recover		Yes	ST	
2017	G	Chair, Dinette	Repair		Yes	ST	9
2017	A	Chair, Dinette	Replace	Yes	Yes	.1	6,9
2017	F	Chair, Dinette	Resewn		Yes	ST	
2167	H	Chair, Folding	Recover			ST	15
2167	G	Chair, Folding	Repair		Yes	ST	
2167	A	Chair, Folding	Replace	Yes	Yes	.1	15
2168	H	Chair, Freestanding	Recover			ST	15
2168	A	Chair, Freestanding	Replace		Yes	.2	
2527	C	Chair, Recliner	Adjust		Yes	.2	4
2527	G	Chair, Recliner	Repair		Yes	.3	4
2527	A	Chair, Recliner	Replace		Yes	.1	4
2527	F	Chair, Recliner	Resewn		Yes	.3	
2182	G	Cigarette Lighter	Repair			.3	
2182	D	Cigarette Lighter	Wiring Repair			.2	
2169	A	Clock	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
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Section 2000 INTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2170	C	Closet Rod	Adjust			.1	
2170	G	Closet Rod	Repair			.2	
2170	A	Closet Rod	Replace			.4	
2386	C	Cloth Hamper	Adjust		Yes	.5	
2386	G	Cloth Hamper	Repair		Yes	.75	
2386	A	Cloth Hamper	Replace		Yes	1.0	
2399	C	Cold Air Return Furnace/AC	Adjust			.3	
2399	A	Cold Air Return Furnace/AC	Replace	Yes		.3	
2424	C	Computer Tray	Adjust			.3	
2424	G	Computer Tray	Repair			.3	
2424	A	Computer Tray	Replace	Yes		.5	
2053	G	Console, Shifter	Repair		Yes	ST	15
2053	A	Console, Shifter	Replace		Yes	1.5	7
2535	A	Convection Oven	Replace	Yes	Yes	.5	
2011	C	Couch	Adjust			.5	
2011	H	Couch	Recover		Yes	ST	14
2011	G	Couch	Repair		Yes	ST	15
2011	A	Couch	Replace		Yes	.5	7,9
2410	C	Countertop Backsplash	Adjust		Yes	.2	
2410	J	Countertop Backsplash	Clean		Yes	.1	
2410	A	Countertop Backsplash	Replace		Yes	.5	
2410	B	Countertop Backsplash	Reseal		Yes	.2	
2172	G	Countertop Edging	Repair			ST	13
2172	A	Countertop Edging	Replace		Yes	ST	13
2005	G	Countertop, Bathroom Lav.	Repair		Yes	ST	13
2005	A	Countertop, Bathroom Lav.	Replace		Yes	ST	7,13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2175	G	Countertop, Bedroom	Repair			ST	13
2175	A	Countertop, Bedroom	Replace		Yes	ST	13
2174	G	Countertop, Entertainment	Repair			ST	13
2174	A	Countertop, Entertainment	Replace		Yes	ST	13
2541	G	Countertop, Fiberglass	Repair	Yes		ST	
2541	A	Countertop, Fiberglass	Replace	Yes		3.5	
2031	G	Countertop, Formica	Repair		Yes	ST	7,13
2037	G	Countertop, Kitchen	Repair		Yes	ST	7,13
2037	A	Countertop, Kitchen	Replace		Yes	ST	7,13
2173	G	Countertop, Living Area	Repair			ST	13
2173	A	Countertop, Living Area	Replace		Yes	ST	13
2334	C	Cover, Range Bi-Fold	Adjust			.2	
2334	A	Cover, Range Bi-Fold	Replace	Yes		.2	
2315	G	Crank Assy., Jalousie Window	Repair			.2	
2315	A	Crank Assy., Jalousie Window	Replace	Yes		.3	
2270	C	Crank, Roof Vent	Adjust			.1	
2270	A	Crank, Roof Vent	Replace			.2	
2179	A	Cruise Control Bezel	Replace	See vendor flat rate schedule			
2180	A	Cruise Control Switch	Replace	See vendor flat rate schedule			
2180	D	Cruise Control Switch	Wiring Repair	See vendor flat rate schedule			
2176	G	Cupholder	Repair			.1	
2176	A	Cupholder	Replace	Yes		.2	
2158	G	Curtain Hangers Front for TT	Repair			.2	
2158	A	Curtain Hangers Front for TT	Replace			.3	
2142	G	Curtain Hangers, Bath	Repair			.2	
2142	A	Curtain Hangers, Bath	Replace			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2143	G	Curtain Hangers, Bedroom D/S	Repair			.2	
2143	A	Curtain Hangers, Bedroom D/S	Replace			.3	
2144	G	Curtain Hangers, Bedroom P/S	Repair			.2	
2144	A	Curtain Hangers, Bedroom P/S	Replace			.3	
2145	G	Curtain Hangers, Bunk	Repair			.2	
2145	A	Curtain Hangers, Bunk	Replace			.3	
2146	G	Curtain Hangers, Cockpit D/S	Repair			.2	
2146	A	Curtain Hangers, Cockpit D/S	Replace			.3	
2147	G	Curtain Hangers, Cockpit P/S	Repair			.2	
2147	A	Curtain Hangers, Cockpit P/S	Replace			.3	
2148	G	Curtain Hangers, Dinette P/S	Repair			.2	
2148	A	Curtain Hangers, Dinette P/S	Replace			.3	
2149	G	Curtain Hangers, Front Bunk D/S	Repair			.2	
2149	A	Curtain Hangers, Front Bunk D/S	Replace			.3	
2150	G	Curtain Hangers, Front Bunk P/S	Repair			.2	
2150	A	Curtain Hangers, Front Bunk P/S	Replace			.3	
2151	G	Curtain Hangers, Kitchen D/S	Repair			.2	
2151	A	Curtain Hangers, Kitchen D/S	Replace			.3	
2152	G	Curtain Hangers, Kitchen P/S	Repair			.2	
2152	A	Curtain Hangers, Kitchen P/S	Replace			.3	
2153	G	Curtain Hangers, Rear	Repair			.2	
2153	A	Curtain Hangers, Rear	Replace			.3	
2154	G	Curtain Hangers, Slide Out D/S	Repair			.2	
2154	A	Curtain Hangers, Slide Out D/S	Replace			.3	
2155	G	Curtain Hangers, Slide Out P/S	Repair			.2	
2155	A	Curtain Hangers, Slide Out P/S	Replace			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Section 2000 INTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2156	G	Curtain Hangers, Sofa D/S	Repair			.2	
2156	A	Curtain Hangers, Sofa D/S	Replace			.3	
2157	G	Curtain Hangers, Sofa P/S	Repair			.2	
2157	A	Curtain Hangers, Sofa P/S	Replace			.3	
2124	G	Curtain Rod, Bath	Repair			.2	
2124	A	Curtain Rod, Bath	Replace			.3	
2125	G	Curtain Rod, Bedroom D/S	Repair			.2	
2125	A	Curtain Rod, Bedroom D/S	Replace			.3	
2126	G	Curtain Rod, Bedroom P/S	Repair			.2	
2126	A	Curtain Rod, Bedroom P/S	Replace			.3	
2127	G	Curtain Rod, Bunk	Repair			.2	
2127	A	Curtain Rod, Bunk	Replace			.3	
2128	G	Curtain Rod, Cockpit D/S	Repair			.2	
2128	A	Curtain Rod, Cockpit D/S	Replace			.3	
2129	G	Curtain Rod, Cockpit P/S	Repair			.2	
2129	A	Curtain Rod, Cockpit P/S	Replace			.3	
2130	G	Curtain Rod, Dinette P/S	Repair			.2	
2130	A	Curtain Rod, Dinette P/S	Replace			.3	
2131	G	Curtain Rod, Front Bunk D/S	Repair			.2	
2131	A	Curtain Rod, Front Bunk D/S	Replace			.3	
2132	G	Curtain Rod, Front Bunk P/S	Repair			.2	
2132	A	Curtain Rod, Front Bunk P/S	Replace			.3	
2343	C	Curtain Rod, Frt for Travel Trailer	Adjust			.2	
2343	A	Curtain Rod, Frt for Travel Trailer	Replace	Yes	Yes	1.0	
2343	B	Curtain Rod, Frt for Travel Trailer	Reseal			.3	
2133	G	Curtain Rod, Kitchen D/S	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2133	A	Curtain Rod, Kitchen D/S	Replace			.3	
2134	G	Curtain Rod, Kitchen P/S	Repair			.2	
2134	A	Curtain Rod, Kitchen P/S	Replace			.3	
2135	G	Curtain Rod, Rear	Repair			.2	
2135	A	Curtain Rod, Rear	Replace			.3	
2136	G	Curtain Rod, Slide Out D/S	Repair			.2	
2136	A	Curtain Rod, Slide Out D/S	Replace			.3	
2137	G	Curtain Rod, Slide Out P/S	Repair			.2	
2137	A	Curtain Rod, Slide Out P/S	Replace			.3	
2138	G	Curtain Rod, Sofa D/S	Repair			.2	
2138	A	Curtain Rod, Sofa D/S	Replace			.3	
2139	G	Curtain Rod, Sofa P/S	Repair			.2	
2139	A	Curtain Rod, Sofa P/S	Replace			.3	
2267	G	Curtain, Privacy	Repair			.3	
2267	A	Curtain, Privacy	Replace	Yes		.3	
2285	A	Curtain, Shower	Replace			.2	
2018	J	Cushion, Dinette	Clean		Yes	.1	
2018	H	Cushion, Dinette	Recover		Yes	.1	
2018	G	Cushion, Dinette	Repair		Yes	.1	1
2018	A	Cushion, Dinette	Replace	Yes	Yes	.1	6,9
2018	F	Cushion, Dinette	Resewn		Yes	.1	
2012	C	Dash Panel	Adjust			.2	6
2012	A	Dash Panel	Replace		Yes	.8	6,7
2013	G	Dash Top	Repair		Yes	ST	15
2013	A	Dash Top	Replace		Yes	ST	7
2415	I	Dash-Woodgrain Overlay Class A	Reglue			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

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2415	A	Dash-Woodgrain Overlay Class A	Replace	Yes		1.5	
2425	I	Dash-Woodgrain Overlay Class C	Reglue			.5	
2425	A	Dash-Woodgrain Overlay Class C	Replace	Yes		.8	
2357	J	Dinette, Padded Trim PC	Clean			ST	
2357	H	Dinette, Padded Trim PC	Recover			ST	
2357	G	Dinette, Padded Trim PC	Repair			.3	
2357	A	Dinette, Padded Trim PC	Replace			.3	
2357	F	Dinette, Padded Trim PC	Resewn			ST	
2204	C	Door Frame, Bathroom	Adjust			.5	
2204	G	Door Frame, Bathroom	Repair			.8	
2205	C	Door Frame, Bedroom	Adjust			.5	
2205	G	Door Frame, Bedroom	Repair			.8	
2206	C	Door Frame, Kitchen	Adjust			.5	
2206	G	Door Frame, Kitchen	Repair			.8	
2236	G	Door Handle, Screen - Main	Repair			.2	
2237	G	Door Handle, Screen - Secondary	Repair			.2	
2238	G	Door Hinge, Interior	Repair			.2	
2238	A	Door Hinge, Interior	Replace	Yes		.2	
2243	C	Door Lock, Interior	Adjust			.2	
2243	A	Door Lock, Interior	Replace	Yes		.2	
2241	C	Door Lock, Main Entry Deadbolt	Adjust			.2	
2241	G	Door Lock, Main Entry Deadbolt	Repair	Yes		.3	15
2241	A	Door Lock, Main Entry Deadbolt	Replace			.5	
2242	G	Door Lock, Secondary Entry Deadbolt	Repair			ST	15
2242	A	Door Lock, Secondary Entry Deadbolt	Replace	Yes		.2	
2227	C	Door Pulls, Cabinet	Adjust			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Gulf Stream Coach, Inc. Flat Rate Schedule

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2227	A	Door Pulls, Cabinet	Replace	Yes		.2	
2228	G	Door Stop, Main Entry	Repair			.2	
2228	A	Door Stop, Main Entry	Replace	Yes		.2	
2229	G	Door Stop, Secondary Entry	Repair			.2	
2229	A	Door Stop, Secondary Entry	Replace	Yes		.2	
2115	C	Door, Bathroom	Adjust			.2	
2115	G	Door, Bathroom	Repair			ST	15
2115	A	Door, Bathroom	Replace			.5	
2231	G	Door, Bathroom Lower Cabinet	Repair			.2	
2231	A	Door, Bathroom Lower Cabinet	Replace	Yes		.3	
2232	G	Door, Bathroom Overhead Cabinet	Repair			.2	
2232	A	Door, Bathroom Overhead Cabinet	Replace	Yes		.3	
2233	G	Door, Bedroom Lower Cabinet	Repair			.2	
2233	A	Door, Bedroom Lower Cabinet	Replace	Yes		.3	
2234	G	Door, Bedroom Overhead Cabinet	Repair			.2	
2234	A	Door, Bedroom Overhead Cabinet	Replace	Yes		.3	
2235	G	Door, Bi-Fold	Repair			ST	15
2235	A	Door, Bi-Fold	Replace	Yes		.4	
2008	C	Door, Cabinet	Adjust			.2	
2008	G	Door, Cabinet	Repair		Yes	ST	15
2008	A	Door, Cabinet	Replace	Yes		.5	6,7
2215	A	Door, Decor Glass Insert	Replace	Yes		.3	
2220	C	Door, Folding	Adjust			.2	
2220	A	Door, Folding	Replace	Yes		.3	
2221	G	Door, Generator	Repair			1.0	
2221	A	Door, Generator	Replace			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2033	C	Door, Interior	Adjust			.2	
2033	G	Door, Interior	Repair		Yes	ST	7,15
2033	A	Door, Interior	Replace			.5	7
2225	G	Door, Kitchen Lower Cabinet	Repair			.3	
2225	A	Door, Kitchen Lower Cabinet	Replace	Yes		.2	
2222	G	Door, Kitchen Overhead Cabinet	Repair			.3	
2222	A	Door, Kitchen Overhead Cabinet	Replace	Yes		.2	
2223	G	Door, Living Room Area Overhead	Repair			.2	
2223	A	Door, Living Room Area Overhead	Replace	Yes		.3	
2376	C	Door, Mirrored Cabinet	Adjust			.3	
2376	G	Door, Mirrored Cabinet	Repair			.3	
2376	A	Door, Mirrored Cabinet	Replace	Yes		.3	
2395	A	Door, Pleated Folding	Replace	Yes		.5	
2529	C	Door, Pocket	Adjust		Yes	.2	
2529	G	Door, Pocket	Repair		Yes	.3	
2529	A	Door, Pocket	Replace		Yes	.5	
2187	C	Door, Remote Entry	Adjust			.3	
2187	A	Door, Remote Entry	Replace	Yes		.5	
2187	D	Door, Remote Entry	Wiring Repair			ST	15
2226	C	Door, Screen-Secondary	Adjust			.2	
2226	A	Door, Screen-Secondary	Replace			.5	
2121	C	Door, Shower	Adjust			.2	
2121	G	Door, Shower	Repair			.2	
2121	A	Door, Shower	Replace	Yes		.2	
2121	B	Door, Shower	Reseal			.2	
2224	G	Door, Sliding	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Claims Over $350 Require Authorization Per Unit

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2224	A	Door, Sliding	Replace	Yes		.3	
2381	C	Door, Tambour	Adjust			.4	
2381	G	Door, Tambour	Repair			.4	
2381	A	Door, Tambour	Replace			.4	
2213	A	Door, VCR Cabinet	Replace	Yes		.2	
2214	G	Door, Wardrobe	Repair			.2	
2214	A	Door, Wardrobe	Replace	Yes		.3	
2216	G	Drawer Back	Repair			.2	
2216	A	Drawer Back	Replace			.3	
2217	G	Drawer Front	Repair			.2	
2217	A	Drawer Front	Replace			.3	
2218	C	Drawer Glides	Adjust			.2	
2218	A	Drawer Glides	Replace	Yes		.2	
2219	C	Drawer Guide, Bathroom	Adjust			.2	
2219	A	Drawer Guide, Bathroom	Replace	Yes		.2	
2021	C	Drawer Guide, Bedroom	Adjust			.2	6
2021	A	Drawer Guide, Bedroom	Replace			.2	6
2061	C	Drawer Guide, Kitchen	Adjust			.2	6
2061	A	Drawer Guide, Kitchen	Replace	Yes		.2	6
2210	C	Drawer Stops	Adjust			.2	
2210	A	Drawer Stops	Replace	Yes		.2	
2211	C	Drawer Tracks	Adjust			.2	
2211	A	Drawer Tracks	Replace	Yes		.2	
2020	G	Drawer, Bedroom	Repair			.3	6
2020	A	Drawer, Bedroom	Replace	Yes		.5	6,7
2060	G	Drawer, Kitchen	Repair			.3	6

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

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2060	A	Drawer, Kitchen	Replace	Yes		.5	6,7
2398	G	Drawer,Support Single Post(Class C)	Repair			1.0	
2398	A	Drawer,Support Single Post(Class C)	Replace			1.0	
2212	A	Drink Tray	Replace	Yes		.2	
2032	G	Ducting, Heat	Repair		Yes	ST	13
2032	A	Ducting, Heat	Replace		Yes	ST	13
2366	G	Edging, Countertop	Repair			.3	
2366	A	Edging, Countertop	Replace			.5	
2366	B	Edging, Countertop	Reseal			.2	
2022	G	Engine Cover	Repair			1.0	
2022	A	Engine Cover	Replace	Yes	Yes	.5	7
2195	G	Engine Cover Carpet	Repair			.2	
2195	A	Engine Cover Carpet	Replace	Yes		.3	
2411	J	Entry Door/Threshold	Clean		Yes	.1	
2411	G	Entry Door/Threshold	Repair		Yes	.25	
2411	A	Entry Door/Threshold	Replace		Yes	.3	
2023	G	Fabric - Cabinetry	Repair		Yes	ST	7,15
2024	J	Fabric - Ceiling	Clean		Yes	ST	15
2024	G	Fabric - Ceiling	Repair		Yes	ST	7,13
2024	A	Fabric - Ceiling	Replace		Yes	1.5 per feet	15
2025	G	Fabric - Dash	Repair		Yes	ST	7
2166	C	Fan, Blades Ceiling	Adjust			.2	
2166	A	Fan, Blades Ceiling	Replace	Yes		.3	
2165	A	Fan, Ceiling	Replace	Yes	Yes	1.0	
2165	D	Fan, Ceiling	Wiring Repair			ST	13
2391	A	Fantastic Fan	Replace	Yes		.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

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2391	B	Fantastic Fan	Reseal			.3	
2391	D	Fantastic Fan	Wiring Repair			.5	
2324	C	Fire Extinguisher	Adjust			.2	
2324	A	Fire Extinguisher	Replace	Yes		.2	
2392	C	Fireplace	Adjust		Yes	.5	
2392	G	Fireplace	Repair		Yes	ST	4
2392	D	Fireplace	Wiring Repair		Yes	.5	
2026	G	Flooring - Decking	Repair		Yes	2.5	7,13
2026	A	Flooring - Decking	Replace		Yes	ST	7,13
2029	I	Flooring - Linoleum	Reglue		Yes	ST	13
2029	G	Flooring - Linoleum	Repair		Yes	ST	13
2029	A	Flooring - Linoleum	Replace		Yes	ST	7,13
2027	G	Flooring - Plank	Repair		Yes	ST	7,13
2027	A	Flooring - Plank	Replace		Yes	ST	7,13
2028	G	Flooring - Tile	Repair		Yes	ST	7,13
2028	A	Flooring - Tile	Replace		Yes	ST	7,13
2316	G	Garnish, Entrance Door Window	Repair			.2	
2316	A	Garnish, Entrance Door Window	Replace			.3	
2385	A	Glass Globe	Replace		Yes	.3	
2368	C	Handle,Grab Interior	Adjust			.3	
2368	G	Handle,Grab Interior	Repair			.3	
2368	A	Handle,Grab Interior	Replace	Yes		.3	
2389	C	Handle-Screen PTL	Adjust	Yes		.1	
2389	G	Handle-Screen PTL	Repair			.2	
2389	A	Handle-Screen PTL	Replace	Yes		.2	
2034	A	Hardware, Interior Door	Replace			.2	6

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2296	G	Hardware, Table-Leg Support	Repair			.2	
2428	C	Headboard	Adjust			.3	
2428	H	Headboard	Recover			1.0	
2428	G	Headboard	Repair			.3	
2428	A	Headboard	Replace			.5	
2359	G	HeadKnocker	Repair			.3	
2359	A	HeadKnocker	Replace			.3	
2394	C	Hinge, Bed	Adjust			.5	
2394	G	Hinge, Bed	Repair			.5	
2394	A	Hinge, Bed	Replace	Yes		.5	
2372	C	Hinge, Cabinet	Adjust		Yes	.2	
2372	G	Hinge, Cabinet	Repair		Yes	.2	
2372	A	Hinge, Cabinet	Replace	Yes	Yes	.2	
2286	C	Hinge, Shower Door	Adjust			.2	
2286	A	Hinge, Shower Door	Replace	Yes		.5	
2367	C	Holder, Toiler Paper	Adjust			.2	
2367	G	Holder, Toiler Paper	Repair		Yes	.2	
2367	A	Holder, Toiler Paper	Replace	Yes		.2	
2119	C	Hood, Range	Adjust			.1	
2119	A	Hood, Range	Replace	Yes	Yes	.5	
2119	B	Hood, Range	Reseal			.1	
2119	D	Hood, Range	Wiring Repair			.5	
2531	A	Jack, Touch Pad	Replace	Yes	Yes	.3	
2531	D	Jack, Touch Pad	Wiring Repair	Yes	Yes	.5	
2405	H	Kickboard, Sofa	Recover			1.0	
2405	G	Kickboard, Sofa	Repair			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Section 2000 INTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2405	A	Kickboard, Sofa	Replace			.2	
2360	A	Knife Holder	Replace			.1	
2116	C	Knob, Bathroom Door	Adjust			.1	
2116	A	Knob, Bathroom Door	Replace	Yes		.2	
2362	A	Knob,Lumbar D/P Seat	Replace	Yes		.1	
2117	C	Latch, Bathroom Door	Adjust			.1	
2117	A	Latch, Bathroom Door	Replace	Yes		.2	
2378	C	Latch, Cabinet Door	Adjust			.2	
2378	A	Latch, Cabinet Door	Replace	Yes		.2	
2345	C	Leg, Table	Adjust			.3	
2345	G	Leg, Table	Repair			.3	
2345	A	Leg, Table	Replace	Yes		.3	
2361	A	Lens, Ceiling Light	Replace	Yes		.1	
2396	C	Lever, Reclining	Adjust			.1	
2396	G	Lever, Reclining	Repair			.1	
2396	A	Lever, Reclining	Replace	Yes		.1	
2246	G	Light Switch, Entry Door	Repair			.5	
2246	A	Light Switch, Entry Door	Replace	Yes		.5	
2329	G	Light Switch, Secondary Door	Repair			.5	
2329	A	Light Switch, Secondary Door	Replace	Yes		.5	
2348	C	Lock, Bunk Slide	Adjust			.2	
2348	A	Lock, Bunk Slide	Replace	Yes		.2	
2416	C	Lock, Passage	Adjust			.3	
2416	G	Lock, Passage	Repair			.3	
2416	A	Lock, Passage	Replace	Yes		.5	
2185	C	Lock, Secondary Entry Door	Adjust			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2185	A	Lock, Secondary Entry Door	Replace	Yes		.3	
2287	C	Lock, Shower Door	Adjust			.2	
2287	A	Lock, Shower Door	Replace	Yes		.2	
2317	G	Lock, Slider Window	Repair			.2	
2317	A	Lock, Slider Window	Replace	Yes		.2	
2350	G	Lowpoint Drain	Repair			.3	
2350	A	Lowpoint Drain	Replace	Yes		.3	
2255	G	Magazine Rack	Repair			.2	
2255	A	Magazine Rack	Replace	Yes		.2	
2407	G	Map Pocket	Repair	Yes		.3	
2407	A	Map Pocket	Replace	Yes		.3	
2363	J	Matt,Cabover Bunk	Clean			ST	
2363	G	Matt,Cabover Bunk	Repair			.3	
2363	A	Matt,Cabover Bunk	Replace			.1	
2038	H	Mattress	Recover		Yes	.4	4
2038	A	Mattress	Replace	Yes		.2	4
2349	G	Medicine Cabinet Class C	Repair			.3	
2349	A	Medicine Cabinet Class C	Replace			.3	
2547	G	Medicine Cabinet, Class A	Repair			.3	
2547	A	Medicine Cabinet, Class A	Replace			.3	
2387	C	Mini Blind Clips	Adjust			.2	
2387	A	Mini Blind Clips	Replace			.2	
2256	G	Mirror, Bathroom	Repair			.2	
2256	A	Mirror, Bathroom	Replace			.3	
2256	D	Mirror, Bathroom	Wiring Repair			.2	
2330	C	Mirror, Bedroom	Adjust			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2330	A	Mirror, Bedroom	Replace			.2	
2397	I	Mirror-Wall Mounted	Reglue			.2	
2397	G	Mirror-Wall Mounted	Repair			.2	
2397	A	Mirror-Wall Mounted	Replace			.5	
2257	G	Molding, Interior Wood D/S	Repair			.2	
2332	C	Molding, Interior Wood P/S	Adjust			.2	
2332	G	Molding, Interior Wood P/S	Repair			.2	
2332	A	Molding, Interior Wood P/S	Replace			.3	
2333	C	Molding, Windshield Interior	Adjust			.2	
2333	G	Molding, Windshield Interior	Repair			.6	
2364	J	Padded Trim PC	Clean			ST	
2364	G	Padded Trim PC	Repair			.3	
2364	A	Padded Trim PC	Replace			.3	
2043	I	Paneling - Ceiling	Reglue		Yes	ST	13
2043	G	Paneling - Ceiling	Repair		Yes	ST	7,13
2043	A	Paneling - Ceiling	Replace		Yes	ST	7,13
2044	G	Paneling - Interior	Repair		Yes	ST	7
2044	A	Paneling - Interior	Replace		Yes	ST	7,13
2044	B	Paneling - Interior	Reseal			.5	13
2045	G	Paneling - Sidewall	Repair		Yes	ST	7,13
2045	A	Paneling - Sidewall	Replace		Yes	ST	7,13
2260	A	Pantry Basket	Replace	Yes		.2	
2261	G	Pantry Frame	Repair			.3	
2261	A	Pantry Frame	Replace	Yes		.8	
2262	A	Pantry Frame Slider	Replace	Yes		.8	
2263	A	Paper Towel Holder	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

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Section 2000 INTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
5012	C	Pedestal, D/S Seat	Adjust			.8	
5012	A	Pedestal, D/S Seat	Replace	Yes		.8	
2278	J	Pedestal, P/S Seat	Clean			.5	
2265	A	Pictures	Replace	Yes		.2	
2266	A	Pillow	Replace			.1	
2046	G	Rack, Pantry Slide	Repair		Yes	ST	7,15
2046	A	Rack, Pantry Slide	Replace	Yes		.4	7
2354	A	Recliner Lever D/P Seat	Replace	Yes		.1	
2269	A	Refer, Door Insert Panel	Replace	Yes		.3	
2047	G	Register, Cabinet	Repair			.2	6
2047	A	Register, Cabinet	Replace	Yes		.2	6,7
2048	G	Register, Ceiling	Repair			.2	6
2048	A	Register, Ceiling	Replace	Yes		.2	6,7
2049	G	Register, Floor	Repair			.2	6
2049	A	Register, Floor	Replace	Yes		.2	6,7
2539	G	Remote, Fireplace	Repair	Yes	Yes	.1	
2539	A	Remote, Fireplace	Replace	Yes	Yes	.1	
2356	A	S/O Decorative Molding	Replace			.3	
2528	G	S/O Facia	Repair		Yes	.5	
2528	A	S/O Facia	Replace		Yes	1.0	
2272	A	Safe, Wall	Replace			ST	15
2319	G	Screen, Slider Window	Repair			.2	
2319	A	Screen, Slider Window	Replace			.2	
2318	G	Screen, Window Jalousie	Repair			.2	
2318	A	Screen, Window Jalousie	Replace			.2	
2202	C	Seal, Main Entry Door	Adjust			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2202	G	Seal, Main Entry Door	Repair			.1	
2202	A	Seal, Main Entry Door	Replace	Yes		.3	
2186	G	Seal, Secondary Entry Door	Repair			.1	
2186	A	Seal, Secondary Entry Door	Replace	Yes		.3	
2303	C	Seal, Tub/Shower	Adjust			.6	
2388	J	Sealant (Interior)	Clean			ST	
2388	A	Sealant (Interior)	Replace			ST	
2388	B	Sealant (Interior)	Reseal			ST	
2275	G	Seat Belt Modification	Repair		Yes	ST	15
2052	G	Seat Belt, Chair	Repair		Yes	ST	15
2052	A	Seat Belt, Chair	Replace	Yes		.2	6,7
2338	G	Seat Belt-Barrel	Repair		Yes	ST	15
2338	A	Seat Belt-Barrel	Replace	Yes		.2	6,7
2339	G	Seat Belt-Dinette	Repair		Yes	ST	15
2339	A	Seat Belt-Dinette	Replace	Yes		.2	6,7
2340	G	Seat Belt-Driver	Repair		Yes	ST	15
2340	A	Seat Belt-Driver	Replace	Yes		.2	6,7
2341	G	Seat Belt-Passenger	Repair		Yes	ST	15
2341	A	Seat Belt-Passenger	Replace	Yes		.2 6,7	
2276	G	Seat Motor, Lumbar D/S	Repair			ST	15
2276	A	Seat Motor, Lumbar D/S	Replace	Yes		ST	15
2273	C	Seat, Armrest D/S	Adjust			.2	
2273	G	Seat, Armrest D/S	Repair			.4	
2274	C	Seat, Armrest P/S	Adjust			.2	
2274	G	Seat, Armrest P/S	Repair			.4	
2277	C	Seat, Driver's	Adjust			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2277	G	Seat, Driver's	Repair			.5	
2277	A	Seat, Driver's	Replace	Yes	Yes	.5	
2279	C	Seat, Passenger's	Adjust			.2	
2279	J	Seat, Passenger's	Clean			.5	
2279	G	Seat, Passenger's	Repair			.5	
2279	A	Seat, Passenger's	Replace	Yes	Yes	.5	
2280	C	Seat, Power Control D/S	Adjust			.2	
2280	G	Seat, Power Control D/S	Repair			.5	
2280	A	Seat, Power Control D/S	Replace	Yes		.2	
2281	G	Seat, Power Control P/S	Repair			.5	
2281	A	Seat, Power Control P/S	Replace	Yes		1.0	
2282	G	Seat, Swivel Cable D/S	Repair			.2	
2283	G	Seat, Swivel Cable P/S	Repair			.2	
2430	C	Shade, D/N Large	Adjust	Yes	Yes	.3	
2430	A	Shade, D/N Large	Replace	Yes	Yes	.3	
2431	C	Shade, D/N Medium	Adjust	Yes	Yes	.3	
2431	A	Shade, D/N Medium	Replace	Yes	Yes	.3	
2432	C	Shade, D/N Small	Adjust	Yes	Yes	.3	
2432	A	Shade, D/N Small	Replace	Yes	Yes	.3	
2015	C	Shade, Day/Night-Bunk D/S	Adjust			.3	
2015	G	Shade, Day/Night-Bunk D/S	Repair		Yes	ST	7,15
2015	A	Shade, Day/Night-Bunk D/S	Replace	Yes		.3	6,7
2433	C	Shade, Roller Large	Adjust	Yes	Yes	.2	
2433	A	Shade, Roller Large	Replace	Yes	Yes	.2	
2434	C	Shade, Roller Medium	Adjust	Yes	Yes	.2	
2434	A	Shade, Roller Medium	Replace	Yes	Yes	.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
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- **13 - Prior authorization over 1.0 hour**
- **14 - Sublet bill required**
- **15 - Prior authorization over 0.5 hour**

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2435	C	Shade, Roller Small	Adjust	Yes	Yes	.3	
2435	A	Shade, Roller Small	Replace	Yes	Yes	.2	
2323	G	Shelf	Repair			.3	
2323	A	Shelf	Replace			.5	
2426	G	Shroud, Inner A/C	Repair			.3	
2426	A	Shroud, Inner A/C	Replace	Yes		.3	
2177	A	Sink Cover	Replace	Yes		.1	
2542	A	Skylight, Atrium	Replace	Yes		2.0	
2055	G	Slide Out Bulb Seal	Repair			.3	
2055	A	Slide Out Bulb Seal	Replace	Yes		.5	7
2054	G	Slide Out Cabinet	Repair		Yes	ST	7,15
2054	A	Slide Out Cabinet	Replace		Yes	ST	7,15
2057	G	Slide Out Lock	Repair		Yes	ST	13
2057	A	Slide Out Lock	Replace	Yes		.2	6
2056	G	Slide Out Travel Lock	Repair			.5	
2056	A	Slide Out Travel Lock	Replace	Yes		.2	
2427	A	Snap (Button)	Replace			.1	
2355	C	Snap Strap for Sliding Door	Adjust			.1	
2355	A	Snap Strap for Sliding Door	Replace			.1	
2123	A	Soap Dish	Replace	Yes		.1	
2295	A	Soap Dispenser	Replace	Yes		.2	
2540	A	Speedometer, CSA/US	Replace	Yes	Yes	.5	
2294	A	Spice Rack	Replace	Yes		.2	
2335	G	Step Cover	Repair			.5	
2335	A	Step Cover	Replace	Yes		2.0	
2421	C	Step Cover Class C	Adjust			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2421	G	Step Cover Class C	Repair			.5	
2421	A	Step Cover Class C	Replace	Yes		.5	
2336	G	Step Cover Electric	Repair			.4	
2336	A	Step Cover Electric	Replace	Yes		2.0	
2337	A	Step Cover Motor	Replace	See vendor flat rate schedule			
2337	D	Step Cover Motor	Wiring Repair	See vendor flat rate schedule			
2390	C	Step Well	Adjust		Yes	ST	
2390	G	Step Well	Repair		Yes	ST	
2390	A	Step Well	Replace		Yes	ST	
2325	G	Step, Bath	Repair			ST	13
2326	G	Step, Bedroom	Repair			ST	13
2326	A	Step, Bedroom	Replace			ST	13
2537	C	Stereo, DVD, Entertainment System	Adjust	Yes	Yes	.1	
2537	A	Stereo, DVD, Entertainment System	Replace	Yes	Yes	.5	
2537	D	Stereo, DVD, Entertainment System	Wiring Repair	Yes	Yes	.3	
2408	G	Storage Compartment	Repair		Yes	ST	
2408	A	Storage Compartment	Replace		Yes	ST	
2408	B	Storage Compartment	Reseal		Yes	.2	
2178	C	Stove Cover	Adjust			.1	
2178	A	Stove Cover	Replace	Yes		.2	
2197	C	Stove Door	Adjust	See vendor flat rate schedule			
2197	G	Stove Door	Repair	See vendor flat rate schedule			
2197	A	Stove Door	Replace	See vendor flat rate schedule			
2198	A	Stove Grate	Replace	Yes		.2	
2196	C	Stove Top	Adjust			.2	
2196	A	Stove Top	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 2000 INTERIOR

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2440	C	Strut, Bed	Adjust			.1	
2440	G	Strut, Bed	Repair			.1	
2440	A	Strut, Bed	Replace	Yes		.2	
2441	C	Strut, Cabinet Door	Adjust			.1	
2441	G	Strut, Cabinet Door	Repair			.1	
2441	A	Strut, Cabinet Door	Replace	Yes		.1	6
2190	C	Sunvisor, D/S	Adjust			.2	
2190	G	Sunvisor, D/S	Repair			.3	
2190	A	Sunvisor, D/S	Replace	Yes		.5	
2194	C	Sunvisor, P/S	Adjust			.2	
2194	G	Sunvisor, P/S	Repair			.3	
2194	A	Sunvisor, P/S	Replace	Yes		.5	
2544	G	Switch, Slide-Dewalt/Power Gear	Repair	Yes		.3	
2544	A	Switch, Slide-Dewalt/Power Gear	Replace	Yes		.3	
2544	D	Switch, Slide-Dewalt/Power Gear	Wiring Repair	Yes		.3	
2543	G	Switch, Slide-Equalizer	Repair	Yes		.3	
2543	A	Switch, Slide-Equalizer	Replace	Yes		.3	
2543	D	Switch, Slide-Equalizer	Wiring Repair	Yes		.3	
2545	G	Switch, Slide-Liftco	Repair	Yes		.3	
2545	A	Switch, Slide-Liftco	Replace	Yes		.3	
2545	D	Switch, Slide-Liftco	Wiring Repair	Yes		.3	
2003	G	Table, Barrel Chair	Repair			.3	7
2003	A	Table, Barrel Chair	Replace	Yes		.8	7,9
2019	G	Table, Dinette	Repair		Yes	ST	13
2019	A	Table, Dinette	Replace	Yes		.3	7
2051	G	Tape, Seam	Repair		Yes	ST	7,13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
- **10 - Must be noted on delivery acceptance form**
- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
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Claims Over $350 Require Authorization Per Unit

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2051	A	Tape, Seam	Replace		Yes	ST	7,13
2533	A	Television, 17" Flat Screen	Replace	Yes	Yes	.3	
2534	A	Television, DVD Combo (Vista)	Replace	Yes	Yes	.5	
2538	G	Television, Projection Screen	Repair		Yes	.3	
2538	A	Television, Projection Screen	Replace	Yes	Yes	.5	
2538	D	Television, Projection Screen	Wiring Repair		Yes	.5	
2532	A	Television, Projector	Replace	Yes	Yes	.3	
2546	A	Television, RF Modulator	Replace	Yes	Yes	.3	
2546	D	Television, RF Modulator	Wiring Repair	Yes	Yes	.3	
2342	A	Tie Down Rings	Replace	Yes		.2	
2370	G	Toilet Platform	Repair		Yes	ST	
2370	A	Toilet Platform	Replace		Yes	ST	
2299	C	Toilet Tissue Holder	Adjust			.2	
2299	A	Toilet Tissue Holder	Replace	Yes		.2	
2300	G	Tooth Brush Holder	Repair			.2	
2300	A	Tooth Brush Holder	Replace	Yes		.2	
2302	C	Towel Bar	Adjust			.2	
2302	A	Towel Bar	Replace			.2	
2230	C	Track, Sliding Door	Adjust			.3	
2230	G	Track, Sliding Door	Repair			ST	15
2230	A	Track, Sliding Door	Replace			.5	
2401	C	Tray, TV	Adjust			.3	
2401	G	Tray, TV	Repair			.3	
2401	A	Tray, TV	Replace	Yes		.3	
2164	G	Trim, Batten Strips	Repair			.1	
2164	A	Trim, Batten Strips	Replace			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2035	G	Trim, Interior Wood	Repair		Yes	ST	15
2035	A	Trim, Interior Wood	Replace		Yes	ST	15
2418	C	Trim, Padded	Adjust			.3	
2418	H	Trim, Padded	Recover			.8	
2418	A	Trim, Padded	Replace			.3	
2369	C	Trim, Plastic	Adjust			.3	
2369	A	Trim, Plastic	Replace			.3	
2369	B	Trim, Plastic	Reseal			.1	
2199	G	Trim, Wall Border	Repair		Yes	ST	15
2199	A	Trim, Wall Border	Replace		Yes	ST	15
2059	G	Trim, Windshield	Repair		Yes	ST	15
2059	A	Trim, Windshield	Replace			.2	6
2371	G	Tub, Shower Platform	Repair		Yes	1.0	
2371	A	Tub, Shower Platform	Replace		Yes	2.0	
2371	B	Tub, Shower Platform	Reseal		Yes	.4	
2406	A	TV Lift Module	Replace	Yes		.5	
2406	D	TV Lift Module	Wiring Repair	Yes		ST	
2419	C	TV Shelf (JENSEN)	Adjust			.3	
2419	A	TV Shelf (JENSEN)	Replace	Yes		.3	
2353	C	TV Swivel Base	Adjust			.3	
2353	A	TV Swivel Base	Replace	Yes		.5	
2078	G	Valance, Bathroom	Repair		Yes	ST	7,15
2078	A	Valance, Bathroom	Replace			.3	7
2058	G	Valance, Bunk	Repair		Yes	ST	7,15
2058	A	Valance, Bunk	Replace			.3	7
2080	G	Valance, D/S Bedroom	Repair		Yes	ST	7,15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2080	A	Valance, D/S Bedroom	Replace		Yes	.3	7
2088	G	Valance, D/S Cockpit	Repair		Yes	ST	7,15
2088	A	Valance, D/S Cockpit	Replace			.3	7
2086	G	Valance, D/S Dinette	Repair		Yes	ST	7,15
2086	A	Valance, D/S Dinette	Replace			.3	7
2082	G	Valance, D/S Kitchen	Repair		Yes	ST	7,15
2082	A	Valance, D/S Kitchen	Replace			.3	7
2076	G	Valance, D/S Slide Out	Repair		Yes	ST	7,15
2076	A	Valance, D/S Slide Out	Replace			.3	7
2084	G	Valance, D/S Sofa	Repair		Yes	ST	7,15
2084	A	Valance, D/S Sofa	Replace			.3	7
2081	G	Valance, P/S Bedroom	Repair		Yes	ST	7,15
2081	A	Valance, P/S Bedroom	Replace			.3	7
2079	G	Valance, P/S Cockpit	Repair		Yes	ST	7,15
2079	A	Valance, P/S Cockpit	Replace			.3	7
2087	G	Valance, P/S Dinette	Repair		Yes	ST	7,15
2087	A	Valance, P/S Dinette	Replace			.3	7
2083	G	Valance, P/S Kitchen	Repair		Yes	ST	7,15
2083	A	Valance, P/S Kitchen	Replace			.3	7
2077	G	Valance, P/S Slide Out	Repair		Yes	ST	7,15
2077	A	Valance, P/S Slide Out	Replace			.3	7
2085	G	Valance, P/S Sofa	Repair		Yes	ST	7,15
2085	A	Valance, P/S Sofa	Replace			.3	7
2089	G	Valance, Rear	Repair		Yes	ST	7,15
2089	A	Valance, Rear	Replace			.3	7
2014	C	Vent, Dash	Adjust			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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2014	G	Vent, Dash	Repair			.1	
2014	A	Vent, Dash	Replace	Yes		.2	6
2191	G	Vent, Heater	Repair			.2	
2191	A	Vent, Heater	Replace	Yes		.2	
2118	C	Vent, Range	Adjust			.3	
2118	A	Vent, Range	Replace	Yes		.3	
2118	B	Vent, Range	Reseal			.1	
2271	A	Vent, Roof Interior Garnish	Replace			.2	
2140	J	Vinyl Ceiling	Clean		Yes	ST	13
2140	G	Vinyl Ceiling	Repair		Yes	ST	13
2140	A	Vinyl Ceiling	Replace		Yes	ST	13
2352	G	Wall Paper	Repair		Yes	ST	7,15
2352	A	Wall Paper	Replace		Yes	ST	7,15
2379	I	Wall Paper Border	Reglue			.5	15
2379	G	Wall Paper Border	Repair			.3	15
2379	A	Wall Paper Border	Replace			.5	
2383	A	Wand / Blind (s)	Replace	Yes		.1	
2393	G	Wardrobe,Closet	Repair			.5	
2402	E	Window Trim Ring	Repaint			.2	
2402	A	Window Trim Ring	Replace			.5	
2347	G	Window, Crank handle	Repair			.1	
2347	A	Window, Crank handle	Replace			.1	
2404	C	Window, Trim Ring Large	Adjust			.5	
2404	A	Window, Trim Ring Large	Replace			.5	
2403	C	Window, Trim Ring Med&Small	Adjust			.3	
2403	A	Window, Trim Ring Med&Small	Replace			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
2429	E	Windshield Brace	Repaint			ST	
2429	G	Windshield Brace	Repair			ST	
2429	A	Windshield Brace	Replace	Yes	Yes	.5	
2320	C	Windshield Trim, Complete	Adjust			.2	
2320	A	Windshield Trim, Complete	Replace	Yes		.6	
2373	G	Wood Plug	Repair			.1	
2373	A	Wood Plug	Replace			.1	
2373	B	Wood Plug	Reseal			.1	
2420	C	YO-YO	Adjust			.1	
2420	A	YO-YO	Replace			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 3000 PLUMBING

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3075	A	Ball Valve	Replace	Yes		ST	
3021	G	Base, Shower	Repair		Yes	ST	15
3021	A	Base, Shower	Replace		Yes	ST	13
3021	B	Base, Shower	Reseal			.4	13
3079	G	Basket, Drain	Repair			.5	
3079	A	Basket, Drain	Replace			.5	
3079	B	Basket, Drain	Reseal			.3	
3012	G	Brace, Holding Tank	Repair			.3	
3012	A	Brace, Holding Tank	Replace			.4	
3051	G	Bracket, Shower Head	Repair			.2	
3029	A	Bypass, Water Heater	Replace	Yes		.5	
3029	B	Bypass, Water Heater	Reseal			.3	
3002	A	Drain, Bathroom Lav	Replace			.5	
3002	B	Drain, Bathroom Lav	Reseal			.1	
3015	G	Drain, Kitchen Sink	Repair			ST	15
3015	A	Drain, Kitchen Sink	Replace			.5	
3015	B	Drain, Kitchen Sink	Reseal			.1	
3073	C	Drain, Low Point	Adjust			.3	
3073	G	Drain, Low Point	Repair			.3	
3073	A	Drain, Low Point	Replace	Yes		.3	
3073	B	Drain, Low Point	Reseal			.1	
3019	A	Drain, Shower	Replace			.5	
3019	B	Drain, Shower	Reseal			.5	
3080	A	Drain, Slide Out Flex Hose	Replace			1.5	
3025	G	Drain, Toilet	Repair			1.0	
3025	A	Drain, Toilet	Replace			1.0	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Section 3000 PLUMBING

Condition Codes

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3025	B	Drain, Toilet	Reseal			.2	
3027	G	Drain, Tub	Repair			.5	
3027	A	Drain, Tub	Replace			.5	
3003	G	Faucet, Bathroom	Repair			.3	
3003	A	Faucet, Bathroom	Replace	Yes		.6	
3016	G	Faucet, Kitchen	Repair			.3	
3016	A	Faucet, Kitchen	Replace	Yes		.6	
3018	G	Faucet, Rally	Repair			.3	
3018	A	Faucet, Rally	Replace	Yes		.6	
3020	G	Faucet, Shower	Repair			.3	
3020	A	Faucet, Shower	Replace	Yes		.6	
3028	G	Faucet, Tub	Repair			.4	
3028	A	Faucet, Tub	Replace	Yes		.6	
3007	E	Fill, Fresh Water	Repaint			1.0	5
3007	G	Fill, Fresh Water	Repair			.4	
3007	A	Fill, Fresh Water	Replace	Yes		.4	
3070	G	Fitting, Water	Repair			.3	
3070	A	Fitting, Water	Replace			.3	
3005	E	Hookup, City Water	Repaint			1.0	5
3005	G	Hookup, City Water	Repair			.4	
3005	A	Hookup, City Water	Replace	Yes		.4	
3069	G	Jucuzzi	Repair			1.0	
3069	A	Jucuzzi	Replace			ST	13
3069	D	Jucuzzi	Wiring Repair			1.0	
3068	A	Jucuzzi Switch	Replace	Yes		ST	13
3068	D	Jucuzzi Switch	Wiring Repair			1.0	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 3000 PLUMBING

Condition Codes

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3031	G	Manifold, Water	Repair			ST	13
3031	A	Manifold, Water	Replace	Yes		1.0	
3031	B	Manifold, Water	Reseal			.2	
3077	G	Overflow Hose/Freshwater	Repair		Yes	.8	
3077	A	Overflow Hose/Freshwater	Replace		Yes	1.0	
3055	C	P-Trap, Bathroom	Adjust			.3	
3055	A	P-Trap, Bathroom	Replace			.7	
3056	C	P-Trap, Kitchen Sink	Adjust			.3	
3056	A	P-Trap, Kitchen Sink	Replace			.7	
3057	C	P-Trap, Tub	Adjust			.3	
3057	A	P-Trap, Tub	Replace			.7	
3058	C	P-Trap, Washer/Dryer	Adjust			.3	
3058	A	P-Trap, Washer/Dryer	Replace			.7	
3071	G	Probe, Holding Tank	Repair			.3	
3071	A	Probe, Holding Tank	Replace	Yes		.3	
3071	B	Probe, Holding Tank	Reseal			.1	
3032	C	Pump, Water	Adjust			.2	
3032	G	Pump, Water	Repair			.5	
3032	A	Pump, Water	Replace	Yes		.5	
3032	B	Pump, Water	Reseal			.2	
3033	A	Purifier, Water	Replace	Yes		.3	
3033	B	Purifier, Water	Reseal			.2	
3053	A	Sewer Cap	Replace			.2	
3054	A	Sewer Hose Carrier Assy	Replace			1.0	
3059	G	Shower Head	Repair			.4	
3059	A	Shower Head	Replace	Yes		.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 3000 PLUMBING

Condition Codes

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3059	B	Shower Head	Reseal			.1	
3060	A	Shower Hose/Vacuum	Replace	Yes		.2	
3061	G	Shower Pan	Repair			1.0	
3061	A	Shower Pan	Replace			2.0	4
3022	G	Shower Wall	Repair		Yes	ST	13
3022	A	Shower Wall	Replace		Yes	ST	13
3022	B	Shower Wall	Reseal			.4	
3045	G	Shower, Outside	Repair			.4	
3045	A	Shower, Outside	Replace	Yes		.8	
3045	B	Shower, Outside	Reseal			.2	
3078	A	Shower-Neo Angle	Replace		Yes	6.0	
3078	B	Shower-Neo Angle	Reseal		Yes	.4	
3001	A	Sink, Bathroom Lav	Replace	Yes		1.0	
3001	B	Sink, Bathroom Lav	Reseal			.1	
3014	A	Sink, Kitchen	Replace	Yes	Yes	ST	13
3014	B	Sink, Kitchen	Reseal			.2	
3062	A	Strainers, Bath	Replace	Yes		.3	
3063	G	Strainers, Kitchen Sink	Repair			.5	
3063	A	Strainers, Kitchen Sink	Replace	Yes		.5	
3063	B	Strainers, Kitchen Sink	Reseal			.5	
3044	G	System Check, Water	Repair			.7	
3046	G	Tank Flush Kit	Repair			.5	
3046	A	Tank Flush Kit	Replace	Yes		ST	13
3004	G	Tank, Black Holding	Repair			.4	
3004	A	Tank, Black Holding	Replace		Yes	ST	13
3004	B	Tank, Black Holding	Reseal			.2	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 3000 PLUMBING

Condition Codes

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3004	D	Tank, Black Holding	Wiring Repair			.4	3
3009	G	Tank, Fresh Water	Repair			.4	
3009	A	Tank, Fresh Water	Replace		Yes	ST	13
3009	B	Tank, Fresh Water	Reseal			.2	
3009	D	Tank, Fresh Water	Wiring Repair			.4	3
3011	G	Tank, Gray Holding	Repair			.4	
3011	A	Tank, Gray Holding	Replace		Yes	ST	13
3011	B	Tank, Gray Holding	Reseal			.2	
3011	D	Tank, Gray Holding	Wiring Repair			.4	3
3024	G	Toilet	Repair	See vendor flat rate schedule			
3024	A	Toilet	Replace	See vendor flat rate schedule			
3064	G	Toilet Hand Sprayer	Repair			.2	
3064	A	Toilet Hand Sprayer	Replace	Yes		.5	
3065	C	Toilet Seat	Adjust	Yes		.1	
3065	A	Toilet Seat	Replace	Yes		.2	
3076	A	Toilet, Seal	Replace	Yes		1.0	
3066	C	Track, Shower Door	Adjust			.2	
3066	A	Track, Shower Door	Replace	Yes		.2	
3066	B	Track, Shower Door	Reseal			.2	
3026	G	Tub	Repair		Yes	ST	13
3026	A	Tub	Replace		Yes	ST	13
3026	B	Tub	Reseal			.4	
3067	A	Tub Surround	Replace		Yes	ST	15
3067	B	Tub Surround	Reseal			.4	15
3006	A	Valve, Drain Check	Replace	Yes		.8	
3010	A	Valve, Gate - Black Tank	Replace	Yes		.3	6

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 3000 PLUMBING

Condition Codes

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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
3010	B	Valve, Gate - Black Tank	Reseal			.3	6
3048	A	Valve, Gate - Gray Tank	Replace		Yes	.5	
3074	A	Valve, Water-Toilet	Replace	Yes		.5	
3074	B	Valve, Water-Toilet	Reseal			.2	
3049	A	Washer Faucet Hookup	Replace			.5	
3050	G	Washer/Dryer combo	Repair	See vendor flat rate schedule			
3050	A	Washer/Dryer combo	Replace	See vendor flat rate schedule			
3030	G	Water Line	Repair		Yes	ST	15
3030	A	Water Line	Replace		Yes	ST	15
3030	B	Water Line	Reseal			.2	6
3072	G	Water Purifier	Repair			.5	
3072	A	Water Purifier	Replace	Yes		.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4044	C	Air Conditioner Dash	Adjust	See vendor flat rate schedule			
4044	G	Air Conditioner Dash	Repair	See vendor flat rate schedule			
4044	A	Air Conditioner Dash	Replace	See vendor flat rate schedule			
4044	D	Air Conditioner Dash	Wiring Repair	See vendor flat rate schedule			
4139	A	Air Conditioner, Fuse Insert	Replace			.3	
4029	G	Air Conditioner-Roof	Repair	See vendor flat rate schedule			
4008	A	Antenna, CB	Replace	Yes		.2	
4008	B	Antenna, CB	Reseal			.1	
4008	D	Antenna, CB	Wiring Repair			.3	3
4026	A	Antenna, Radio	Replace	Yes		.2	3
4026	B	Antenna, Radio	Reseal			.1	
4026	D	Antenna, Radio	Wiring Repair			.3	9
4036	G	Antenna, TV	Repair			ST	13
4036	A	Antenna, TV	Replace	Yes		1.0	3
4036	B	Antenna, TV	Reseal			.3	
4036	D	Antenna, TV	Wiring Repair			.4	3
4005	A	Battery	Replace	Yes	Yes	.2	3
4005	D	Battery	Wiring Repair			.3	3
4064	G	Battery Box	Repair			.3	
4064	A	Battery Box	Replace	Yes		.2	
4063	C	Battery Box Latch	Adjust			.1	
4063	G	Battery Box Latch	Repair			.2	
4063	A	Battery Box Latch	Replace			.3	
4006	G	Battery Control Center	Repair	See vendor flat rate schedule			
4006	A	Battery Control Center	Replace	Yes	Yes	ST	15
4007	A	Battery Disconnect	Replace	Yes		.4	3

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
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07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4007	D	Battery Disconnect	Wiring Repair			.4	3
4053	A	Battery Disconnect Bezel	Replace	Yes		.3	
4053	D	Battery Disconnect Bezel	Wiring Repair			.3	
4054	A	Battery Disconnect Panel	Replace	Yes		.5	
4055	A	Battery Disconnect Solenoid	Replace	Yes		.3	
4055	D	Battery Disconnect Solenoid	Wiring Repair			ST	15
4037	A	Booster, TV Antenna	Replace	Yes		.3	3
4037	D	Booster, TV Antenna	Wiring Repair			.3	3
4039	A	Box, Video Control	Replace	Yes		.3	3
4039	D	Box, Video Control	Wiring Repair			.3	3
4083	A	Cable Jack, Exterior	Replace			.5	
4083	D	Cable Jack, Exterior	Wiring Repair			.5	
4003	A	Camera, Backup	Replace	Yes	Yes	.5	3
4003	D	Camera, Backup	Wiring Repair			.5	3
4052	C	Camera, Backup Cable	Adjust			.3	
4052	A	Camera, Backup Cable	Replace	Yes		ST	15
4052	D	Camera, Backup Cable	Wiring Repair			ST	15
4084	G	CD Player	Repair	See vendor flat rate schedule			
4084	A	CD Player	Replace	See vendor flat rate schedule			
4046	A	Circuit Breaker	Replace	Yes		.2	3
4046	D	Circuit Breaker	Wiring Repair			.2	3
4057	A	Circuit Breaker 110	Replace	Yes		.3	
4058	A	Circuit Breaker 12V	Replace	Yes		.3	
4056	A	Circuit Breaker Box	Replace	Yes	Yes	ST	13
4049	A	Circuit Breaker-G F I	Replace	Yes		.5	3
4049	D	Circuit Breaker-G F I	Wiring Repair		Yes	ST	3,13

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4155	G	Coax Ends	Repair		Yes	.2	
4155	A	Coax Ends	Replace		Yes	.2	
4094	G	Coax Splitter, Television	Repair			.5	
4094	A	Coax Splitter, Television	Replace	Yes		.5	
4094	D	Coax Splitter, Television	Wiring Repair			.5	
4011	C	Coffee Maker	Adjust			.2	
4011	G	Coffee Maker	Repair			.3	
4011	A	Coffee Maker	Replace	Yes	Yes	.3	1
4095	C	Compass	Adjust			.2	
4095	A	Compass	Replace	Yes		.5	
4095	D	Compass	Wiring Repair			ST	15
4059	G	Converter, Complete	Repair			.5	
4059	A	Converter, Complete	Replace	Yes	Yes	1.0	
4059	D	Converter, Complete	Wiring Repair			ST	13
4009	A	Converter, Lower	Replace	Yes	Yes	.8	3
4009	D	Converter, Lower	Wiring Repair			ST	3
4165	A	Converter, Progressive Dynamics	Replace	Yes		.5	
4030	A	Cord, Shore	Replace	Yes		.3	3
4030	D	Cord, Shore	Wiring Repair			.4	3
4096	G	Crank, Interior Television Antenna	Repair			.2	
4096	A	Crank, Interior Television Antenna	Replace	Yes		.2	
4060	G	Dash Wiring	Repair		Yes	ST	15
4060	A	Dash Wiring	Replace		Yes	ST	15
4010	A	Detector, CO	Replace	Yes		.3	3
4010	D	Detector, CO	Wiring Repair			.2	3
4047	C	Detector, LP Gas	Adjust			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4047	G	Detector, LP Gas	Repair			.3	15
4047	A	Detector, LP Gas	Replace	Yes		.3	
4045	A	Detector, Smoke	Replace	Yes		.2	
4160	G	Dishwasher	Repair	Yes	Yes	ST	
4160	A	Dishwasher	Replace	Yes	Yes	ST	
4160	D	Dishwasher	Wiring Repair	Yes	Yes	ST	
4149	A	Door Bell	Replace	Yes	Yes	.1	
4062	G	Door, Power Cord	Repair			.2	
4062	A	Door, Power Cord	Replace	Yes		.2	
4062	B	Door, Power Cord	Reseal			.2	
4158	A	Dream System Component	Replace	Yes	Yes	.5	
4158	D	Dream System Component	Wiring Repair	Yes	Yes	.5	
4159	G	DVD Player	Repair	Yes	Yes	.5	
4159	A	DVD Player	Replace	Yes	Yes	.5	
4154	D	Emergency Start TSB 53.8.02	Wiring Repair	Yes	Yes	.5	
4124	A	Energy Management Unit	Replace	Yes	Yes	ST	13
4124	D	Energy Management Unit	Wiring Repair		Yes	ST	13
4146	C	Fan Range Hood	Adjust			.1	
4146	A	Fan Range Hood	Replace	Yes		.1	
4001	G	Fan, Attic	Repair	See vendor flat rate schedule			
4001	A	Fan, Attic	Replace	Yes		.4	
4001	B	Fan, Attic	Reseal			.1	
4001	D	Fan, Attic	Wiring Repair			.4	3
4012	A	Fan, Dash	Replace	Yes		.3	3
4012	D	Fan, Dash	Wiring Repair			.3	3
4148	G	Flashlight	Repair			.1	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

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08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4148	A	Flashlight	Replace	Yes		.1	
4141	G	Fuel Line, Diesel Generator	Repair		Yes	ST	
4141	A	Fuel Line, Diesel Generator	Replace	Yes	Yes	1.0	
4017	G	Furnace	Repair			.7	
4017	A	Furnace	Replace	Yes	Yes	.7	
4069	G	Gauge, Dash Cluster - Ford	Repair			.6	
4069	A	Gauge, Dash Cluster - Ford	Replace	Yes		1.0	
4013	A	Gauge, Dash Panel Chevrolet	Replace	Yes	Yes	.3	3,6
4013	D	Gauge, Dash Panel Chevrolet	Wiring Repair			.3	3
4070	G	Gauge, LPG	Repair			.5	
4070	A	Gauge, LPG	Replace	Yes		.2	
4071	G	Gauge, Speedometer Cable	Repair			.5	
4071	A	Gauge, Speedometer Cable	Replace	Yes		1.0	
4018	G	Generator	Repair	See vendor flat rate schedule			
4074	G	Generator Hour Meter - Onan	Repair			.4	
4074	A	Generator Hour Meter - Onan	Replace	Yes		.5	
4075	C	Generator Slide Rollers	Adjust			.5	
4075	J	Generator Slide Rollers	Clean			.2	
4075	A	Generator Slide Rollers	Replace	Yes		ST	15
4076	G	Generator Tailpipe	Repair			.2	
4076	A	Generator Tailpipe	Replace	Yes		.3	
4138	C	GFI Receipt	Adjust			.1	
4138	A	GFI Receipt	Replace	Yes		.3	
4138	D	GFI Receipt	Wiring Repair			.5	
4077	G	Gimp, Interior	Repair			ST	15
4078	G	Harness, Monitor Panel	Repair			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4078	A	Harness, Monitor Panel	Replace			ST	15
4156	C	Hose, Fuel Line - Diesel	Adjust			.4	
4156	G	Hose, Fuel Line - Diesel	Repair			.4	
4156	A	Hose, Fuel Line - Diesel	Replace	Yes		ST	15
4068	C	Hose, Fuel Line, Gas	Adjust			.4	
4068	G	Hose, Fuel Line, Gas	Repair			.4	
4068	A	Hose, Fuel Line, Gas	Replace	Yes		ST	15
4019	G	Ice Maker	Repair	See vendor flat rate schedule			
4022	G	Invertor	Repair	See vendor flat rate schedule			
4022	A	Invertor	Replace	Yes	Yes	ST	15
4137	G	Junction Box	Repair		Yes	.3	13
4137	A	Junction Box	Replace	Yes	Yes	.5	13
4137	D	Junction Box	Wiring Repair		Yes	ST	13
4113	C	Light, Brass Rear Bedroom	Adjust			.1	
4113	A	Light, Brass Rear Bedroom	Replace	Yes		.1	
4113	D	Light, Brass Rear Bedroom	Wiring Repair			.2	
4114	G	Light, Bullet Reading	Repair			.5	
4114	A	Light, Bullet Reading	Replace	Yes		.3	
4153	A	Light, Courteousy	Replace	Yes		.2	
4153	D	Light, Courteousy	Wiring Repair	Yes		.5	
4152	G	Light, Dome	Repair			.3	
4152	A	Light, Dome	Replace	Yes		.3	
4152	D	Light, Dome	Wiring Repair			.5	
4115	G	Light, Interior Aisle D/S	Repair			.5	
4115	A	Light, Interior Aisle D/S	Replace	Yes		.2	
4116	G	Light, Interior Aisle P/S	Repair			.2	

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Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4116	A	Light, Interior Aisle P/S	Replace	Yes		.5	
4117	G	Light, Interior Ceiling	Repair			.5	
4117	A	Light, Interior Ceiling	Replace	Yes		.5	
4118	G	Light, Interior Fluorescent	Repair			.3	
4118	A	Light, Interior Fluorescent	Replace	Yes		.5	
4118	D	Light, Interior Fluorescent	Wiring Repair			.5	
4119	G	Light, Interior Wall	Repair			.3	
4119	D	Light, Interior Wall	Wiring Repair			.5	
4120	G	Light, Map	Repair			.5	
4120	A	Light, Map	Replace	Yes		.3	
4161	G	Light, Rope (Flex)	Repair	Yes		.3	
4161	A	Light, Rope (Flex)	Replace	Yes		.5	
4161	D	Light, Rope (Flex)	Wiring Repair	Yes		.5	
4031	A	Light, Spot	Replace	Yes		.4	3
4031	B	Light, Spot	Reseal			.1	
4031	D	Light, Spot	Wiring Repair			.4	3
4108	A	Meter, 12V	Replace	Yes		.5	
4108	D	Meter, 12V	Wiring Repair			.5	3
4023	G	Microwave	Repair		Yes	.5	
4023	A	Microwave	Replace	See vendor flat rate schedule			
4147	C	Microwave Trim Kit	Adjust		Yes	.3	
4147	A	Microwave Trim Kit	Replace		Yes	.5	
4025	A	Monitor Panel	Replace	Yes		.5	3
4025	D	Monitor Panel	Wiring Repair			.3	3
4125	C	Monitor, Backup	Adjust			.3	
4125	G	Monitor, Backup	Repair			.5	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
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4125	A	Monitor, Backup	Replace	Yes		.7	
4125	D	Monitor, Backup	Wiring Repair			ST	13
4073	G	Muffler, Generator	Repair			.5	
4073	A	Muffler, Generator	Replace			.5	
4136	A	Multiplex Lighting Control Board	Replace	Yes	Yes	1.0	3
4136	D	Multiplex Lighting Control Board	Wiring Repair	Yes	Yes	ST	13
4027	G	Oven/Range	Repair	See vendor flat rate schedule			
4027	A	Oven/Range	Replace		Yes	1.7	
4127	G	Phone Jack	Repair			.5	
4127	A	Phone Jack	Replace	Yes		.4	
4127	B	Phone Jack	Reseal			.2	
4127	D	Phone Jack	Wiring Repair			.3	
4105	G	Phone Jack, Interior	Repair			.5	
4105	A	Phone Jack, Interior	Replace	Yes		.5	
4128	G	Power Cord Retractor	Repair			ST	13
4128	A	Power Cord Retractor	Replace	Yes		3.0	
4128	D	Power Cord Retractor	Wiring Repair		Yes	ST	13
4129	G	Pump, Vacuum	Repair			.5	
4129	A	Pump, Vacuum	Replace	Yes		.5	
4129	D	Pump, Vacuum	Wiring Repair			.3	
4130	G	Recept, 110V	Repair			.5	
4130	A	Recept, 110V	Replace	Yes		.4	
4130	B	Recept, 110V	Reseal			.2	
4130	D	Recept, 110V	Wiring Repair			.3	
4104	A	Recept, 12V Interior Wall	Replace	Yes		.4	
4104	D	Recept, 12V Interior Wall	Wiring Repair			.5	

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4103	G	Recept, Television Antenna	Repair			.5	
4028	G	Refrigerator	Repair	See vendor flat rate schedule			
4028	A	Refrigerator	Replace	See vendor flat rate schedule			
4131	A	Relay (all brands)	Replace	Yes		.5	
4132	A	Relay, Bi-Directional IRD	Replace	Yes		.3	
4132	D	Relay, Bi-Directional IRD	Wiring Repair			ST	13
4133	A	Relay, Headlight	Replace	Yes		.5	
4133	D	Relay, Headlight	Wiring Repair			ST	13
4134	G	Relay, Television Ignition Shut-Off	Repair			.5	
4134	A	Relay, Television Ignition Shut-Off	Replace	Yes		.5	
4134	D	Relay, Television Ignition Shut-Off	Wiring Repair			.3	
4081	A	Remote, Stereo/CD	Replace	Yes		.1	
4082	A	Remote, Television	Replace	Yes		.1	
4126	C	Rotating Clothes Rack	Adjust			.5	
4126	G	Rotating Clothes Rack	Repair		Yes	ST	15
4126	A	Rotating Clothes Rack	Replace	Yes	Yes	1.0	
4126	D	Rotating Clothes Rack	Wiring Repair		Yes	ST	15
4086	A	Solenoid, Aux. Start	Replace	Yes		.7	
4086	D	Solenoid, Aux. Start	Wiring Repair			.5	
4085	A	Solenoid, Isolator	Replace	Yes		1.0	
4085	D	Solenoid, Isolator	Wiring Repair			.5	
4034	G	Speaker, Stereo-Front	Repair			.3	
4034	A	Speaker, Stereo-Front	Replace	Yes		.3	3,6
4034	D	Speaker, Stereo-Front	Wiring Repair			.3	3,6
4042	A	Speaker, Stereo-Rear	Replace	Yes		.3	3,6
4042	D	Speaker, Stereo-Rear	Wiring Repair			.3	3,6

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4087	A	Step Cover Switch	Replace	Yes		.3	
4087	D	Step Cover Switch	Wiring Repair			ST	15
4014	G	Step, Entry (Powered)	Repair	See vendor flat rate schedule			
4061	G	Step, Secondary Entry	Repair	See vendor flat rate schedule			
4061	A	Step, Secondary Entry	Replace	See vendor flat rate schedule			
4080	A	Stereo Amplifier	Replace	Yes		.5	
4080	D	Stereo Amplifier	Wiring Repair			ST	15
4032	D	Stereo, Component	Wiring Repair			ST	15
4033	A	Stereo, Dash	Replace	Yes		.5	3
4033	D	Stereo, Dash	Wiring Repair			.4	3
4145	G	Stereo/Radio (towable)	Repair		Yes	ST	
4145	A	Stereo/Radio (towable)	Replace	Yes	Yes	.5	
4145	D	Stereo/Radio (towable)	Wiring Repair		Yes	.4	
4043	G	Switch, 12V,110/misc.	Repair			.2	
4043	A	Switch, 12V,110/misc.	Replace	Yes		.2	
4002	A	Switch, Auto Transfer	Replace	Yes		.5	
4002	D	Switch, Auto Transfer	Wiring Repair	See vendor flat rate schedule			
4151	G	Switch, Auxilary Start	Repair	Yes	Yes	.3	
4151	A	Switch, Auxilary Start	Replace	Yes	Yes	.3	
4151	D	Switch, Auxilary Start	Wiring Repair	Yes	Yes	ST	
4102	G	Switch, Block Heater	Repair			.1	
4102	A	Switch, Block Heater	Replace	Yes		.2	
4065	G	Switch, Break Away	Repair			.5	
4065	A	Switch, Break Away	Replace	Yes		.5	
4088	A	Switch, Emergency Brake	Replace	Yes		.5	
4088	D	Switch, Emergency Brake	Wiring Repair			ST	15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code - Description			Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4142	G	Switch, Emergency Start	Repair			.3	
4142	A	Switch, Emergency Start	Replace	Yes		.3	
4142	D	Switch, Emergency Start	Wiring Repair			.5	
4072	G	Switch, Generator Remote Onan	Repair			.5	
4072	A	Switch, Generator Remote Onan	Replace	Yes		.5	
4140	C	Switch, ISS	Adjust			.2	
4140	G	Switch, ISS	Repair			.2	
4140	A	Switch, ISS	Replace	Yes		.2	
4101	C	Switch, Light Wall	Adjust			.5	
4101	G	Switch, Light Wall	Repair			.5	
4101	A	Switch, Light Wall	Replace	Yes		.5	
4101	D	Switch, Light Wall	Wiring Repair			.5	
4089	C	Switch, Roof Vent	Adjust			.2	
4089	G	Switch, Roof Vent	Repair			.5	
4089	A	Switch, Roof Vent	Replace	Yes		.3	
4089	D	Switch, Roof Vent	Wiring Repair			.2	
4157	G	Switch, Slide-Out(Seat)	Repair	Yes		.2	
4157	A	Switch, Slide-Out(Seat)	Replace	Yes		.2	
4157	D	Switch, Slide-Out(Seat)	Wiring Repair	Yes		.3	
4092	C	Switch, Trinary/Binary	Adjust			.3	
4092	G	Switch, Trinary/Binary	Repair			.3	
4092	A	Switch, Trinary/Binary	Replace	Yes		.3	
4093	C	Switch/Module, Water Pump	Adjust			.3	
4093	G	Switch/Module, Water Pump	Repair			.3	
4093	A	Switch/Module, Water Pump	Replace	Yes		.2	
4093	D	Switch/Module, Water Pump	Wiring Repair			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4143	G	Tank Register Harness	Repair			.5	
4143	A	Tank Register Harness	Replace	Yes		.5	
4143	D	Tank Register Harness	Wiring Repair			.5	
4100	C	Television	Adjust	See vendor flat rate schedule			
4100	G	Television	Repair	See vendor flat rate schedule			
4100	A	Television	Replace	Yes	Yes	.75	
4091	C	Television Antenna Booster	Adjust			.5	
4091	G	Television Antenna Booster	Repair			.3	
4091	A	Television Antenna Booster	Replace	Yes	Yes	.5	
4091	D	Television Antenna Booster	Wiring Repair			.5	
4090	C	Television Antenna Gear, Exevating	Adjust			.5	
4090	G	Television Antenna Gear, Exevating	Repair			.2	
4090	A	Television Antenna Gear, Exevating	Replace	Yes		.5	
4099	C	Television Antenna Worm Gear	Adjust			.5	
4099	G	Television Antenna Worm Gear	Repair			.5	
4099	A	Television Antenna Worm Gear	Replace	Yes		.5	
4099	D	Television Antenna Worm Gear	Wiring Repair			.5	
4121	C	Television Lift Assembly	Adjust		Yes	ST	13
4121	A	Television Lift Assembly	Replace	Yes	Yes	ST	13
4121	D	Television Lift Assembly	Wiring Repair		Yes	ST	13
4122	C	Television Lift Module	Adjust			.5	
4122	A	Television Lift Module	Replace	Yes	Yes	.5	
4122	D	Television Lift Module	Wiring Repair		Yes	.75	
4123	C	Television Lock Out Recep	Adjust			.8	
4123	A	Television Lock Out Recep	Replace	Yes		.5	
4123	D	Television Lock Out Recep	Wiring Repair			.8	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**	**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**	

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4098	C	Television Main Control Mix Box	Adjust			.2	
4098	A	Television Main Control Mix Box	Replace	Yes		.2	
4098	D	Television Main Control Mix Box	Wiring Repair			.5	
4035	C	Thermostat, AC/Furnace	Adjust			.4	
4035	A	Thermostat, AC/Furnace	Replace	Yes		.4	3
4035	D	Thermostat, AC/Furnace	Wiring Repair			.4	3
4097	C	Thermostat, Heat/Cool	Adjust			.3	
4097	G	Thermostat, Heat/Cool	Repair			.3	
4097	A	Thermostat, Heat/Cool	Replace	Yes		.3	
4110	C	Vacuum Cleaner-Central	Adjust			ST	
4110	G	Vacuum Cleaner-Central	Repair		Yes	ST	
4110	A	Vacuum Cleaner-Central	Replace	Yes	Yes	ST	15
4050	G	Valve, LPG	Repair			ST	
4050	A	Valve, LPG	Replace	Yes		.5	3
4050	B	Valve, LPG	Reseal			.5	3
4079	C	Valve, Release Quick	Adjust			.3	
4079	G	Valve, Release Quick	Repair			.3	
4079	A	Valve, Release Quick	Replace	Yes		.3	
4038	C	VCR	Adjust	See vendor flat rate schedule			
4038	G	VCR	Repair	See vendor flat rate schedule			
4038	A	VCR	Replace	See vendor flat rate schedule			
4040	C	Water Heater	Adjust	See vendor flat rate schedule			
4040	G	Water Heater	Repair	See vendor flat rate schedule			
4040	A	Water Heater	Replace	See vendor flat rate schedule			
4066	C	Water Heater, Aqua Hot	Adjust			ST	
4066	G	Water Heater, Aqua Hot	Repair		Yes	ST	15

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**	**15 - Prior authorization over 0.5 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 4000 ELECTRICAL COMPONENTS/APPLIANCES

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
4066	A	Water Heater, Aqua Hot	Replace	Yes		.8	1
4066	D	Water Heater, Aqua Hot	Wiring Repair			.5	
4135	C	Water Heater, Tank	Adjust			ST	
4135	G	Water Heater, Tank	Repair	See vendor flat rate schedule			
4135	A	Water Heater, Tank	Replace	See vendor flat rate schedule			
4135	B	Water Heater, Tank	Reseal	See vendor flat rate schedule			
4041	C	Wiper Control Box	Adjust			ST	
4041	G	Wiper Control Box	Repair	See vendor flat rate schedule			
4041	A	Wiper Control Box	Replace	Yes	Yes	.5	
4041	D	Wiper Control Box	Wiring Repair			ST	15
4106	C	Wiring, Chassis	Adjust	Yes		ST	15
4106	G	Wiring, Chassis	Repair		Yes	ST	15
4106	A	Wiring, Chassis	Replace		Yes	ST	15
4016	C	Wiring, Exterior 110V	Adjust		Yes	ST	15
4016	G	Wiring, Exterior 110V	Repair		Yes	ST	15
4016	A	Wiring, Exterior 110V	Replace		Yes	ST	15
4016	D	Wiring, Exterior 110V	Wiring Repair		Yes	ST	15
4021	C	Wiring, Interior 110V	Adjust		Yes	ST	
4021	G	Wiring, Interior 110V	Repair		Yes	ST	15
4021	A	Wiring, Interior 110V	Replace		Yes	ST	
4021	D	Wiring, Interior 110V	Wiring Repair		Yes	ST	
4020	C	Wiring, Interior 12V	Adjust		Yes	ST	
4020	G	Wiring, Interior 12V	Repair		Yes	ST	15
4020	A	Wiring, Interior 12V	Replace		Yes	ST	
4020	D	Wiring, Interior 12V	Wiring Repair		Yes	ST	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**		**13 - Prior authorization over 1.0 hour**
	2 - 90 day warranty only	**6 - Per piece**	**10 - Must be noted on delivery acceptance form**		**14 - Sublet bill required**
	3 - Includes trouble shooting	**7 - Includes R+R of related components**	**11 - Rock chips not covered**		**15 - Prior authorization over 0.5 hour**
	4 - Send Picture Before Repair	**8 - Requires System Check**	**12 - Automatic car wash damage not covered**		

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 5000 LP GAS/MISCELLANEOUS

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
03 Broken	11 Dirty	19 Kinked	27 No Power	35 Separated	43 Recall
04 Bubbled	12 Discolored	20 Leak - Air	28 No Signal	36 Swelled	44 Sales Issue
05 Chipped	13 Disconnected	21 Leak - Fluid	29 Not Sealed	37 Torn	45 Customer Pay
06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
5014	C	Base, Power Seat	Adjust			.4	
5014	A	Base, Power Seat	Replace	Yes		.5	
5014	D	Base, Power Seat	Wiring Repair			.4	
5201	C	Brokerage fee	Adjust			ST	
5016	C	Clamps, Hose	Adjust			.1	
5016	G	Clamps, Hose	Repair			.2	
5016	A	Clamps, Hose	Replace			.2	
5017	C	Clamps, Muffler	Adjust			.1	
5017	G	Clamps, Muffler	Repair			.1	
5017	A	Clamps, Muffler	Replace			.3	
5018	C	Clamps, Wire	Adjust			.1	
5018	G	Clamps, Wire	Repair			.1	
5018	A	Clamps, Wire	Replace	Yes		.2	
5202	C	Freight	Adjust			ST	
5008	C	Hose, LP Flex	Adjust			.1	
5008	G	Hose, LP Flex	Repair			.1	
5008	A	Hose, LP Flex	Replace	Yes		.2	
5021	C	LP Check Lines and Fittings	Adjust			.5	
5021	G	LP Check Lines and Fittings	Repair			.5	
5021	A	LP Check Lines and Fittings	Replace	Yes		.5	
5020	C	LP Gas Line	Adjust			ST	
5020	G	LP Gas Line	Repair			.5	
5020	A	LP Gas Line	Replace			ST	13
5204	G	LP Tank	Repair	Yes	Yes	.2	
5204	A	LP Tank	Replace		Yes	.5	
5203	J	LP Tank Gauge	Clean			.3	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend

- **1 - Contact vendor for other**
- **2 - 90 day warranty only**
- **3 - Includes trouble shooting**
- **4 - Send Picture Before Repair**
- **5 - Includes paint and decals**
- **6 - Per piece**
- **7 - Includes R+R of related components**
- **8 - Requires System Check**
- **09 - Hold part until claim is paid**
- **10 - Must be noted on delivery acceptance form**
- **11 - Rock chips not covered**
- **12 - Automatic car wash damage not covered**
- **13 - Prior authorization over 1.0 hour**
- **14 - Sublet bill required**
- **15 - Prior authorization over 0.5 hour**

Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 5000 LP GAS/MISCELLANEOUS

Condition Codes

01 Bent	09 Cut	17 Improper Sewing	25 Miswired	33 Rusted	41 Worn
02 Blown	10 Dented	18 Installed Improper	26 No Ground	34 Scratched	42 Wrong Part
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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
5203	G	LP Tank Gauge	Repair			.3	
5203	A	LP Tank Gauge	Replace	Yes		.3	
5026	C	Pigtail, LPG	Adjust	See vendor flat rate schedule			
5026	G	Pigtail, LPG	Repair			ST	
5026	A	Pigtail, LPG	Replace	See vendor flat rate schedule			
5026	D	Pigtail, LPG	Wiring Repair			ST	
5010	C	Regulator, LP	Adjust			.2	
5010	G	Regulator, LP	Repair			.2	
5010	A	Regulator, LP	Replace	Yes		.2	
5206	G	Sales Adjustment	Repair		Yes	ST	
5206	A	Sales Adjustment	Replace		Yes	ST	
5025	C	Sending Unit, LPG	Adjust	See vendor flat rate schedule			
5025	G	Sending Unit, LPG	Repair	See vendor flat rate schedule			
5025	A	Sending Unit, LPG	Replace	See vendor flat rate schedule			
5011	C	System Check, LP	Adjust			ST	
5011	G	System Check, LP	Repair			.5	
5011	A	System Check, LP	Replace			ST	
5009	C	Tank, LP Gas	Adjust			ST	
5009	G	Tank, LP Gas	Repair			ST	
5009	A	Tank, LP Gas	Replace	Yes		ST	
5022	C	Tank, LPG	Adjust			ST	
5022	G	Tank, LPG	Repair	See vendor flat rate schedule			
5022	A	Tank, LPG	Replace	See vendor flat rate schedule			
5023	C	Valve, LPG Stop Fill	Adjust			ST	
5023	G	Valve, LPG Stop Fill	Repair			ST	
5023	A	Valve, LPG Stop Fill	Replace	See vendor flat rate schedule			

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**

Comment Legend	**1 - Contact vendor for other**	**5 - Includes paint and decals**	**09 - Hold part until claim is paid**	**13 - Prior authorization over 1.0 hour**
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Gulf Stream Coach, Inc. Flat Rate Schedule

Claims Over $350 Require Authorization Per Unit

Section 5000 LP GAS/MISCELLANEOUS

Condition Codes

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06 Clogged	14 Erratic	22 Loose	30 Overspray	38 Transit Damage	46 No Fault Found
07 Cracked	15 Faded	23 Misaligned	31 Peeling	39 Component Failure	47 Policy Adjustment
08 Crushed/Pinched	16 Improper Crimp	24 Missing	32 Punctured	40 Warped	

Flat Rate Code		Description	Correction	Return Parts Required?	Prior Authorization?	Time	Comments
5024	C	Valve, LPG Tank Liquid	Adjust			ST	
5024	G	Valve, LPG Tank Liquid	Repair			ST	
5024	A	Valve, LPG Tank Liquid	Replace	See vendor flat rate schedule			
1484	G	RECALL, Equalizer S/O Squeak Camp.	Repair	Yes		6.0	
1471	D	RECALL,BrakeWarningIndicator Light	Wiring Repair			1.0	
4162	A	RECALL-BlueSea Breaker 03V-329 (53)	Replace	Yes	Yes	.5	
4163	A	RECALL-BlueSea Breaker 03V-329 (58)	Replace	Yes	Yes	1.5	
4164	K	RECALL-GFCI Receptacle	Inspect	Yes		.25	
4164	A	RECALL-GFCI Receptacle	Replace	Yes		.4	
5205	A	TSB - LP Tank Bracket Campaign	Replace		Yes	1.0	
1475	G	TSB-BTCrus Stepwell Bulletin53-8-03	Repair			1.0	

Correction Legend	**A - Replace**	**C - Adjust**	**E - Repaint**	**G - Repair**	**I - Reglue**
	B - Reseal	**D - Wiring Repair**	**F - Resewn**	**H - Recover**	**J - Clean**
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